



# ROLE OF BOARD OF DIRECTORS IN ENHANCING CORPORATE GOVERNANCE: AN ANALYSIS

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## Abstract

The Board of Directors play a vital role as a bridge between the shareholders and the management, hence forming a necessary constituent of the corporate governance system. This article shall elucidate how there is a core set of legal principles that govern the roles and responsibilities of boards and, more specifically, fiduciary duties of care, faithfulness, and good faith, which a board member owes. The article explores deep-rooted expectations about the board's duties and roles regarding financial accountability, risk management, strategic decision-making, and management oversight. It analyses new developments in corporate governance that have major impacts on the very function of the board of directors under changing business environments. Increasing openness and accountability are needed in relation to the growth of ESG considerations, and stakeholder engagement in decision-making processes.

It also analyses the significance of technological progress and the lines that cover cyber security and data privacy in front of it, as well as how the board must address these issues. Analysis of leading judgments from courts and recent changes to law provides insight into how they might evolve and impact governance and board responsibilities. Subsequently, the best practices for effective and efficient corporate governance through its encouragement for more frequent board reviews, uninterrupted development for board members, and enhancing shareholder communication, so that boards can also meet the legal requirements and foster long-term value creation in a corporate environment that changes rapidly by adopting these strategies and being aware of newer developments. A thorough study is a useful source for business executives, stakeholders, and current and potential board members who strive toward promoting good governance.

**Keywords:** Board of Directors, Corporate Governance, Legal Principles, Fiduciary Duties, Environmental, Social, and Governance (ESG), Stakeholder Engagement, Risk Management, Technology and Governance, Best Practices, Compliance, Accountability, Shareholder Communication.

## 1. Introduction

Corporate governance can be defined as the rules, customs, and processes regulating the direction and control of a company<sup>1</sup>. The Board of Directors forms the ultimate decision-making authority in any corporation and so forms the nucleus of the system. Transparency, accountability, and long-term viability are not assured without proper corporate governance.

This article analyses the principles guiding the responsibility of the board of directors and establishes the emerging issues in corporate governance. In so doing, business stakeholders interacting with the nuances of current corporate governance need to understand such trends and principles.

### 1.1. Definition of Corporate Governance

Corporate governance is defined as the structures, processes, and principles that determine how a company operates and will be controlled<sup>2</sup>. It involves relationships between the different stakeholders at the entity, which include the board of directors, management, shareholders, and others. Corporate governance primarily pertains to ensuring transparency, accountability, and fairness in the operations of a firm, which will increase its long-term worth and sustainability. Basically, the concept of corporate governance is intended to strike a balance among various stakeholders' interests in a firm, from employees, customers, suppliers, and the general community to owners and management. In any event, good corporate governance is essential to maintaining investor confidence, with proper governance providing a framework to ensure companies operate in an orderly and efficient manner, thereby facilitating economic stability and growth.

### 1.2. Role of The Board of Directors in Corporate Governance

A board of directors is the most essential, not to say integral component of corporate governance. The board serves as the governing body for the company and directs management, strategic decision-making, and general running of the business according to the law and ethical standards<sup>3</sup>. The board therefore determines the overall health and performance of the organization.

#### 1.2.1. Functions of the Board

1.2.1.1. Strategic Oversight: The board oversees the strategic direction of the company and can ensure the appropriate execution of the strategy by management<sup>4</sup>.

1.2.1.2. Risk Management: It plays a pivotal role in identifying and mitigating risks that could threaten organizational success - financial, operational, reputational, or any other

1.2.1.3. Accountability: The board holds management accountable for performance, ensuring that the company adheres to its ethical commitments and complies with applicable laws and regulations.

<sup>1</sup> Christine A. Mallin, *Corporate Governance* 78 (Oxford University Press, 5th ed., 2016)

<sup>2</sup> Bob Tricker, *Corporate Governance: Principles, Policies, and Practices* 150 (Oxford University Press, 4th ed., 2019).

<sup>3</sup> R. A. G. Monks and Nell Minow, *Corporate Governance* 105 (Wiley, 5th ed., 2011).

<sup>4</sup> Stephen M. Bainbridge, *Corporate Governance After the Financial Crisis* 98 (Oxford University Press, 2012).

1.2.1.4. Communication with Shareholders: The board acts as a link between the corporation and shareholders; in addition, they also assist in educating them on the performance of the corporation and addressing the fears that shareholders may have in the corporation.

