

The Impact of Human Resource Management on Organizational Effectiveness

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Abstract

This article acknowledges various leveled citizenship direct as the relationship elements to examine the association between human resource the officials and legitimate citizenship lead, definitive citizenship direct and legitimate execution, and after that to discover the impact of HR the board on progressive reasonability, and advances the technique and proposition to improve the human resource the board, improves the inside forcefulness of the relationship from the edge of the internal organization of endeavors, fulfills the demonstration of human resource the administrators practices and helps the agents make versatile, splendid response in insight the administrators, the noteworthiness of procedural value, improving the introduction of the whole affiliation and various perspectives to deal with the issue, finally propels the achievements of its destinations.

Keyword: human resource system, business failure, training, employee turnover, motivation, manager payrolls.

Introduction

With the internationalization of financial improvement and the ceaseless advancement of science and innovation, the course of big business the board slowly creates from the administration of gear and innovation into the administration of staffs. In this way, HR the executives progressively turns into the primary research object of big business management Amin and Wan (2014) . Most ventures, particularly the endeavor in the beginning period, will give close consideration to human asset the board, and help undertakings to hold remarkable ability through human asset the executives, with the goal that the workers can make a higher incentive for the enterprise.2. The effect of human asset the board on hierarchical citizenship behavior Human asset the executives was brought into China during the 80's, currently the investigation, on the grounds that the administration of workers is the elusive resources, the effect of human asset the executives on authoritative viability can't be dissected in quantitative kind, human asset the executives and authoritative presentation are the relationship of "black box". Notwithstanding, compelling human asset the board significantly affects the workplace, the eagerness of the staff, the job of inward and outside conduct, so the presentation of authoritative citizenship conduct in this paper as a variable. DYER and Reeves (1995) proposed the model of the hypothetical system of the early human asset worth chain, that the four parts of the authoritative execution yield really speaks to a causal requesting relations: in particular, HR influences the yield of staff, at that point the yield of staff impacts hierarchical yield, while the authoritative yield will influence budgetary yield, which in the end prompts the adjustments in the yield of the undertaking in the market. It tends to be seen that fruitful human asset the board urges representatives to have a decent working disposition and conduct, and hence incorporates into the effect of the execution of human asset the executives on authoritative citizenship conduct. One of the speculations which is broadly upheld by the general public— — the social trade hypothesis is connected to the investigation of the connection among worker and organization (Strohmeier and Piazza, 2013). The social trade hypothesis asserts that every single human conduct are administered by some trade exercises which can bring prizes and compensation. In the examination, it is right off the bat thought about that the workers will give a concise outline of the undertakings and the connection among big business and the representatives through the attention to the human. The effect of human asset the board on authoritative viability, Chemical Engineering Transactions, asset the executives mode, and choose the disposition and conduct of WRIGHT and NISHII (20042006) based on discernment, dissect the contrast between the usage and the staff of human asset the board mode, human asset the

executives and the execution plan of human asset management (Yusuf and Taslim, 2014). It is viewed as that every representative must have a right comprehension of the target existing method of human asset the executives, as per the job and estimation of human asset the board seen by workers at work. They will demonstrate the response disposition and conduct of self-understanding administration mode.

Background of the study

The matter of the telecom part isn't simply capital concentrated, where the critical fragment of capital is to study to ensure the advancement of the strong framework yet what's more the middle abilities, aptitudes of the officials, ability and limits of the board are the thick drivers to grow the achievement of affiliation benefits and the reasonability of business.

Undoubtedly that affiliation all around is settled for achievement and high advantage those in a comparable industry. With the ultimate objective of this, affiliations need to get and apply their human resource feasibly and gainfully. Affiliations must think about human resource need to consider HRM even more reasonably and affiliations need to keep awake with the most recent. Hence, executive accept significant occupation to achieve association's goal and meet advantages, basically the middle components of boss need to manage the human resource with the end goal that right number in right way. This paper along these lines, takes a gander at the effect of human resource the officials that is pay, delegate's headway and legitimate citizenship lead on the show of the affiliation.

