MARKETING STRATEGIES OF MCDONALD’S IN INDIA AND IN OTHER COUNTRIES.

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I. ABSTRACT:

This research paper basically contains the marketing strategies adopted by the McDonald’s in India and in other countries like US, Russia, Japan and China. It will exclusively discuss about the marketing strategies differences in India and in other countries.

I.1 PURPOSE:

This paper will analyse the marketing strategies of McDonald’s. The strategies of McDonald’s adopted by it in India and around the globe.

II. INTRODUCTION:

McDonald’s comes under the food industry. The food industry covers a series of functions coordinated at the handling, change, planning, protection and bundling of staples. The nourishment business today has got extraordinary expansion, with assembling extending from little, family exercises that are exceptionally work escalated, to enormous, capital-serious and profoundly motorized forms. Many food industries depend for the most part on farming or fishing. The nourishment Industry includes:

- Farming: raising yields, domesticated animals, and fish manufacturing: agrichemicals, agrarian development, seed, and so on.
- Food processing: manufacturing of food products.
- Marketing: advancement of conventional items (e.g., milk board), new items, publicizing, advertising efforts, bundling, advertising, and so on.
- Grocery, farmers’ markets, open markets and other retailing.
- Training: scholastic, consultancy, professional
- Innovative work: nourishment innovation
- Budgetary administrations: credit, protection (insurance)

III. RESEARCH METHODOLOGY:

III.1 Coverage of Data- This research paper covers the study of marketing strategies used by McDonald’s in India and other countries around the globe.

III.2 Source of Data- This study is based on the data collected from various research papers and online sites.

IV. LITERATURE REVIEW:

McDonald’s eateries have a promoting and advertising techniques set up that have demonstrated exceptionally fruitful. Its franchises adopt to different strategies as per the culture and lifestyle of the customers. It’s slogan “I’m lovin it” is also a strong marketing tool and helped in gaining momentum.
V. PRODUCT:

McDonald's is one of the world's biggest cheap food chains, established in 1940 in San Bernardino, California, and consolidated in Des Plaines, Illinois, in 1955. Since that point, McDonald's has become an easily recognized name in America, known for selling an assortment of comfort nourishment things at a large number of areas around the world. Since its commencement, McDonald's has tried different things with various contributions on the menu. In 2007, McDonald's had just 85 things on its menu, by 2013 this number had ascended to 145 things on its menu. Some of them are:

1. Hamburgers. 1.1 Hamburger. 1.1.1 Double Cheeseburger. 1.1.2 Triple Cheeseburger.
2. Chicken. 2.1 McChicken. 2.2 McNuggets. 2.3 Premium Chicken Sandwiches. ...
3. Fish.
4. Pork.
5. Sauces.
6. Other items. 6.1 Salads. 6.2 Sides. ...
7. Breakfast. 7.1 McMuffins. 7.2 Breakfast Sandwiches. ...
8. Beverages. 8.1 Soft Drinks. 8.2 Coffee and tea.

VI. HISTORY:

The McDonald family moved from Manchester, New Hampshire to Hollywood, California in the late 1930s, where siblings Richard and Maurice McDonald ("Dick" and "Macintosh") started filling in as set movers and jacks of all trades at Motion-Picture studios. In 1937, their dad Patrick McDonald opened "The Airdrome", a food stand, on Huntington Drive (Route 66) close to the Monrovia Airport in the Los Angeles County city of Monrovia, California with wiensers being one of the principal things sold. Burgers were later added to the menu at an expense of ten pennies with everything you-can-drink squeezed orange at five pennies. In 1940, Maurice and Richard moved the whole building 40 miles (64 km) east, to West fourteenth and 1398 North E Streets in San Bernardino, California. The eatery was renamed "McDonald's Bar-B-Que" and had 25 menu things, for the most part grill.

