# ISSN: 2349-5162 | ESTD Year : 2014 | Monthly Issue JETIR.ORG



# JOURNAL OF EMERGING TECHNOLOGIES AND **INNOVATIVE RESEARCH (JETIR)**

An International Scholarly Open Access, Peer-reviewed, Refereed Journal

# **Pioneering Pharmacy Practice: The Integration of Automation and Robotics for Enhanced Patient Care**

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# **Abstract**:

The future for innovative robotic technologies and artificial intelligence (AI) in the field of pharmacy and medicine holds great promise. These advancements have the potential to bring about significant transformations across different facets of healthcare. Their primary objectives include enhancing operational efficiency, elevating patient well-being, and cutting down on expenditures, all while tackling critical issues like tailored medical treatments and the demand for more efficient therapies. Industrial automation and robotics are the use of computers, control systems and information technology to handle industrial processes and machinery, replacing manual labour and improving efficiency, speed, quality and performance. In the evolving landscape of pharmacy practice, automation and robotics have emerged as transformative tools. This article explores the dynamic relationship between pharmacy and technology, focusing on the integration of automation and robotics. It delves into the benefits, challenges, and potential impact of these technologies on efficiency, accuracy, and patient-centered care.

Keywords: Pharmacy Automation, Robotics in Healthcare, Medication Dispensing, Patient Safety, Pharmacist Empowerment, Medication Errors.

# **Introduction to Automation and Robotics in Pharmacy:**

Advancements in healthcare are constantly evolving, thanks to the rapid progress of technology, which has reshaped medicine much like it has other sectors. Robotic systems and automation are now assuming vital roles within pharmacy and medicine. This transformation is occurring in an era where precision, effectiveness, and tailored patient care hold paramount importance [1]. These innovative breakthroughs are propelling the development of healthcare methodologies and influencing the future of the industry, presenting substantial opportunities to enhance patient well-being, optimize procedures, and elevate overall operational efficiency.

Automation and robotics have transformed the pharmaceutical industry, enhancing efficiency, accuracy, and patient care. Automation refers to the use of machinery and computer systems to perform tasks with minimal human intervention, while robotics involves the use of robots to carry out various functions. In pharmacy, these technologies have revolutionized drug manufacturing, dispensing, and patient care processes. This introduction will explore the objectives, principles, and mechanisms underlying automation and robotics in pharmacy. [2]

In the subsequent sections (Figure 1), we will delve into the significant advancements in robotic technologies within the pharmaceutical and medical domains. Our exploration will encompass an analysis of the advantages, hurdles, and prospective ramifications these innovations hold for the healthcare industry. Additionally, we will shine a spotlight on prominent organizations and research entities driving these technological breakthroughs, highlighting their pioneering efforts in creating and deploying state-of-the-art robotic solutions within pharmacy and medicine.

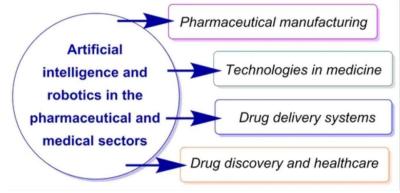


Figure No:01

# Merits of Pharmacy Automation and Robotics:

- 1. Enhanced Medication Accuracy: Automation minimizes the risk of human errors in medication dispensing and prescription filling, leading to more accurate drug administration.
- 2. Improved Efficiency: These technologies streamline pharmacy workflows, reducing waiting times for patients and increasing the speed of service.
- 3. Enhanced Patient Safety: Automated systems can cross-reference patient records and detect potential drug interactions, significantly reducing the risk of adverse events.
- 4. Pharmacist Empowerment: By automating routine tasks, pharmacists can allocate more time to patient consultations, medication therapy management, and personalized care.

## **Demerits and Considerations:**

- 1. Initial Costs: Implementing automation and robotics can be expensive, requiring an upfront investment in equipment and technology.
- 2. Maintenance: Regular maintenance is necessary to ensure the proper functioning of automated systems, adding to ongoing costs.
- 3. Staff Training: Pharmacy staff must be trained to operate and maintain these technologies effectively.
- 4. Workflow Integration: Integrating automation into existing pharmacy workflows can be challenging and may require adjustments to maximize benefits.



# Figure No:02

# **Objectives of Automation and Robotics in Pharmacy:**

**Enhanced Efficiency:** Automation and robotics streamline repetitive tasks such as drug packaging, labeling, and dispensing, reducing the time required to complete these processes.

