

# EVALUATION OF ANDHRA PRADESH GOVERNMENT WEBSITES: A STUDY

**RK Kishore Patnala**

Research Scholar,

Department of Library & Information Science,  
Dravidian University, Kuppam - AP, India.

**Abstract:** This study has been undertaken to evaluate the Andhra Pradesh Government Websites. While looking for data the specialist will experience numerous sorts of assets books, articles and sites. Be that as it may, every one of them may not be reasonable for researcher motivation. The scientist needs to recognize just significant and real data which suits researcher motivation. The data source must be assessed as far as inclusion, scope, expected clients, practicality, specialist, objectivity, documentation and so on. In spite of the fact that the vast majority of the procedures expressed above for assessing the data can be connected to an asset, the unfiltered, free-from nature of the web gives exceptional difficulties in deciding a site' fittingness as a data source. Numerous rules and agendas are accessible on Net for assessing Internet sources. This paper shows the discoveries of such an examination made to assess chosen sites to check the legitimacy of data, coverage, currency, suitability, connections and structure of the site keeping in view certain assessment criteria. Discoveries uncover that varieties exist among the sites as far as their structure and substance and it is additionally conceivable to discover validity of Information accessible on Web by assessing the asset we need to utilize.

**Index Terms:** World Wide Web, Websites, Website Hosting, Use of Websites

## 1. INTRODUCTION

The usage of online information increases rapidly present generation from layman to scholarly man depends on websites for their required data. The internet offers understudies, PG student, Scholars, Faculties, and specialists the chance to discover data and information from everywhere throughout the world. The Web is anything but difficult to utilize; both for discovering data and for distributing it electronically. Every day lot of data is adding to the web, so much data is accessible, and on the grounds that the data can give off an impression of being genuinely 'mysterious', it is important to create abilities to assess what you find. Standards for assessment Internet sources have been created by various people and associations. This paper introduces the aftereffects of an examination led to assess the highlights of chosen Andhra Pradesh Government ministerial websites and talks about the requirement for institutionalizing the acts of structuring the sites.

## 2. REVIEW OF LITERATURE

Early works finds that endeavors have been made by numerous researchers to look at changed parts of sites. Cohen and still (1999), King (1998), Stover and Zink (1996), Sowards (1998), Dalal, Quibble and Wyatt (2000), Huizingh (2000), Hans and Grams (2000) made methodical investigation of various sites for the most part to look at and analyze their substance and structure. Some of them even offered recommendations on the best way to construct sites to accomplish best outcomes. Then again numerous people and foundations endeavored to create changed check rundown focuses and rules for assessing the authoritativeness of the sites or Internet. A large portion of the procedures they have proposed for assessing data can be connected to an asset (books, articles or sites). For instance, scholastic organizations like the library of college of California, Berkeley, library of the Cornell University, Purdue University Library and writers like Piper (2000), Hin Chliffe (1997), Grassian (1997), Nielsen (1996) Kelly (1999) have created rules and readymade assessment worksheets for simple reception for assessing the web data sources.

## 3. OBJECTIVE OF THE STUDY

The main aim of this examination is to evaluate the selected list of Websites of various Ministries, Departments of Andhra Pradesh government. Twenty seven websites are picked and have been evaluated, keeping in view a lot of request to test their believability and convenience.

- To identify the domain of the various ministerial websites of Andhra Pradesh Government.
- To study the features available on the ministerial websites according to the questionnaire.
- Data analysis and Interpretation.

**4. SCOPE AND LIMITATIONS:** From the list of ministries in Andhra Pradesh government indicated in the APOne website ([www.aponline.gov.in](http://www.aponline.gov.in)) are only considered for this study. According to the aponline website 27 ministerial are working including the chief minister portfolio also. Few minsters performing more than one departments out of them only first preferred portfolio taken for this study.

## 5. METHODOLOGY

The criteria suggested by Pace University Library, were used for assessing these 27 Ministerial websites of Andhra Pradesh Government. After detailed literature survey related to assess the government websites the author adopted the questionnaire worksheet framed by the Pace University Library. Each minster websites was independently accessed and collected data during Feb-March 2019. The collected data recorded in excel spreadsheet designed for this research purpose. Following are the arrangement of inquiries encircled by Pace University Library, which are useful in assessing the legitimacy and ease of use of site.

