



Journal of Emerging Technologies and Innovative Research

An International Open Access Journal Peer-reviewed, Refereed Journal

www.jetir.org | editor@jetir.org **An International Scholarly Indexed Journal**

Certificate of Publication

The Board of

Journal of Emerging Technologies and Innovative Research (ISSN : 2349-5162)

Is hereby awarding this certificate to

Dr. Ranjan Kumar Kantha

In recognition of the publication of the paper entitled

**A comparative analysis of CRM practices between budget, mid-market
and premium Hotels of Odisha**

Published In JETIR (www.jetir.org) ISSN UGC Approved (Journal No: 63975) & 7.95 Impact Factor

Published in Volume 7 Issue 6 , June 2020 | Date of Publication: 2020-06-30

Parisa P

EDITOR

JETIR2006523

EDITOR IN CHIEF

Research Paper Weblink <http://www.jetir.org/view?paper=JETIR2006523>

Registration ID : 234785





Journal of Emerging Technologies and Innovative Research

An International Open Access Journal Peer-reviewed, Refereed Journal

www.jetir.org | editor@jetir.org **An International Scholarly Indexed Journal**

Certificate of Publication

The Board of

Journal of Emerging Technologies and Innovative Research (ISSN : 2349-5162)

Is hereby awarding this certificate to

Dr. Somabhusana Janakiballav Mishra

In recognition of the publication of the paper entitled

**A comparative analysis of CRM practices between budget, mid-market
and premium Hotels of Odisha**

Published In JETIR (www.jetir.org) ISSN UGC Approved (Journal No: 63975) & 7.95 Impact Factor

Published in Volume 7 Issue 6 , June 2020 | Date of Publication: 2020-06-30

Parisa P

EDITOR

JETIR2006523

EDITOR IN CHIEF

Research Paper Weblink <http://www.jetir.org/view?paper=JETIR2006523>

Registration ID : 234785





Journal of Emerging Technologies and Innovative Research

An International Open Access Journal Peer-reviewed, Refereed Journal

www.jetir.org | editor@jetir.org **An International Scholarly Indexed Journal**

Certificate of Publication

The Board of

Journal of Emerging Technologies and Innovative Research (ISSN : 2349-5162)

Is hereby awarding this certificate to

Debasish Rout

In recognition of the publication of the paper entitled

**A comparative analysis of CRM practices between budget, mid-market
and premium Hotels of Odisha**

Published In JETIR (www.jetir.org) ISSN UGC Approved (Journal No: 63975) & 7.95 Impact Factor

Published in Volume 7 Issue 6 , June 2020 | Date of Publication: 2020-06-30

Parisa P

EDITOR

JETIR2006523

[Signature]

EDITOR IN CHIEF

Research Paper Weblink <http://www.jetir.org/view?paper=JETIR2006523>

Registration ID : 234785

