



# Journal of Emerging Technologies and Innovative Research

An International Open Access Journal Peer-reviewed, Refereed Journal

[www.jetir.org](http://www.jetir.org) | [editor@jetir.org](mailto:editor@jetir.org) **An International Scholarly Indexed Journal**

## Certificate of Publication

The Board of

Journal of Emerging Technologies and Innovative Research (ISSN : 2349-5162)

Is hereby awarding this certificate to

**A.Vaideki**

In recognition of the publication of the paper entitled

**CUSTOMER PERCEPTION AND SATISFACTION ON SERVICE QUALITY A  
STUDY OF SELECTED PUBLIC, PRIVATE & FOREIGN BANK**

Published In JETIR ( [www.jetir.org](http://www.jetir.org) ) ISSN UGC Approved (Journal No: 63975) & 7.95 Impact Factor

Published in Volume 7 Issue 5 , May-2020 | Date of Publication: 2020-05-13

*Parisa P*

EDITOR

EDITOR IN CHIEF

**JETIR2005097**

Research Paper Weblink <http://www.jetir.org/view?paper=JETIR2005097>

Registration ID : 231015





# Journal of Emerging Technologies and Innovative Research

An International Open Access Journal Peer-reviewed, Refereed Journal

www.jetir.org | editor@jetir.org An International Scholarly Indexed Journal

## Certificate of Publication

The Board of

Journal of Emerging Technologies and Innovative Research (ISSN : 2349-5162)

Is hereby awarding this certificate to

**Dr. V.T. Dhanaraj**

In recognition of the publication of the paper entitled

**CUSTOMER PERCEPTION AND SATISFACTION ON SERVICE QUALITY A  
STUDY OF SELECTED PUBLIC, PRIVATE & FOREIGN BANK**

Published In JETIR ( www.jetir.org ) ISSN UGC Approved (Journal No: 63975) & 7.95 Impact Factor

Published in Volume 7 Issue 5 , May-2020 | Date of Publication: 2020-05-13

*Parisa P*

EDITOR

*[Signature]*

EDITOR IN CHIEF

JETIR2005097

Research Paper Weblink <http://www.jetir.org/view?paper=JETIR2005097>

Registration ID : 231015