Accuracy: Automation minimizes human errors in drug compounding and dispensing, leading to more precise dosages and improved patient safety.

**Drug Customization:** These technologies enable the customization of medications, allowing pharmacists to meet specific patient needs.

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Inventory Management: Automation assists in real-time inventory tracking, ensuring that medications are always available and reducing the risk of stock outs or expired drugs.

Patient Care: Automation and robotics support patient care through the creation of medication adherence aids and the provision of tele pharmacy services, ensuring patients receive the right medications and instructions.

## **Principles of Automation and Robotics in Pharmacy:**

- 1. Integration: Systems are designed to seamlessly integrate into existing pharmacy workflows, ensuring minimal disruption while maximizing efficiency.
- 2. Accuracy and Safety: The paramount principle is to enhance patient safety by minimizing errors in medication preparation and dispensing.
- 3. Compliance: Automated systems adhere to strict regulatory requirements, ensuring that medications meet quality standards.
- 4. Data Management: Systems collect and analyze data to support decision-making, optimize inventory, and improve patient outcomes.
- Cost-effectiveness: Investments in automation and robotics aim to improve long-term cost efficiency by reducing labor 5. costs and minimizing errors that can lead to costly consequences.

## **Mechanisms of Automation and Robotics in Pharmacy:**

- > Automated Dispensing Systems (ADS): These systems manage medication inventory, ensuring the right medications are available for dispensing. They can also provide medication labels and patient instructions.
- Robotic Compounding: Robots are used to compound sterile medications, reducing contamination risk and ensuring  $\geq$ precise dosages.
- Telepharmacy: Automation supports remote prescription verification and patient counseling, extending pharmaceutical  $\triangleright$ services to underserved areas.
- Pharmacy Management Software\*\*: Comprehensive software solutions manage patient profiles, drug interactions, and  $\geq$ prescription filling, optimizing pharmacy operations.
- $\triangleright$ Medication Packaging and Labeling: Machines can automatically package and label medications, reducing manual labor and potential errors.
- Pharmacy Robotics for Dispensing: Robotic systems can dispense medication accurately, handle prescription vials, and  $\geq$ even provide patient education.

# **Application's of automation and robotics:**

There are many jobs in industries like manufacturing, agriculture, entertainment, etc. which require boring monotonous work that also requires a lot of precision. In such situations, robots are better suited than humans because they are precise, intelligent, and don't get bored like humans! There are also tasks like space and underwater exploration that are very dangerous and unsafe for humans. Here also, robots are the best fit because they never get tired and there is no chance of a robot getting killed! Because of these advantages, there are many applications of robots in almost all the industries you can imagine. But let's see the top applications in these 10 industries now.



Figure No:03

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**Security:** Imagine if all the security guards are robots? Even thieves would be scared! That's why robots are being proposed as security agents as they can protect humans, and they wouldn't be in danger like human security guards would be. Currently, robotics companies are working on pairing robot guards with human security consultants. A very famous company in this field is Knight scope in the United States that has autonomous security robots capable of assisting human security guards with real-time, actionable intelligence. These robots can help with crimes such as armed robberies, burglaries, domestic violence, fraud, hit, and runs, etc.

**Space Exploration:** There are many things in space that are very dangerous for astronauts to do. Humans can't roam on Mars all day to collect soil samples or work on repairing a spaceship from the outside while it's in deep space! In these situations, robots are a great choice because there are no chances for the loss of human life then. So space institutions like NASA frequently use robots and autonomous vehicles to do things that humans can't. For example, Mars Rover is an autonomous robot that travels on Mars and takes pictures of Martian rock formations that are interesting or important and then sends them back on Earth for the NASA scientists to study.

**Entertainment:** Robots are also a big draw in the entertainment industry. While they cannot exactly become actors and actresses, they can be used behind the sets in movies and serials to manage the camera, provide special effects, etc. They can be used for boring repetitive tasks that are not suitable for a human as cinema is, after all, a creative industry. Robots can also be used to do stunt work that is very dangerous for humans but looks pretty cool in an action movie. Theme parks like Disney World are also using autonomous robots to enhance the magical experience of their customers.

