

Digital locker

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Abstract: *Digital locker scheme under the Digital India campaign is basically an electronic facility to be launched by our Indian Prime Minister Sh.Narendra Modi on 1st of July. This would prove useful to the citizens of India in keeping their important documents such as PAN card, Adhaar card, and passport etc. in the digital format. This research paper highlights the benefits and the components along with the challenges that could be faced by the citizens of India while accessing this facility. This research paper focuses on how the use of this facility would e-monetize and also help us to securely manage our e-Documents in an electronic form. Last but not the least, paper also highlights the scope it holds in future so that it proves beneficial for the smooth functioning of the Indian Economy. For this purpose, Secondary Data has been used, analyzed and information has been retrieved from various Internet sources and research papers have been gone through on the same topic.*

Keywords: *Digital Locker, E- monetizes, Digital Infrastructure, Digital Literacy, and Digital Delivery of Services.*

Introduction:

Digital locker is due to be launched by the Indian Prime Minister Sh. Narendra Modi on the 1st of July. This development will allow the citizens of the country to hold documents such as mark sheets, PAN card, passport etc., in the digital format.

Designed with the motive to provide effective services, the digital locker aims at rendering help to both consumers as well as service providers. With this new development, storing and securing government documents and also maintaining their authenticity will become easier.

At the same time it seeks to reduce government expenditure thus minimizing the overhead cost to be borne by the government otherwise.

It has three major components which are as follows:

- Creating digital infrastructure
- Digital delivery of services
- Digital Literacy

By linking each members Adhaar number which is a unique number given to all the holders of the card, digital locker will reduce the dangers of losing important documents. Also the possibility of documents being forged will be minimized therefore it will allow secure access to Government issued documents. Paper work and red tapism will decrease.

Digital locker is also attributed with the advantage of saving a lot of time effort and money on part of both the service providers and also the service consumers as these documents will be made available anywhere, anytime. Besides they can be shared via the online system. Carrying physical copies of documents will soon be a redundant concept.

The digital locker will render it services throughout all major departments viz., education, healthcare, railway and other ministries. It seeks to bring together various existing schemes and programs. These existing plans of action will be restructured and reconstructed. The scale of the project is large and the potential of its success is high provided the government and others associated with the project are able to overcome the hindrances linked to this program.

Literature review:

District collector Bala Kiran intends to say that digital locker scheme being launched by the Indian Prime Minister Sh. Narendra Modi would help the citizens to secure their e- Documents and to share in the uniform resource identifier to various departments where a copy is to be produced.

Departments of Electronics and Information technology, along with Govt of India initiated the facility of digital locker scheme under the digital India campaign to provide a secure dedicated personal electronic space for storing the documents of resident Indian citizens.

Vimal Sharma ICT Expert, intends to say that, the DigiLocker, the National Digital Locker system launched by the Govt of India, is aimed at the concept of paperless....the use of paper.

According to Department of Electronics and Information Technology in early 2015, this new development seeks to create an electronic space for storing the documents which is further linked to the Aadhar number of the user and thus can be utilized for securing personal documents such as PAN card etc of the citizens of India.

Issues and Challenges & Suggestions Overhead:

Despite its benefits, digital locker is characterized by some limitations. These are as follows:

- An issue that can be easily attributed to a project like digital locker is the adversities associated with achieving the desired results because of the existing track record of failure of such large scale projects. The associated risks need to be carefully evaluated and courses of action to minimize the risk should be worked upon as the project approaches the initial stages.
- This initiative is supported by broadband highway, universal access to phone, e-governance etc. These pillars individually face challenges and thus require immediate attention for the success of Digital locker.

- The third and the most important challenge to be brought to light is the shortage of human resources. India despite being an IT giant is often faced by the problem of shortage of staff. This can severely impact the growth of the aforesaid initiative. Adequate personnel should be appointed to carry out the objectives of the initiative.
- Also it will be difficult to accumulate the required financial resources and is likely to increase government debt thus increasing the financial deficit of the country. It becomes necessary for the government to ensure that its ability to raise debt is not completely exhausted.
- Different departments and ministries would offer their services viz., healthcare, education, judicial services etc. thus for the program to be a success it becomes imperative that there is absolute coordination between the departments and utmost commitment on part of the ministries.
- One of the most difficult challenges that the government is likely to face is creating awareness among the citizens of the country and educating them about the advantages of digital locker. Majority of the population in India is illiterate. Awareness creation will be a long process. Radio television, workshops held in villages can act as instruments to impart knowledge about the program.
- Those without Adhaar Card will find it difficult to convert their physical documents into the electronic form. Thus issuing this card of identity shall continue to be an ongoing process.

Accessibility of Digital locker facility – Steps

Step1- Go to the site www.digitallocker.gov.in as it is government site we can trust.

Step2- Home page appears on which we need to sign up.

Step 3- One needs to fill the mobile number of ten digits, click on continue.

Step 4- An One Time Password (OTP) is received on our mobile number along with the login details.

Step 5- In the next page, an option appears where one is asked to upload his/her certificates or documents.

Step 6- We need to select the document type and choose the file we want to upload, we need to add some description related to it and hence, Click on upload option.

Step 7- There is a 'share' option. Once the file is uploaded; we can share it with others.

Step 8- For safety purposes, one can use digi sign option for each document for signatures.

Step 9- We can easily access any document by simply clicking on it.

Step 10- If one wants to remove any documents, click on remove option.

Step 11- The page now that appears has the option 'My Profile' which contains all the details of Adhaar card as it was used at the time of login of digi locker.

Step 12- There appears an option 'Requester' which helps the others i.e. whosoever wants to access and has been added to the requested list can see our documents.

Step13- Since the digi locker resembles a physical locker, when ones our work is over, simply click on logout option. Therefore, the digital locker is just like a cloud for storage and there is no headache of carrying our physical document with us all the time when need it.

Conclusion:

"Digital Locker scheme launched under the Digital India Campaign is a good initiative taken by the Govt. of India to ensure safe custody of the important documents such as PAN card; Adhaar Card etc. which determines the nationality of the Citizens of India electronically. This move would in turn result in much more transparency, authenticity and eradication of red tapism and corruption to the maximum extent possible. This is a refreshing move towards making India 'a digitized economy' and thereby ensuring broadband connectivity in the rural areas. Thus, for the program to be a success, it becomes imperative that there is absolute coordination between the departments and utmost commitment on the part of ministries.

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