### 1.2.2. *Make-up and Diversity*

Composition is crucial in bringing effectiveness to the board. Generally, boards constitute different kinds of people who; comprise diverse backgrounds, experiences, and approaches and tend to make better decisions and hence lead to improved corporate performance. This diversity alone brings ingenuity and creativity that is needed in current business environments since the world has now changed so fast.

### 1.2.3. *Legal Duties of the Board*

Directors are accorded with legal and fiduciary duties to run the company as shareholders in the company. The aforementioned fiduciary duties include the duty of care which requires the directors to make informed decisions, and the duty of loyalty which compels them to ensure that their interests are better served by the company than by themselves. Consequently, upon violating such fiduciary duties, directors may suffer from legal repercussions and even worse ill effects on the reputation of the company.

## 1.3. *Introduction to the Scope and Legal Principles of Corporate Governance and Changing Trends.*

Corporate governance refers to the system by which companies are directed and controlled at a high level, with regard to identifying ways of balancing the interests of owners and other groups with a stake in these businesses<sup>5</sup>: shareholders, management, employees, customers, and society, with checks to ensure accountability, transparency, and responsible conduct in the business functions.

### 1.3.1. *Key constituents of corporate governance:*

1.3.1.1. Legal Principles: The principles, therefore, stem from the company law, the securities regulations, as well as the fiduciary duties, assuming all responsibility that the directors act in the best interest of the shareholders, matters maintained transparent along with the regulatory standards.

1.3.1.2. Scope: Corporate governance has evolved over the past few years to extend beyond just legal compliance to such issues as ethics, risk management, sustainability, and CSR.

### 1.3.2. *Changes are driven by new directions:*

1.3.2.1. Recent trends: Trends related to environmental, social, and governance criteria, board diversity, the issues of data security, and climate-related risks.

<sup>5</sup> OECD, *OECD Principles of Corporate Governance* 45 (OECD Publishing, 2015).

1.3.2.2. Regulatory and Market Pressures: Investor and regulatory demands for greater transparency and accountability as well as value in the long run. Responsible business practice is the key. It has thus been a dynamic balance between a range of traditional legal frameworks and increasingly modern moral expectations within a corporate governance context.

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## 2. Historical Background of Corporate Governance

Corporate governance has been influenced by the effects of economic development and corporate scandals followed by demands for more transparent and accountable business processes. This chapter reviews the evolution of corporate governance, identifies key points in its history that have impacted the current arrangements, and compares governance in different parts of the world.

### 2.1. Development of Corporate Governance

It is corporate governance which has evolved through the metamorphosis of transmutation from business practice, legal reform, and changed societal expectations. What began first with its initial thrust to protect the shareholders and financial oversight eventually opened up a much wider scope of corporate governance than initially envisioned. Some of these key developments are as under:

- 2.1.1. *Early Focus:* In its early days, it was more about an internal control mechanism that sought to protect the shareholder with an eye towards the board of directors that focused on performing well financially.
- 2.1.2. *Reforms:* The corporate scandals in the early 2000s, particularly Enron and WorldCom, led to reforms like the Sarbanes-Oxley Act that increase accountability, transparency, and financial oversight<sup>6</sup>.
- 2.1.3. *Global Codes:* The UK Corporate Governance Code particularly puts emphasis on the board's independence, diversity, and power differentiation between the CEO and board chair.
- 2.1.4. *Crisis Post 2008:* This financial crisis finally gave a reality check about the effective governance practice in terms of risk management and long-term sustainability required in governance.
- 2.1.5. *Emerging Trends:* In an effort to address the modern complexity of business, contemporary corporate governance includes all Environmental, Social, and Governance factors, board diversity, and ethical responsibilities.

These emerging practices indicate a move away from traditional financial oversight towards more nuanced governance inclusive of responsibility, sustainability, and ethical leadership.

<sup>6</sup> J. C. Coffee, *Gatekeepers: The Professions and Corporate Governance* 112 (Oxford University Press, 2006).

## 2.2. Major Historical Trends

International corporate governance development has been influenced by a series of significant events and reforms as follows:

### 2.2.1. *The US Securities Acts 1933 and 1934*

The Securities Act of 1933 and the Securities Exchange Act of 1934 that came into effect in America were a response to the great crash of the stock market in 1929 followed by the Great Depression<sup>7</sup>. It tries to regain the confidence of the public in investing by controlling all securities trading and making it mandatory for public corporations to issue periodical, clear statements of their financials. Modern corporate regulation began with the establishment of the Securities and Exchange Commission (SEC) to enforce these regulations.

