Majha Nagar Sewak

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Abstract : Majha Nagar Sewak is a web based application software which will give detailed information of the corporators who registered themselves. The Majha Nagar Sewak Applictaion (MNS) refers to manage the common mans problems which he/she is facing in the society. The system can be used for viewing the Nagar Sewak of each Ward. It will directly be beneficial for the local people to be aware of their corporators. Majha Nagar Sewak Applictaion helps to generate a healthy relationship between people and their ward members. The website can be managed by phone as well. The application provides to register complaints online. Also Majha Nagar Sewak Applictaion has a feature through which people can give suggestions to the corporator for betterment of society. People can also enquire to the corporator if any issue or work is pending. The aim of Majha Nagar Sewak Application is to simplify the difficulties of people and provide them a easy way to connect wih there corporator. It will save common peoples time. Also it will save corporators time and will reduce their work load.

1.   INTRODUCTION

The project Majha Nagar Sewak (MNS) is a complete web based applications.The main aim of this project is to make common people familiar with their corporators. It is not possible all the time to meet the corporator and discuss issues. Either the corporator is not available of might be busy. So this web application can help both the parties to work in invontary way and make use of the online technology. Majha Nagar Sewak (MNS) has a feature through which online complaint and be done without visiting the office. It is a database application which gives the information of registered corporators. The application contains Admin panel and User Panel which is the main portal of this web application. In admin panel registration and login is done. Only the registered corporator will get unique password through which he can easily login to his profile. Also the corporator can manage hi/hers profile here. In user panel common people can view the corporators profile and view latest news, check his work, lodge complaint, do enquire, suggest thoughts for the betterment of the society.

2. PROBLEM DEFINITION

We started research by identifying the need of MNS in the Nagarpalika. Initially we focused our research to find the general reasons which people face in their society in daily life. We visited different areas and gathered information in which we got to know the major problem faced by the people. Basically the following factors forced us to develop Majha Nagar Sewak Application:

1. Lot of paper work and manual work, heavy work load.
2. Lack of knowledge towards upcoming events occurring in society.
3. Lack of management provided for society.
4. Difficulty in resolving the issues of ward areas.

3. PROPOSED SYSTEM

1. Majha Nagar Sewak (MNS) is web based application which consist admin module and user module.

2. In Admin module admin has to register and login with the password provided.

3. Admin can view/update/delete gallery, lodge complaint, take suggestions, check enquiry.

4. The second module i.e. User module which is main portal of this web application. It allows user to lodge complaint view corporators profile, give suggestions, put enquire, Check latest news/banners.