In any affiliation execution of affiliation is noteworthy. The very focus of all affiliations is to improve their introduction. There may be three regions that make or to improve the definitive execution: specialist headway of affiliation (EDO), pay the leading group of affiliation (CMO) and progressive citizenship direct (OCB).

The essential objective of this examination is to check the effect of pay on various leveled execution. Compensation is basic for affiliation's show. As the agent compensation, getting ready and rewards have risen the introduction of human resource the board results all things considered raises the satisfaction and execution. There are without three components citizenship direct,

Specialist's headway, and pay the board and their merge sway on legitimate execution.

According to Turnipseed and Russuli explained that when affiliation reproved in endeavor, which means various leveled citizenship direct is "going past the current commitment". Poncheri suggests that affiliation citizenship direct have colossal impact on execution of affiliation. OCB not imperative to solitary commitments, it is related to the affiliation's abilities and commitments which is basic to improve the various leveled feasibility or execution Applebaum et al. Morhd/Griffin explained that various leveled citizenship direct ingenuity and change prompts the legitimate ampleness and business related organization in HRM.

Torraco and Swanson viewed the positive association between laborer progression and definitive execution. Definitive execution can be cultivated through the learning openings, through better delegate execution on their occupations. The unit of examination in the investigation is delegate improvement which influences execution anyway the less information is available. Learning openings are the bit of laborer improvement programs.

Research has set up the basic impact on various leveled execution. There is relationship among HRM and various leveled execution is considered a "black box" that is nonappearance of clarity as for, what prompts what. Gerhart. Thus this examination shows the vital positive association between free factors and definitive execution either budgetary or non-cash related.

In this examination we fill the gap of past examinations and more watch the framework through which HRM methodologies, philosophy techniques and effect of definitive execution, it is basic to coordinate examination in Pakistan setting on the telecom territory. The central objective of this examination is to dissect how the HRM practices sway the introduction of affiliation, to redesign the relationship instead of two components we take

three factors that are specialist improvement, compensation the board and definitive citizenship. Next we present the hypothesis to be affirmed. The discussion is trailed by methodology and evaluates the hypothesis. The going with portion centers on huge revelations, their associated effects and conflict. At long last aggregate up the key of the investigation and focus the key reason bearing for additional examination, duties, obstacles of the examination and results.

Worst is if the management itself harass their own staff for the thought that they (employees) will obey whatever the management wants them to do.

Problem statement

An inadequate or broken human resource the executive's procedure will have a negative result in the association. It influences both the representative efficiency and execution of the business. This will affect the primary concern of the organization.

Poor human resource arranging can dangerously affect the profitability of your association.

Inefficient representatives won't be occupied with their particular occupation obligations or obligations. A portion of the things that lead to a useless working environment are absence of progress, absence of inspiration and poor administration systems.

Powerful HR group guarantees both the businesses and representatives are locked in with the correct preparing and assets that will empower them to meet the corporate objectives. There will be a decrease in worker profitability, if the HR neglects to actualize working environment spirit and compelling administration preparing.

Research objective

In the light of above system, the target of this examination is to test the effects of human resource the board on execution of various leveled inside the telecom zone in Sargodha Pakistan.

Express reason

The sub goals included are:

- a. To assess the effect of compensation the administrators on definitive introduction.
- b. The effect of agent headway on execution of affiliation.
- c. The impact of various leveled citizenship direct on definitive execution.
- d. The explanation behind existing is to show the relationship of over these self-governing variables first time with ward
- e. Variable as definitive execution.

Research question

How to motivate worker to make good production?

How to create safe work environment?

How to build good relation between the higher management and lower level worker?

How to create job satisfaction?

How to give training to the worker to boost production?

How to recruit preferable employees?

How to monitor the activities of the employees?

How to maintain happy environment in the workshop?