**Agriculture**: Agriculture is the sector that is the basis of human civilization. However, agriculture is also a seasonal sector that is dependent on ideal weather conditions optimal soil, etc. Moreover, there are many repetitive tasks in agriculture that are just a waste of farmer's time and can be performed more suitable by robots. These include seeding, weed control, harvesting, etc. Robots are usually used for harvesting the crops which allow farmers to be more efficient. An example of a robot that is used to remove weeds in farms is the Ecorobotix. It is powered by solar energy and can be used to target and spray weeds using a complex camera system.

**Health Care:** Robots have changed healthcare a lot. And all for the better! They can help doctors in performing operations more precisely, be used as prosthetic limbs, provide therapy to patients, etc. The possibilities are limitless. One example of this is the da Vinci robot that can help surgeons in performing complex surgeries relating to the heart, head, neck, and other sensitive areas. There are other robotic devices that are created like exoskeletons that can be used to provide additional support for people undergoing rehabilitation after spinal injures, strokes, etc.

**Underwater Exploration:** Robots are a great option for exploring places that humans cannot reach easily, like the depths of the ocean! There is a lot of water pressure deep in the ocean which means humans cannot go that down and machines such as submarines can only go to a certain depth as well. A deep underwater is a mysterious place that can finally be explored using specially designed robots. These robots are remote-controlled, and they can go into depths of the ocean to collect data and images about the aquatic plant and animal life.

**Food Preparation:** Don't want to cook? Don't worry, there are robots that even can cook and create complete meals for you! These robot chefs can create food using hundreds of different recipes. All humans need to do is choose the recipe they want and provide the robot with pre-packaged containers of all the ingredients that are needed for that recipe. The robot can then cook the food on its own. Moley Robotics is one such robotics company that has created a robotic kitchen with a robot that can cook like a master chef! So no worries if you can't cook food. Because now a robot can!

**Manufacturing:** There are many repetitive and common tasks in the manufacturing industry that don't require any usage of the mind like welding, assembly, packing, etc. These tasks can be easily done by robots while leaving the mentally challenging and creative tasks to humans. These robots can be trained to perform these repetitive and monotonous tasks with precision under the guidance and supervision of a human. This option is also best for the manufacturing processes that are dangerous and may be harmful to humans.

**Military:** Robots also have many applications in the military. They can be used as drones to keep surveillance on the enemy, they can also be used as armed systems to attack the opposing forces or as Medicare agents to help friendly forces. Some of the popular robots used in the Military sector include MAARS (Modular Advanced Armed Robotic System) which looks like a tank and contains tear gas and lasers to confuse enemies and even grenade launcher for desperate situations. DOGO is also a tactical combat robot that has a camera for spying on the activities of the enemy and a 9-millimeter pistol for emergency situations.

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#### www.jetir.org(ISSN-2349-5162)

**Customer Service:** There are robots that are developed to look exactly like humans for cosmetic purposes. These robots are primarily used in the field of customer service in high visibility areas to promote robotics. One such example is Nadine, a humanoid robot in Singapore that can recognize people from previous visits, make eye contact, shake hands, continue chatting based on previous meetings, etc. Another such customer service robot is Junko Chihira in Japan, a humanoid robot working at the tourist information center in Aqua City Odaiba, a shopping center on Tokyo's waterfront.

## Comparing ancient pharmacy to modern pharmacy:

1. Knowledge and Information Access:

Ancient Pharmacy: Relied on limited knowledge, often based on herbal remedies and traditional practices, with information passed down through generations.

Modern Pharmacy: Utilizes vast databases, scientific research, and AI-powered tools to access comprehensive drug information, interactions, and research findings.

2. Drug Discovery:

Ancient Pharmacy: Heavily relied on trial and error, using natural substances like herbs and minerals.

Modern Pharmacy: Employs AI algorithms to analyze vast datasets, predict potential drug candidates, and optimize molecular structures, significantly accelerating drug discovery.

3. Diagnosis and Treatment:

Ancient Pharmacy: Focused on symptom-based treatments and often lacked precision.

Modern Pharmacy: Utilizes AI in diagnostic tools, such as medical imaging analysis and predictive algorithms, to assist in accurate disease diagnosis and personalized treatment plans.

4. Prescription Management:

Ancient Pharmacy: Primarily manual record-keeping and compounding of remedies.

Modern Pharmacy: Utilizes AI for prescription processing, drug dispensing, and inventory management, reducing errors and enhancing efficiency.

5. Patient Care:

Ancient Pharmacy: Limited patient monitoring and follow-up care.