4.   **LITERATURE REVIEW 4.1**
Existing System

1. **Existing system was totally manual process.**
2. Since it is totally manual process, one has to generate the application and forward it to next in the form of hard copy.
3. **Existing system may leads to involving large amount of paper work and is a time consuming process.**
4. **The manual process of Majha Nagar Sewak is explained in the following:**
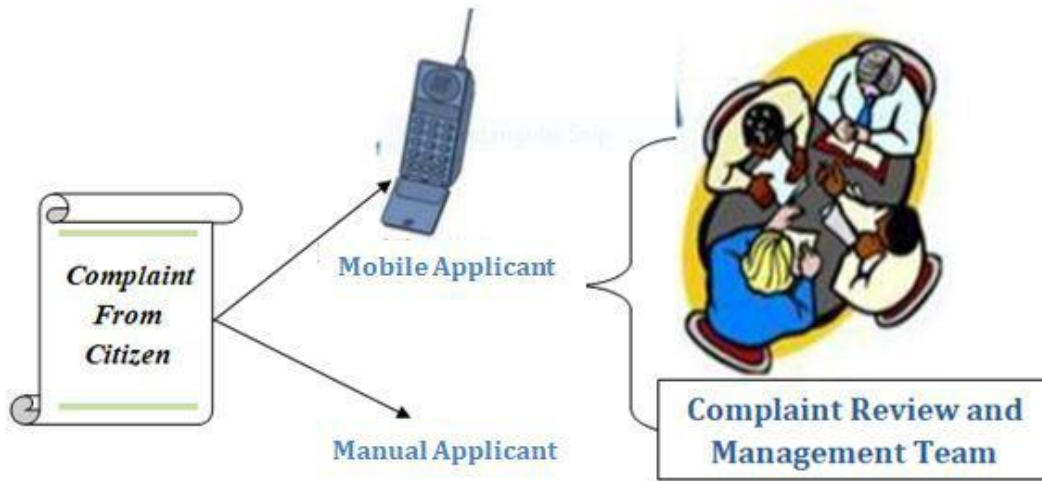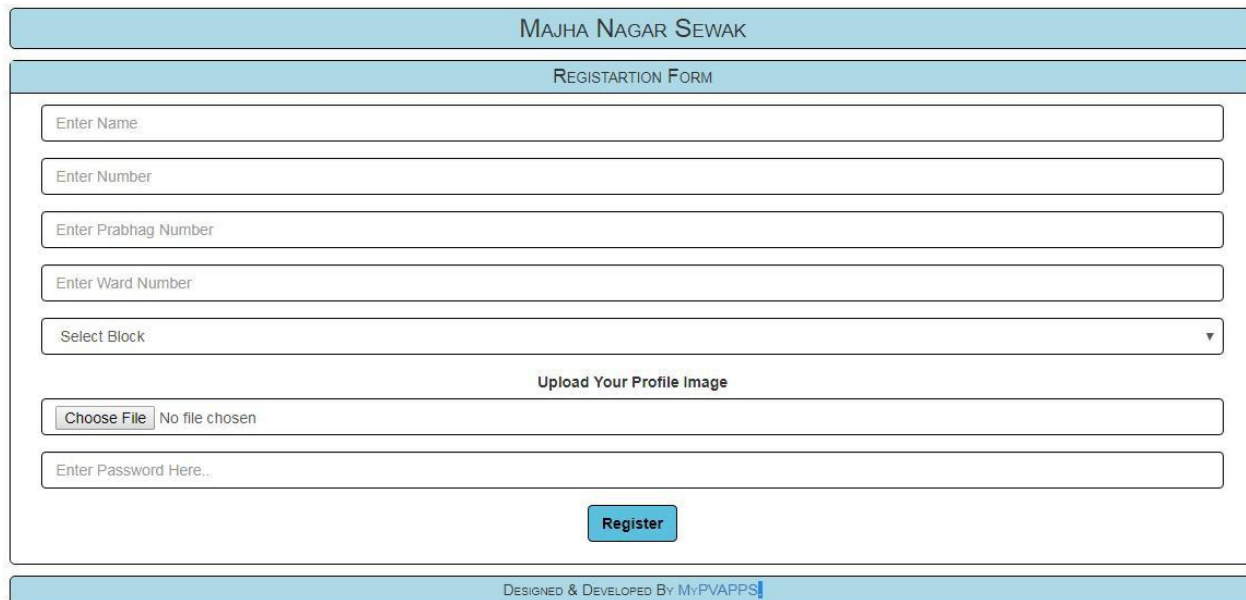

Fig1. Phase1 Diagram.

4.2 Disadvantages of Existing System
1. **Time Delay:** It is not possible to deal with voluminous data manually in the existing system; record of complaints is stored in different files. It is difficult to search different files in different sections.
2. **Redundancy:** As the problems are same in some cases and at the same time different it is not possible to resolve problems accurately in manual process thus causes redundancy.
3. **Accuracy:** Since every problem can't be solved manually, some or the other paper can get misplaced so it is difficult to give accurate results.