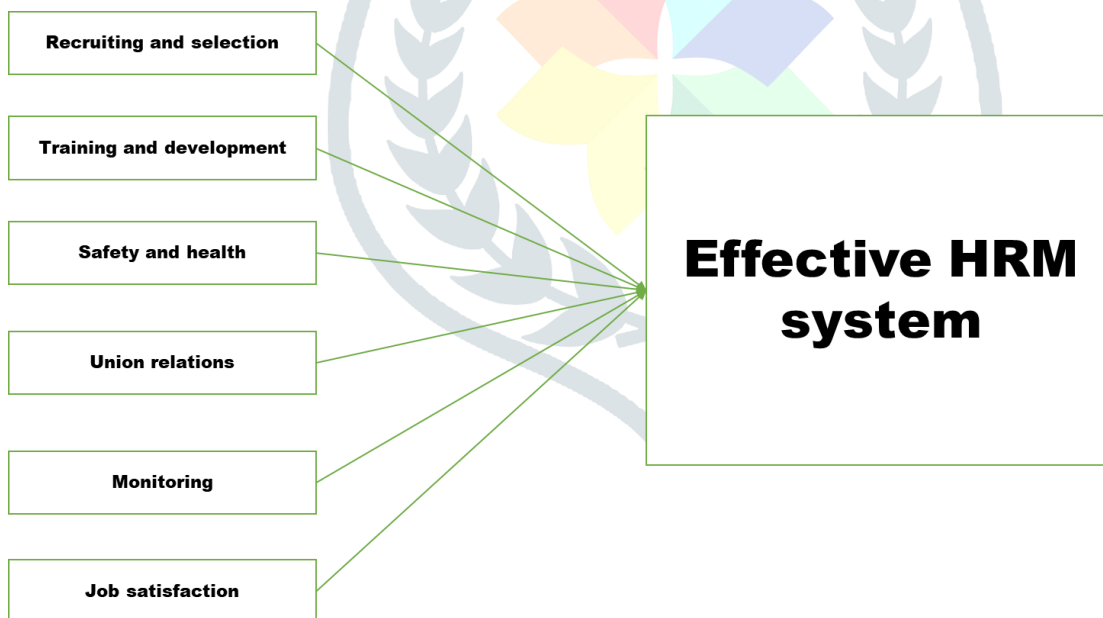
Lecture review

To the extent the hypothesis is concern, the examination will pursue the graphic research technique.

The above hypothesis detailed and one ward variable bolstered by five different factors as autonomous factors were fused. One go between is presented for an extraordinary model for the investigation to pursue for a likely answer for the issue raised. On the above idea, at field level examination will be completed for settling the module.

The Quantitative research strategies will be embraced for examination with the SPSS spread sheet and Smart PLS till module found strong.

The investigation might be directed with (Explorative Research) techniques. As in the said technique, the module is characterized as a particular line of request, regularly for future research to make proposal.



Execution the board is prescribed to be the HR the executives work through which group inspiration just as execution can be tended to adequately. Shih et al.(2009) contemplated and displayed a calculated plan concerning the center constituents of elite work frameworks (HPWS) and inspected their consequences for hierarchical execution. Utilizing basic condition model procedures, the examination presumed that better performing firms were found to have put resources into increasingly refined HRM rehearses for the most part including representatives' exhibition evaluations, which further upgraded authoritative execution. The finish of Shih et al. (2009) fortifies the understanding of this investigation that HR execution the executives is a noteworthy capacity

for hierarchical achievement. This investigation deciphers that for a fruitful undertaking result, the centrality of HR

Execution the board merits a higher priority than what the current writing of execution the executives sets for it. Kouhy et al. (2009) inspected the connection between HR strategies, the board bookkeeping and association execution by utilizing a cross case examination. Seven fundamental HR arrangements were examined and thusly classified as employment forever approach which included enrollment, preparing, execution related reward plot, collaboration, hierarchical culture and annuities. Significant correspondence connects between HR chiefs and the executives bookkeepers are spending plans, key plans, execution related reward plan and basic leadership. Kouhy et al. (2009) found that all the chose capacities significantly affected authoritative execution. This investigation deciphers that the presentation related reward plan is a parameter in the commitment of Kouhy et al. (2009) that requires canny execution the board for its preparing. In this manner, the finish of Kouhy et al. (2009) reinforces the impression of this investigation that presentation the executives of HR influences the authoritative execution.

