

Journal of Emerging Technologies and Innovative Research An International Open Access Journal Peer-reviewed, Refereed Journal www.jetir.org | editor@jetir.org An International Scholarly Indexed Journal

# Certificate of Publication

The Board of

Journal of Emerging Technologies and Innovative Research (ISSN : 2349-5162)

Is hereby awarding this certificate to

## SHRUTHI M T

In recognition of the publication of the paper entitled

#### An Analysis of Impact of Service Quality on Consumer Satisfaction in State Bank of India after merger – An Empirical Evaluation

Published In JETIR ( www.jetir.org ) ISSN UGC Approved (Journal No: 63975) & 7.95 Impact Factor

Published in Volume 8 Issue 11, November-2021 | Date of Publication: 2021-11-26

Paria P

EDITOR



**JETIR2111260** 

Research Paper Weblink http://www.jetir.org/view?paper=JETIR2111260

An International Scholarly Open Access Journal, Peer-Reviewed, Refereed Journal Impact Factor Calculate by Google Scholar and Semantic Scholar | Al-Powered Research Tool, Multidisciplinary, Monthly, Multilanguage Journal Indexing in All Major Database & Metadata, Citation Generator



Journal of Emerging Technologies and Innovative Research An International Open Access Journal Peer-reviewed, Refereed Journal www.jetir.org | editor@jetir.org An International Scholarly Indexed Journal

# Certificate of Publication

The Board of

Journal of Emerging Technologies and Innovative Research (ISSN : 2349-5162)

Is hereby awarding this certificate to

### DR.T.S.DEVARAJA

In recognition of the publication of the paper entitled

#### An Analysis of Impact of Service Quality on Consumer Satisfaction in State Bank of India after merger – An Empirical Evaluation

Published In JETIR ( www.jetir.org ) ISSN UGC Approved (Journal No: 63975) & 7.95 Impact Factor

Published in Volume 8 Issue 11, November-2021 | Date of Publication: 2021-11-26

Paria P

EDITOR



**Registration ID: 316712** 

**JETIR2111260** 

Research Paper Weblink http://www.jetir.org/view?paper=JETIR2111260

An International Scholarly Open Access Journal, Peer-Reviewed, Refereed Journal Impact Factor Calculate by Google Scholar and Semantic Scholar | Al-Powered Research Tool, Multidisciplinary, Monthly, Multilanguage Journal Indexing in All Major Database & Metadata, Citation Generator