5. MODULES

There are two main modules in the application

5.1 Admin Module

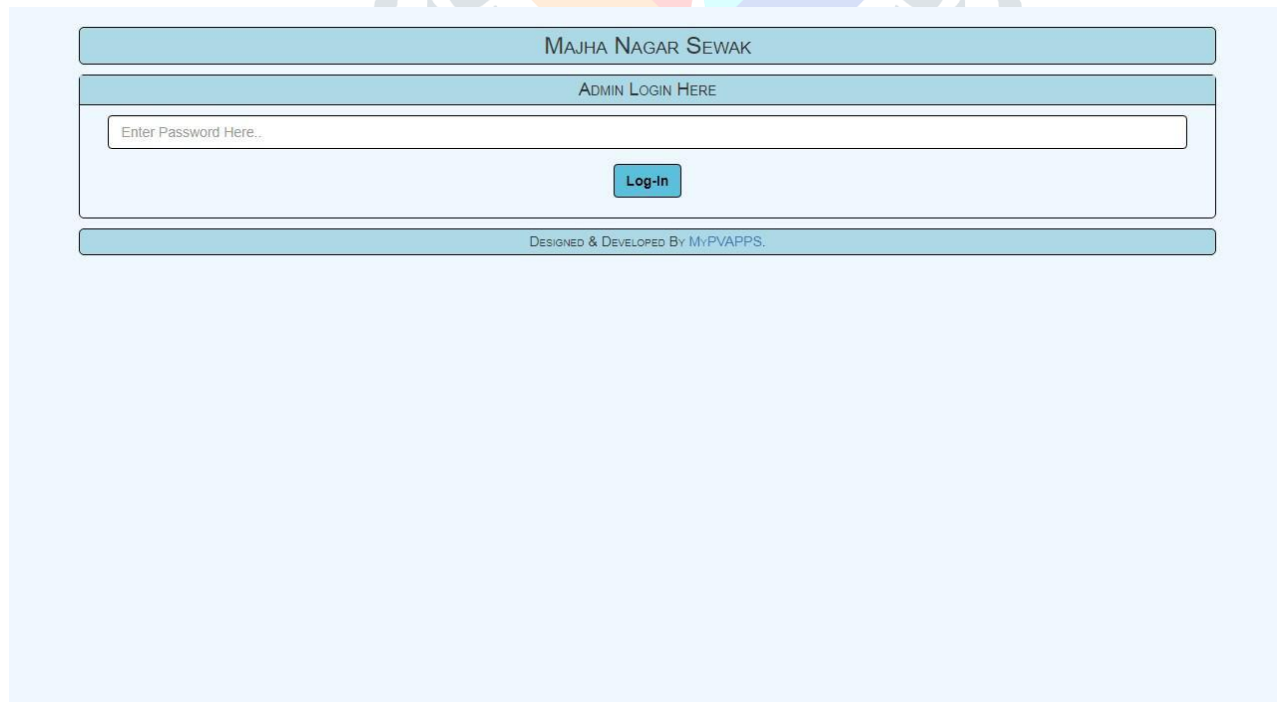In this module corporator has to fill the registration form:

Fig 2: Registration page.

5.2. LOGIN PAGE:

After registration corporator can login to his profile through the unique password.

Fig 3: Login Page

5.3. DASHBOARD:

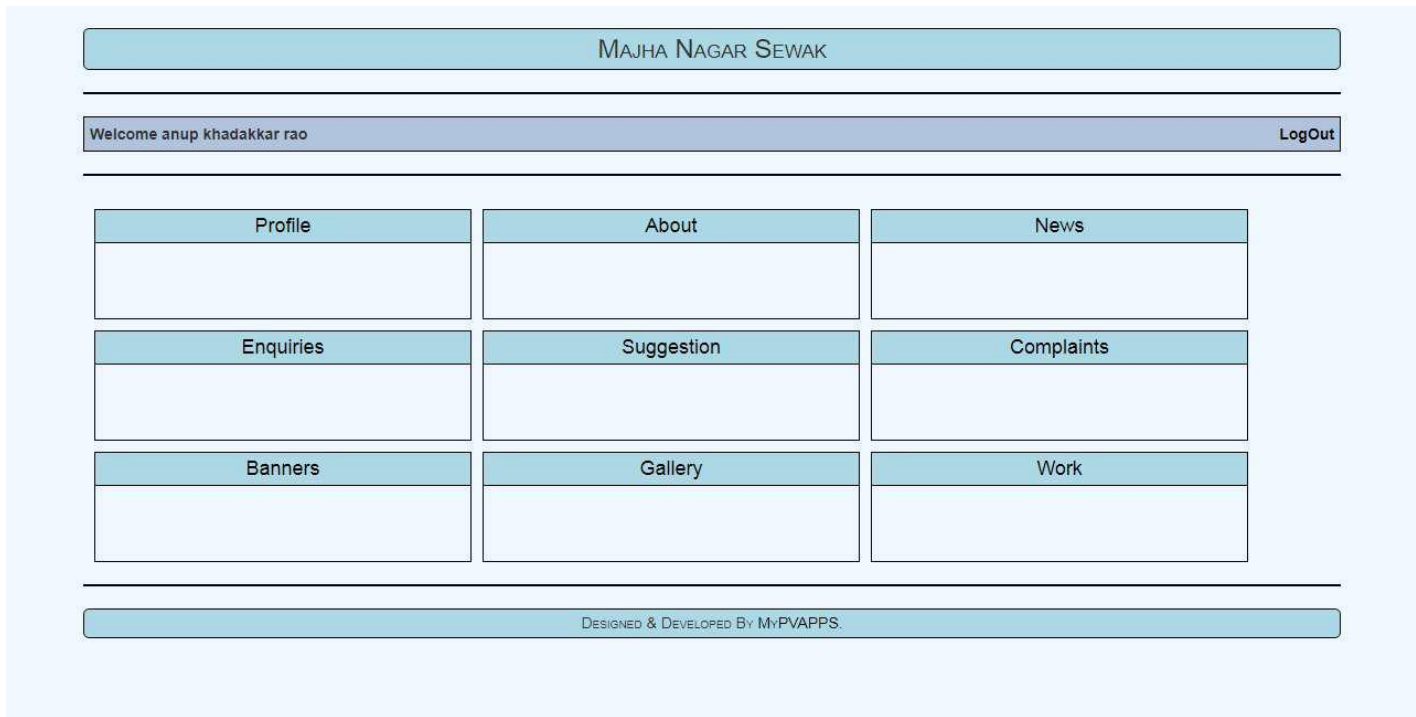.Here admin can view his profile, add/u pdate/delete gallery, check complaints, suggestion, enquir y.

