



# Journal of Emerging Technologies and Innovative Research

An International Open Access Journal Peer-reviewed, Refereed Journal

www.jetir.org | editor@jetir.org An International Scholarly Indexed Journal

## Certificate of Publication

The Board of  
Journal of Emerging Technologies and Innovative Research (ISSN : 2349-5162)  
Is hereby awarding this certificate to

**Raju Rosha**

In recognition of the publication of the paper entitled  
**Baron & Kenny Approach For Testing Mediation Effect Of Customer  
Satisfaction**

Published In JETIR ( www.jetir.org ) ISSN UGC Approved (Journal No: 63975) & 7.95 Impact Factor

Published in Volume 4 Issue 12 , December-2017 | Date of Publication: 2017-12-27

*Parisa P*

EDITOR

EDITOR IN CHIEF

JETIR1712120

Research Paper Weblink <http://www.jetir.org/view?paper=JETIR1712120>

Registration ID : 171167





# Journal of Emerging Technologies and Innovative Research

An International Open Access Journal Peer-reviewed, Refereed Journal

www.jetir.org | editor@jetir.org An International Scholarly Indexed Journal

## Certificate of Publication

The Board of

Journal of Emerging Technologies and Innovative Research (ISSN : 2349-5162)

Is hereby awarding this certificate to

**Dr. Navdeep Kaur**

In recognition of the publication of the paper entitled

**Baron & Kenny Approach For Testing Mediation Effect Of Customer Satisfaction**

Published In JETIR ( www.jetir.org ) ISSN UGC Approved (Journal No: 63975) & 7.95 Impact Factor

Published in Volume 4 Issue 12 , December-2017 | Date of Publication: 2017-12-27

*Paria P*

EDITOR

*[Signature]*

EDITOR IN CHIEF

JETIR1712120

Research Paper Weblink <http://www.jetir.org/view?paper=JETIR1712120>

Registration ID : 171167