Modern Pharmacy: Employs AI for remote patient monitoring, medication adherence reminders, and telehealth services, enhancing patient care and outcomes.

6. Research and Development:

Ancient Pharmacy: Lacked systematic research and clinical trials.

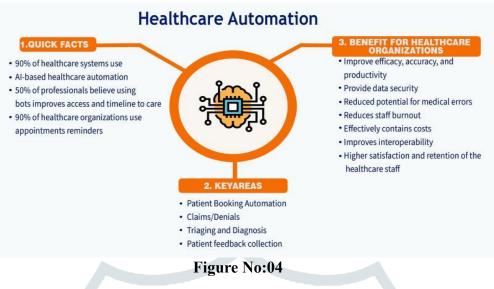
Modern Pharmacy: Conducts extensive research and clinical trials, with AI aiding in data analysis, patient recruitment, and trial design.

7. Ethical and Regulatory Considerations:

Ancient Pharmacy: Operated without modern regulatory oversight and ethical standards.

Modern Pharmacy: Adheres to strict regulations and ethical guidelines, with AI algorithms subject to scrutiny for safety and transparency.

In summary, modern pharmacy, enhanced by AI, has revolutionized healthcare by providing advanced tools for drug discovery, diagnosis, treatment, patient care, and research. Ancient pharmacy, although rooted in traditional knowledge, lacked the precision, efficiency, and scientific rigor that characterize modern pharmacy practices. AI has played a pivotal role in bridging these gaps and improving overall healthcare outcomes.



## **Automation in Medication Dispensing:**

One of the core applications of automation in pharmacy is medication dispensing. Automated dispensing systems enable accurate and efficient medication distribution, reducing the chances of human errors that can occur during manual processes. These systems are particularly valuable in hospital settings where a high volume of medications are dispensed daily.

## **Robotic Prescription Filling:**

Pharmacy robots are designed to automate the process of prescription filling. These robots can accurately count, label, and package medications, improving efficiency and precision. By reducing the time pharmacists spend on routine tasks, these robots enable them to focus on clinical activities that require their expertise.

## **Improving Patient Safety:**

Pharmacy automation contributes to enhanced patient safety by minimizing medication errors. Automated systems can crossreference patient records, detect potential drug interactions, and ensure that the prescribed dosage is correct. This reduces the risk of adverse events and enhances the quality of care.

## **Challenges and Considerations:**

While automation and robotics offer significant benefits, their implementation comes with challenges. Initial setup costs, maintenance, and training staff to operate these technologies are considerations that pharmacies must address. Ensuring the integration of these systems with existing pharmacy workflows is essential to maximize their impact.

## **Empowering the Pharmacy Workforce:**

Rather than replacing pharmacists, automation and robotics have the potential to empower the pharmacy workforce. By automating routine tasks, pharmacists can allocate more time to patient consultations, medication therapy management, and offering personalized care. This shift aligns with the evolving role of pharmacists as clinical experts and patient advocates.

## **Patient-Centric Care and Beyond:**

Pharmacy automation and robotics support the transition towards patient-centric care. With streamlined processes and reduced administrative burdens, pharmacists can engage more deeply with patients, addressing their concerns, providing education, and optimizing medication regimens. This holistic approach contributes to improved patient outcomes and satisfaction.

## Future Aspects(Scope):

The future of pharmacy automation and robotics holds exciting possibilities. Advancements in artificial intelligence (AI) could lead to intelligent automation systems that adapt to changing patient needs. Additionally, the integration of robotics with telepharmacy services could extend expert pharmacy care to remote areas.

# Conclusion:

In conclusion, automation and robotics in pharmacy aim to improve efficiency, accuracy, and patient care while adhering to strict safety and regulatory standards. These technologies have become essential in modern pharmaceutical practice, shaping the future of pharmacy services and drug manufacturing. The integration of automation and robotics in pharmacy practice represents a transformative leap towards efficiency, accuracy, and patient-centered care. As pharmacists embrace these technologies, they have the opportunity to redefine their roles as healthcare providers who leverage cutting-edge tools to deliver exceptional patient experiences.

This article explores the symbiotic relationship between pharmacy practice and technology, showcasing the potential of automation and robotics to elevate patient care and reshape the traditional pharmacy landscape. As automation and robotics continue to evolve, they hold the potential to drive innovation and propel the pharmacy profession into a new era of healthcare excellence.

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