



Journal of Emerging Technologies and Innovative Research

An International Open Access Journal Peer-reviewed, Refereed Journal

www.jetir.org | editor@jetir.org An International Scholarly Indexed Journal

Certificate of Publication

The Board of

Journal of Emerging Technologies and Innovative Research (ISSN : 2349-5162)

Is hereby awarding this certificate to

Archna Chaturvedi

In recognition of the publication of the paper entitled

**A STUDY ON CONSUMER PERCEPTION TOWARDS E- SERVICES OF
ICICI BANK**

Published In JETIR (www.jetir.org) ISSN UGC Approved (Journal No: 63975) & 7.95 Impact Factor

Published in Volume 8 Issue 11 , November-2021 | Date of Publication: 2021-11-20

Parisa P

EDITOR

EDITOR IN CHIEF

JETIR2111168

Research Paper Weblink <http://www.jetir.org/view?paper=JETIR2111168>

Registration ID : 317033





Journal of Emerging Technologies and Innovative Research

An International Open Access Journal Peer-reviewed, Refereed Journal

www.jetir.org | editor@jetir.org An International Scholarly Indexed Journal

Certificate of Publication

The Board of

Journal of Emerging Technologies and Innovative Research (ISSN : 2349-5162)

Is hereby awarding this certificate to

Dr. Prabhat k. Dwivedi

In recognition of the publication of the paper entitled

**A STUDY ON CONSUMER PERCEPTION TOWARDS E- SERVICES OF
ICICI BANK**

Published In JETIR (www.jetir.org) ISSN UGC Approved (Journal No: 63975) & 7.95 Impact Factor

Published in Volume 8 Issue 11 , November-2021 | Date of Publication: 2021-11-20

Parisa P

EDITOR

[Signature]

EDITOR IN CHIEF

JETIR2111168

Research Paper Weblink <http://www.jetir.org/view?paper=JETIR2111168>

Registration ID : 317033