- Is there another data source that you are aware of where you could discover this data or check for precision? On the off chance that so where?
- Would you be able to recognize the creator or maker of the site? Who are they?
- Is contact data for the creator or maker accessible?
- Is the creator associated with an association office, organization, or establishment? Assuming this is the case, which one?
- Is there a connection to more data about the association, office, organization or foundation?
- What is the skill of the individual who made the site?
- Is there an apparent inclination on the site? Assuming this is the case, what is it and how it is essential to your exploration?
- What is the motivation behind the page (Information? Engaging? Truthful? Some other?)
- Who are the intended interest group?
- Is the page dated? When the site was last overhauled? Is this critical to your examination?
- Did you find numerous dead connections? Have some terminated or moved?
- Is the material on the site inside and sufficiently out for your needs? Too inside and out?
- Is the content comprehensible? Is it syntactically right, are words spelled effectively?
- Did you have some other perceptions or notes you believe are significant?

With the true objective of this examination the above course of action of request are used for surveying the picked locales to the extent their substance, structure and authenticity.

## 6. ANALYSIS OF DATA

Applicable data to address the arrangement of inquiries utilized as check rundown focuses was found out through cautious observation of the selected sites. The collected data entered in the Excel spreadsheet, the information has been prepared and organized and a straightforward rate was developed. The arranged information is displayed in the accompanying tables.

### I. Table: 1

Table1 follows out the responses for the initial three inquiries relating to accessibility of elective sources; data about creator or maker and arrangements contact address.

Accessibility, Creator, Contact	Yes	No	Total
Availability of the alternative sources...	8 (30.00)	19 (70.00)	27 (100.00)
Mention about author/produce name	27 (100.00)	--	27 (100.00)
Availability of contact information	22 (82.50)	5 (17.50)	27 (100.00)

Larger part of the sites couldn't be assessed as far as their precision with the assistance of elective sources since just 30% of the destinations were observed to have elective sources. All the sites contemplated have sign with respect to either creator or the author all things considered. Maximum (85%) of the sites are created by establishments as producers. But 17 percent of the sites, other site producers and designers have demonstrated their email address and additionally postal areas and telephone numbers with the ultimate objective of further contact by the client.

### II. Table: 2

Information relating to creator's association with any company, Organisation, establishment of the Organisation and arrangement of connections to more data about the association or foundation and skill and capabilities of the individual structured and built up the site are canvassed in table: 2

Table: 2

Areas	Response		Total
	Yes	No	
Authors affiliation with the organize	18 (67.50)	9 (32.50)	27 (100.00)
Links to get more information about the organization	27 (100.00)	--	27 (100.00)
Expertise and qualification of the author	15 (55.00)	12 (45.00)	27 (100.00)

On this study classify 67% of the websites affiliated author with the Organisation. 100% links get more information about the Organisation. To learn more data about the Organisation, and offer access to additional data. As to 45% gave the ability and capabilities of the creators of the sites.

**III. Table: 3**

Issues like available data inclusion, notice about the aim of the website initiation and motivation and the target audience for whom it has been pointed are being shrouded in the accompanying table.

Areas	Response		Total
	Yes	No	
Biased information coverage	--	27 (100.00)	27 (100.00)
Objective of the web site creation	27 (100.00)	--	27 (100.00)
Mention about the target users	27 (100.00)	--	27 (100.00)

Target introduction and inclusion of the data is seen in the plan and structure of data and connections on all the sites. Reason for making the sites was obviously expressed on by all the site makers. Table 3 classify 100% fulfilling the aim of creating the websites and 100% mention the target users.

**IV Table: 4**

Practicality of the data secured by the site is a significant angle for the client alluding it. Insights about notice about the date of posting and update and data about dead links and moved to other area are exhibited in following table.

Areas	Response		Total
	Yes	No	
Indication of Date of posting	12 (45.00)	15 (55.00)	27 (100.00)
Indication of Date of update	12 (45.00)	15 (55.00)	27 (100.00)
Indication about the dead links	27 (100.00)	--	27 (100.00)

Data with respect to the date of posting the data and most recent date of modification made are plainly demonstrated by 45% of the site makers. None of the sites was observed to have any dead connections or connections moved to different areas amid the season of looking at the chose sites by the researcher.

**V Table: 5**

The table 5 classify about Adequacy of coverage regarding the sufficiency of information as connections, the meaningfulness part of content, rightness in language structure and spelt words on the site.

Areas	Response		Total
	Yes	No	
Adequacy of the material covered	27 (100.00)	--	27 (100.00)
Readability of the text	27 (100.00)	--	27 (100.00)
Grammatical correctness of the text	27 (100.00)	--	27 (100.00)
Correctness of the spelling of the words	27 (100.00)	--	27 (100.00)

It was discovered that part of data is furnished by the site makers with various connections and sub connects to various website pages covering their zone of concern. Language pursued is basic and immediate, syntactic and spellings blunders are not found any place in the content gave.

**VI Table: 6**

Other than the recommended highlights shrouded in the check list, different highlights and offices are likewise accessible with a portion of the sites which are of monstrous use to the site clients.