In October 1948, after the McDonald siblings understood that the vast majority of their benefits originated from selling burgers, they shut down their effective carhop drive-in to set up a streamlined framework with a basic menu which comprised of just cheeseburgers, cheeseburgers, potato chips, espresso, soda pops, and crusty fruit-filled treat. After the principal year, potato chips and pie were swapped out for french fries and milkshakes. The carhops were disposed of, making the new eatery a self-administration activity. Richard and Maurice took incredible consideration in setting up their kitchen like a mechanical production system to guarantee most extreme productivity. The restaurant's name was changed once more, this opportunity to just "McDonald's," and revived on December 12, 1948.

VII. STRATEGIC ANALYSIS:

VII.1 INDIA:

By acquainting separated menu items agreeing with the Indian taste, improving co-ordinations frameworks with better provider connections it started to spread everywhere throughout the nation quickly. McDonald's has constantly adjusted to the client's preferences, value systems, way of life, language and discernment. It thought of chicken, sheep and fish burgers to suite the Indian sense of taste.

As India is a country with huge number of vegetarians, it came up with veg burger options like McAloo Tikki and McVeggie Burgers.
The little ones were incredible influencers in the organization's choice and making process. This brought up the first Happy Meal, a mix of feast reasonable for youngsters including a free toy of “The Avengers”, “Walt Disney” etc. There are also various games available on eating table for kids to play.

It establishes itself as a fun place for youngsters to hangout and for the family to enjoy at an affordable price by providing combo savers and meals.

The organization is propelling another morning meal menu in India that will highlight variants for neighbourhood top picks, for example, "Masala Dosa Brioche" and "Masala Scrambled Eggs" notwithstanding conventional breakfast things, for example, waffles and hash browns. Altering its menu to suit neighbourhood tastes gives off an impression of being McDonald's system to develop in worldwide markets. The organization as of now serves vegetarian burgers with nearby fixings at its outlets in India.

Another reason for its growth is its presence in almost all the national highways, petrol stations, railway stations and bus stands and their service till late night. McDonald’s has opened its various franchises in all the metro cities, tourist places and education hubs.

VII.2 OTHER COUNTRIES:

McDonald's can adjust its menu and field-tested strategies to each culture. It shows that it regards the contrasts among societies and sticks to the nation's approach when they build up extra things for their menu. The organization does item tests and experimentation through the expansion or expulsion of nourishment things dependent on neighbourhood patterns and fame among purchasers.

VII.2.1 IN UNITED STATES:

McDonald's spends the biggest slice of their budget. The organization does numerous new item preliminaries and advancement in its nation of origin, where it has the greatest group of audience. In the U.S. McDonald's offers McRibs temporarily. The organization's publicizing is normally slanted to kids in the United States, where McDonald's produces around 250 advertisements every year.

VII.2.2 IN JAPAN:

The organization's promotion battles are generally unique. The Japanese advertisements are centered around grown-ups just as youngsters, with certain highlights that are one of a kind to the district's way of life. For the Japanese market, it alters its name for katakana (utilized for outside words) by utilizing the name Makudonarudo, which sounds alluring as well as very suitable. Since the craving of the Japanese contrasts from the Americans, the serving sizes of burgers, fries and beverages in Japan are less in size. The Teri Tama Burger is a spring menu thing while the Tsukimi Burger is offered in autumn.

VII.2.3 IN RUSSIA:

McDonald's started breakfast menu and more grounded espresso at various areas in Moscow that empowered suburbanites who left ahead of schedule for work, to stay away from traffic and eating out. The cost of the drinks has been kept according to the Russian spending plan and their contenders Starbucks.

VIII. CONCLUSION:

Thus, McDonald’s adopts and changes its menu according to the eating habits of the residents of the concerned country. However, it focuses mainly on youngsters but it also has effective marketing strategies to attract kids and middle-class families by keeping their price reasonable. They have come a long way from serving only burgers to introduction of breakfast like waffles, donut sticks, etc. McDonald’s comes up with slogans in different languages for different countries which helps in increasing the familiarity. It has introduced three slogans in India in duration of 24 years.
IX. REFERENCES:

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