In this regard following theory to be tried. They are:

Free Variables

Hypothesis

H1: There is positive relationship between employee's development and organizational performance.

H2: There is positive relationship between compensation management and organizational performance.

H3: There is positive relationship between organizational citizenship behavior and organizational performance.

Depended variable (DV); Poor HRM can be dangerous for productivity of the business (DV). To reach to this target free factor (IV) experience organized direct theory (Icek Ajzen, 2006) intervening effect on the IV to reach to DV.

The consequence of the change(s) accomplished by introduction of a self-sufficient variable.

Individual variable (IV1) There is positive relationship between employee's development and organizational performance.

Relating between DV and IV1: The standard focus of this examination is to inquire about the relationship of getting ready and definitive execution. This examination attempts to explore the activity of business satisfaction in this relationship.

This investigation intend to examine that whether the action satisfaction accept mediating work among getting ready and progressive execution or not. Media transmission associations where getting ready and progression are underlined immovably are picked as people. Test was accumulated from 90 respondents through accommodating analyzing method. Outcomes of the examination certified the proposed relationship of the elements. Revelations of the investigation prescribe the use of getting ready ventures to improve the satisfaction level of specialists which will in the long run improve the definitive execution.

Individual variable (IV2): There is positive relationship between compensation management and organizational performance.

Relation between DV and IV2: The performance management system has been considered as the most significant system in the organization. This research will study the relationship between performance management system and organization performance.

The aim of this study is to explore the possible relationship between use of Performance Management and the Organization performance of manufacturing and service firms in India. In this research, a survey is conducted using a questionnaire, in an International corporate HR conference where most of senior HR executives/ Managing Director/proprietors have attended, and a sample of such executives is included in the study.

Individual variable (IV3): There is positive relationship between organizational citizenship behavior and organizational performance.

Relation between DV and IV3: One of the most significant territories of worry among hierarchical scholars and professionals is authoritative efficiency. A decent component for accomplishing it is the representative's eagerness to play out their obligations past the formal determinations of employment jobs, named optional practices.

Hierarchical citizenship conduct (OCB) has contributed massively to the efficiency through improving administration quality, consumer loyalty and authoritative viability. Expanding number of research enthusiasm on worker's optional work practices connotes the significance of this develop for the achievement of associations.

This examination inspects the connection between authoritative citizenship conduct and hierarchical efficiency and it has pursued the inquiry that whether there is a connection between representative citizenship conduct and authoritative profitability. The utilized methodology is a blend of hypothetical and functional methodologies.

Methodology

This part rushes to the investigation procedure, investigate setup, analyze instrument, examining technique, resource need, data gathering and research ethics and summary of the area.

As shown by Joy Advanced Learner's Dictionary, Research infers an exact examination towards expansion of data. Examination into an issue. System mean methodology of reasonable effective data or standard of science or study.

In the underneath section, pro recognized the definition on research as communicated by couple of journalists in their survey are given for better understanding the subject. They are according to the accompanying:

Research design: So as to accomplish the reasons for this undertaking, we utilized a system included four undertakings:

Task A- A proof audit of the most wonderful existing confirmation identifying with both general structure plan for non-specialists and the course of action and utilization of the STATS19 shapes

Task B—An arranged direction compose social affair perspectives and encounters from a degree of STATS19 associates in Scotland. This included individuals from Police Scotland, Transport Scotland and Scottish Local Authorities

Task C–Based on the data gathered from Tasks An and B, and the consequences of a workshop including individuals from the get-together and field specialists, we masterminded an updated STATS19 structure for social event of the basic information

Task D–Testing the reconsidered accumulation structure was basic to guarantee that it is helpful and usable. The last stage combined a relentless quality examination utilizing a development of vignettes to explore whether the structure could be gotten a handle on and utilized sufficiently to make accurate STATS19 records. Enthusiastic information from clients was additionally acquired as a piece of this assignment

Research population: The weight masses for which the examination work behaviors is known as the examination individuals. This is also viewed as the target people from where an examination masses and after that a model taken for the examination work.