Fig 4: Dashboard

5.4. USER MODULE:

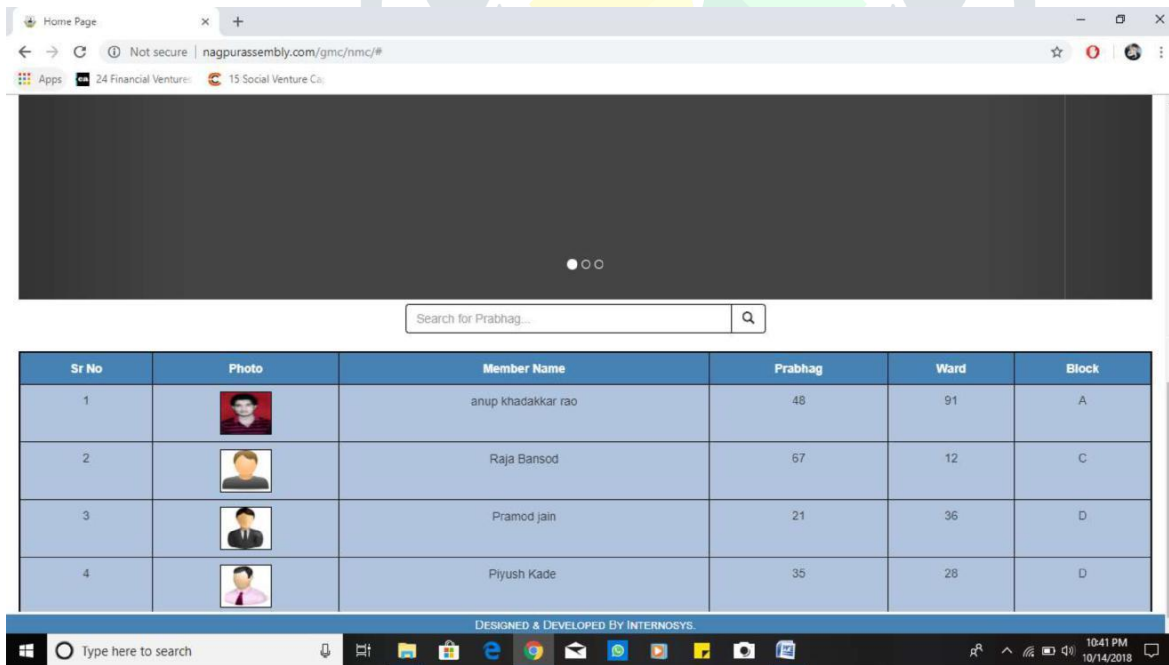Here user can view corporators profile.

Fig 5: Homepage.

5.5. LODGE COMPLAINT/ENQUIRE/SUGGESSION DASHBOARD:

Here user can lodge complaint to the are a corporator and corporator will get notified.

Fig 6: Complaint/Suggestion/Enquiry Dashboard.

Here user can lodge complaint to the are a corporator and corporator will get notified.

6. CONCLUSION

Existing system was managed through manual process. Maintenance of the written applications in the existing system is difficult. Lot of time is taken to search for a particular paper. The above problems mentioned are overcome in our application. It will reduce the human effort and lighten workload using and managing the online system. It will be easy for the ward people to get all the necessary information about the locality in one web application. All the required information can be obtained at a single place.

7. REFERENCES

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