Table 6 extends the insights concerning these highlights under various headings.

Any other	Response		Total
	Yes	No	
Search Facility	15 (55.00)	12 (45.00)	27 (100.00)
Help	15 (55.00)	12 (45.00)	27 (100.00)
Thesauri	4 (15.00)	23 (85.00)	27 (100.00)
Feedback	12 (45.00)	15 (55.00)	27 (100.00)
Site map	08 (27.50)	19 (72.50)	27 (100.00)
Suggest/add a link	12 (45.00)	15 (55.00)	27 (100.00)
Ask questions	5 (17.50)	22 (82.50)	27 (100.00)
Mention about scope	27 (100.00)	--	27 (100.00)
Treatment	27 (100.00)	--	27 (100.00)
Advertisement/Marketing/Consultancy	12 (45.00)	15 (55.00)	27 (100.00)

The investigation of information uncovers that notwithstanding the normal highlights, a portion of the sites have given extra highlights and offices to encourage simple and more access to the data and connections offered in the site. They incorporate arrangement of cutting edge look office, online assistance, sign about extent of inclusion and treatment of the subject (insightful or general), input, arrangement to include new connections by clients, online inquiry and answer office etc. Web locales of scholastic foundations are observed to give more significance to academic data.

## 5. CONCLUSION

1. Data accessible on the site about the creator or maker and their addresses help us in assessing the reasons for the site on one hand and to contact the creator or maker to explain questions or to express feelings or to offer recommendations then again. The examination uncovered that all the sites have this office to recognize the creator or maker and his qualifications.

2. Creator's alliance with the association or establishment shows the 'official character' of the site page. It goes about as a confirmation that the site you are assessing capacities inside an authoritative or institutional setting. Lion's share of the sites canvassed in the examination have demonstrated the creator's connection and in the event that we have no clue about their location, we cannot assess that site which can't be checked. It is then better to utilize another source.

3. When we use or access specific data on a site, we wish to know how "new" the 'data' or 'information' is gave. This is particularly significant on account of time touchy data, such as census data or different measurements. It is likewise significant to know when the data on the site is last refreshed. Despite the fact that not all, noteworthy percent of the site makers are observed to demonstrate the date of posting and update on the site demonstrating the money of the data gave.

4. The extent of a specific site is a measure the expected inclusion of the source, the genuine inclusion of the point it gives and the money of the data it contains. The inclusion of data dependably relies upon the objective clients and the reason for building up the site. The investigation shows that all the site makers have clear thought regarding the reason with which they have planned the site and nature and requirements of their objective clients.

5. The investigation additionally uncovers that all the sites, don't offer every one of the offices to the clients. They have to improve their substance and structure with the assistance distributed rules and manuals accessible electronically on Net. Cautious examination of other fruitful and mainstream locales on the WWW will likewise help in making the current highlights of their sites increasingly usable, supportive and alluring.

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#### LIST OF WEBSITES STUDIED (Feb-Apr 2019)

1. Ministry of Law & Justice, Energy, Infrastructure, Investment, Industries & Commerce, Public Enterprises,
2. Ministry of Revenue, Stamps & Registration
3. Minister of Home, Disaster Management
4. Ministry of Finance & Planning Commercial Taxes, Legislative Affairs
5. Ministry of Roads and Buildings
6. Ministry of Water Resources Management
7. Ministry of Municipal Administration & Urban Development,
8. Ministry of SERP, Women Empowerment, Child Welfare, Disabled welfare
9. Ministry of Price Monitoring, Consumer Affairs, Food and Civil Supplies
10. Ministry of Health and Medical Education
11. Ministry of Human Resources Development (Primary, Secondary, Higher and Technical Education)
12. Ministry of BC Welfare and Empowerment, Handlooms and Textiles
13. Ministry of Environment and Forests, Science and Technology
14. Ministry of Law and Justice, Skill Development, Youth, Sports, Unemployment Benefits,
15. Ministry of Empowerment and Relations
16. Ministry of Endowments
17. Ministry of Panchayat Raj, Rural Development, Information Technology Communications
18. Ministry of Energy
19. Ministry of Mines and Geology
20. Ministry of Excise
21. Ministry of Labour, Employment, Training and Factories
22. Ministry of Social Welfare and Empowerment, Tribal Welfare and Empowerment
23. Ministry of Agriculture, Horticulture, Sericulture and Agri-Processing
24. Ministry of Marketing and Warehousing, Animal Husbandry, Dairy Development, Fisheries and Cooperatives
25. Ministry of Tourism, Telugu Language and Culture
26. Ministry of Rural Housing and I and PR
27. Ministry of Industries, Food Processing, Agri Business, Commerce and Public Enterprises