The data amassed through model examination by then changed over into information for examination and concentrate the report.

Estimations is an instrument for changing over data into information, which licenses achieving an affirmation about a people reliant on a model. As a rule, the data is assembled from an examination drove at field level, it is totaled, to ensure that the data is exact and strong. The data can be accumulated additionally from direct keenness and from starters. The data gathered need demand in movement that it keeps an eye on the overall public from which it is drawn.

Sampling design: A looking over arrangement is a technique for picking how a model should be taken from a people. There are three frameworks are on focus, they are Simple Random Sampling, Stratified Random Sampling and Cluster Sampling, they are discussed in the underneath region:

- A key sporadic perspective is a model which is picked with the target that each possible occasion of an equivalent size is in like way in peril to be picked. Model is any get-together of three names is as almost likely as picking some other gathering of three names. This is strikingly easy to portray regardless unbelievably difficult to do.
- Stratified Random Sampling: A stratified unique model is cleared up, as it is gained by confining the dominant part into select sets or strata and after that drawing basic sporadic perspectives from most of the stratum ordinarily. Model is Gender, Age, Occupation get-togethers.
- Group Sampling: A pack test is a fundamental flighty case of get-togethers or social affairs of parts. It is a useful technique when it is seriously planned or over the top to develop a rigid summation of the larger part people or the overall public is typically dispersed topographically.

In any case, from the above pack exploring picked as it is unendingly fitting for the present suggestion on sections affecting of getting haggard sustenance things in Bangladesh which chasing down embracing from the examination alerted assembling.

Testing: This examination is depended upon to gather data from individuals. The reaction rate is the key examination parameter. It is managed in assortment of ways, they are: work power talk with, phone chat with, self-composed outline, and so on.

A gigantic measure of exertion made in the past to plan a diagram, the key standards to structure a study will be: survey ought to be short, it ought to be fundamental and clear worded solicitation, began with estimation question to support respondent satisfying. Use yes/no or different picked demand, careful ought to be acknowledged the

utilization of open finished solicitation, pretest is key before settling an examination contemplate for fundamental information collection work for the examination consider.

Testing plan: As per the centrality of randomization, whereby each area in the lion's share is given a relative and free probability of decision, a direct sporadic perspective is picked by the strategy displayed as searches for after:

1. See by a number all testing units in the larger part.
2. Pick the perspective check.
3. Select using the fishbowl draw, the table of a PC program.

Model is, there are 80 understudies in the class, so the improvement is recalling that them by a number from 1 to 80. As picked an occurrence of 20 using the immediate unusual method. Use the fishbowl draw, the table for discretionary numbers or a PC program to pick 20 understudies. These 20 understudies become the reason of examination. In stratified capricious looking, examiner endeavors to stratify the larger part so the all-inclusive community inside a stratum is homogeneous with respect to the trademark subject to which is being stratified. For example, it is logically clear to stratify a people dependent on sexual course than subject to age, pay or temper.

Testing size: Test measure confirmation is the showing up of picking the proportion of affirmations or mimics to join into a certifiable perspective. The perspective measure is an essential portion of any observational examination where the goal is to make affirmations about a people from a model. All around that truly matters, the perspective check used in an examination is normally picked subject to the cost, time, or solace of get-together the data, and the fundamental for it to offer satisfactory quantifiable power. In befuddled examinations there may be a few obvious model sizes: for example, in a stratified review there would be different sizes for each stratum. In an estimations, data is chase down an entire people, from this time forward the standard perspective measure is vague to the dominant part. In exploratory game-plan, where an examination may be isolated into different treatment parties, there may be obvious perspective sizes for every party.

Data analyses and findings

Table 1 reveals that out of the selected 70 business organization of different types, 22.9% organization had substandard HR practices while 78.1% had good HR practices for the independent variable that is, Performance Monitoring. Value 3.0 is interpreted as satisfactory performance monitoring. As values depreciate below the threshold value of 3.0, it is defined as a decrease in the good practice of performance monitoring for projects, whereas values above 3.0 increasing towards 5.0 are depicted as an increase in performance monitoring. Table 1 indicates that overall, 22.9% of 70 projects remained deprived of satisfactory practice of performance monitoring. Table 2 reveals that of the selected 70 organization of different types, 34.3% IT projects suffered from substandard HR practices while 65.7% remained successful due to good HR practices. 3.0 is interpreted as the threshold value for at least satisfactory completion of the project. As values decrease below the threshold value of 3.0, the probability of project failure increases. On the other hand, values above 3.0 increasing towards 5.0 have a better likelihood of project accomplishment. These figures indicate that about 46 projects remained successful while 24 suffered in the selected sample due to the poor quality of HR practices. The analyses of frequency distribution in Tables 1 and 2 indicate that quality and frequency of performance monitoring of HR had an impact on the result of the projects in the selected sample of size 70. Table 3 at the end describes the descriptive statistics including maximum, minimum, means, standard deviations and variance obtained using 5 points interval-scaled independent and dependent variables. In Table 3, variance of Performance Monitoring IV (1.040) is slightly higher than its standard deviation (1.0197) that indicates that most respondents did not remain close to the mean for this variable. The mean value is 3.4929. This implies that for the selected sample of 70 IT projects, the variable Performance Monitoring IV

was performed with quality less than average rating (mean less than 3.5 with standard deviation > 1.0) (Sekeran, 2000; Cooper and Schindler, 2003). Hence project managers could have performed better monitoring in the industry for the projects. This gap in the performance monitoring indicates that project managers were not frequently reviewing the performance of the team members, thus compromising on quality. Table 4 provides the results of Pearson Correlation between the dependent variable that is, Project Result DV and independent variable that is, Performance Monitoring IV. It confirms that the result of project has a strong correlation with performance monitoring of HR which this study utilized to measure the quality of performance management of HR for the selected sample of 70 TI projects (Pearson Correlation > 0.7 and $P < 0.05$). Figure 2 at the end presents the result of the PLS regression that has been applied to test the impact of Performance Monitoring (IV) on the Result of Project (DV). Results of PLS regression shown in Figure 2 prove that the elements Frequent Performance Monitoring (fpmv5) and Qualitative Performance Monitoring (qpmv5) that this study entertained to operationalize its variables constituted the independent variable Performance Monitoring (pmiv5) significantly (PLS R Square = 0.942, $P < 0.05$ and all

Relevant t values positive). Similarly, elements of the Result of the Project (DV) constituted it significant (PLS R Square = 0.942, $P < 0.05$ and all relevant t values positive). Further, the Performance Monitoring of HR (IV) regressed the Result of Project significantly (PLS Regression = 0.843, $P < 0.05$ and t value = 0.971). Based on the results in Table 1 to 4 and Figure 2, the study concludes that this study substantiates.

Values between 1 to 5	Frequency	percent	Valid percent	Cumulated present
Ineffective performance monitoring 1.50	1 3	1.4 4.3	1.4 4.3	1.4 5.7
Improvabile performance monitoring 2.50	6 6	8.6 8.6	8.6 8.6	14.3 22.9
Satisfactory performance monitoring 3.5	13 6	18.6 8.6	18.6 8.6	41.4 50.0
Effective performance monitoring 4.50	19 8	27.1 11.4	27.1 11.4	77.1 88.6
Most effective performance monitoring	8	11.4	11.4	100.0
Total	70	100.0	100.0	-

Table 1. Frequency table for independent variable: Performance monitoring of human resources to measure quality of performance management

Table 2. Frequency table for dependent variable: Result of project.

Values between 1 to 5	Frequency	percent	Valid percent	Cumulated present
Project badly failed 1.33	1	1.4	1.4	1.4
1.50	1	1.4	1.4	2.9
1.67	4	5.7	5.7	8.6
1.83	2	2.9	2.9	11.4
Project failed 2.17	5	7.1	7.1	18.6
2.50	2	2.9	2.9	21.4

2.83	6	8.6	8.6	30.0
	3	4.3	4.3	34.3
Satisfactory project completion	2	2.9	2.9	37.1
3.17	3	4.3	4.3	41.4
3.33	1	1.4	1.4	42.9
3.50	1	1.4	1.4	44.3
3.67	4	5.7	5.7	50.0
3.83	2	2.9	2.9	52.9
Effective project completion	10	14.3	14.3	67.1
4.17	12	17.1	17.1	84.3
4.33	3	4.3	4.3	88.6
4.67	3	4.3	4.3	92.9
4.83	1	1.4	1.4	94.3
Excellent project completion	4	5.7	5.7	100.0
total	70	100	100	-

Discussion

The end and proposal of this examination are even minded as the current writing of HR the board as of now underpins it. Without a nonstop and successful observing, a control procedure may fall into a condition of hopelessness or not be executed by and large (Strub and Lucas, 2003). This investigation demonstrates that there should be a powerful execution checking framework set up and, all the more significantly, directors should know about sound observing procedures. The investigation recommends that exhibition observing is an apparatus that is inside the hands of the undertaking chief. The undertaking chief ought to use this apparatus usefully because of its impacts on the task. It can possibly represent the moment of truth the venture. Hence, it is suggested that the expectations of the task directors ought to be to practice productive execution observing which will rouse the group towards the achievement of the venture in a convenient manner. The examination further recognizes that if the exhibition checking instrument is abused it could have a de-propelling impact in the group prompting impeding outcomes. The most recent information on HR the board prescribes receiving the 360 degree execution the board (Decenzo and Robbins, 2002). To help venture administrators this investigation contributes the Template for the 360 Degree Performance Measurement gave in Annexure 1. This format is intended for organizing Performance Monitoring and Appraisal. The learning about the 360-degree approach was made the establishment for planning it. It is comprehended that the 360-Degree approach for execution the board may not be relevant to every one of the associations and their ventures. In any case, this examination chose this methodology as it empowered tending to all conceivable and attractive methods of execution the executives like the exhibition audit by the quick director, by subordinates, by companions, before the end clients for whom the venture is being done and by the worker himself/herself. The examination structured it in five sections titled Card # 1 to 5. An undertaking supervisor has the self-rule to tweak even one assessment score card as he/she esteem suitable and important for his/her venture to complete a presentation audit. The examination just proclaims it a model while venture director may add further Key Performance Indicators (KPI) as required by the task for the exhibition audit. Recording the presentation survey of each colleague toward the finish of the venture is an alluring HR practice for which this layout will help venture administrators.

Conclusion and recommendation

The study concluded that there is a solid relationship between presentation observing of HR and the aftereffect of the venture. The effect of this deduction reinforces the significance of having a viable HR framework in an association that essentially allocates the assignments of execution the executives in any event up to execution checking of the venture group to the task director rendering it as one of the essential capacities for powerful undertaking administration. Along these lines, the examination suggests that HR the executive's capacity of

execution the board in any event up to the degree of execution observing of HR for undertakings ought not to be viewed as strengthening or just a help work as the current writing of

Undertaking the board announces. Or maybe, HR the executives work execution checking ought to be pronounced as one of the main thrusts in the hands of a venture director with which it represents the deciding moment the undertaking result using his HR

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