### 2.2.2. *The 1992 Cadbury Report*

The 1992 Cadbury Report in the United Kingdom was a response to business scandals that included some early 1990s BCCI and Polly Peck collapse. The paper discusses the practice of corporate governance as it exists now underlining the distinction between CEO and chair roles, functions and responsibilities of boards of directors, and the importance of independent board members<sup>8</sup>. One of the elements introduced for the first time in the Cadbury Report was the "comply or explain" approach, which provides companies with wiggle room in their governance processes while putting them on notice and keeping them in public eye.

### 2.2.3. *The Sarbanes-Oxley Act of 2002*

Prominent corporate scandals in the United States that stormed the early 2000s include Enron and WorldCom. In response to these, Congress enacted the Sarbanes-Oxley Act (SOX) in 2002. This has provided for the strengthening of internal control and financial reporting. The law mandated that senior corporate officers sign off on the accuracy of financial statements and established the Public Company Accounting Oversight Board (PCAOB) to oversee auditing practices<sup>9</sup>. The statute provided a significant expansion of the role and responsibility of corporate boards for the oversight of transparency over financial reporting.

### 2.2.4. *The 2010 Dodd-Frank Act*

After the financial crisis of 2008, the US passed the Dodd-Frank Wall Street Reform and Consumer Protection Act. This law is aimed at enhancing corporate governance within financial institutions primarily through a new regulation on the risk management of these firms, clawback provisions for executive bonuses when there has been financial malpractice committed, and shareholder "say-on-pay" votes on executive compensation. It also enlarged the scope of regulatory oversight as regards system risk<sup>10</sup>.

<sup>7</sup> J. Seligman, *The Transformation of Wall Street: A History of the Securities and Exchange Commission and Modern Corporate Finance* 45 (Aspen Publishers, 3rd ed., 2003).

<sup>8</sup> A. Cadbury, *Report of the Committee on the Financial Aspects of Corporate Governance* 20 (Gee Publishing, 1992).

<sup>9</sup> S. M. Bainbridge, *The Complete Guide to Sarbanes-Oxley: Understanding How Sarbanes-Oxley Affects Your Business* 102 (Wiley, 2007).

<sup>10</sup> R. Romano, *The Dodd-Frank Act and the Cost of Financial Stability* 25 (Yale Law School, 2011).



### 2.2.5. *The Corporate Governance King Reports (1994, 2002, 2009, 2016)*

The South African corporate governance King Reports, especially King IV, 2016 have been highly influential in the international arena due to their support for the integrated approach to governance<sup>11</sup>. King Reports are generally focused on sustainability, corporate citizenship, and ethical leadership relating to long-term value for both sides: that is for shareholders and stakeholders. King IV challenged companies to adopt flexible governance practices appropriate for their own specific needs and initiated a shift from a rules-based perspective to a principles-based approach.

## 2.3. *Globally Comparative Views of Corporate Governance*

Global approaches to corporate governance are highly diversified, based on domestic legal systems, cultural variables, and economic factors. Despite their differences, transparency, accountability, and sustainability are increasingly becoming considerations.

### 2.3.1. *United States and the United Kingdom*

The shareholder primacy principle, where the board's first duty is to maximize shareholder value, underlies both United States and United Kingdom corporate governance. Both those nations prefer strong regulatory control, high financial transparency, and non-dependent boards. In this regard, the UK has adopted a more flexible "comply or explain" approach, especially by the UK Corporate Governance Code, while the US relies on federal regulations such as SOX and Dodd-Frank, applying rigid rules in corporate governance<sup>12</sup>.

### 2.3.2. *Dual-board system in Germany*

A distinctive dual-board system characterizes Germany, where corporate governance is split into two forms: one that oversees the management and another that deals with the day-to-day decisions. The employees' representatives lie in the supervisory board, which reflects Germany's commitment to stakeholder involvement in the governance. This encourages employees to be part of the decision-making process but under strict managerial control<sup>13</sup>.

### 2.3.3. *Stakeholder-Centric Model in Japan*

While the traditional approach to corporate governance in Japan was to focus on long-term relationships with stakeholders, particularly employees and business partners, changes that would have been perceived to increase board independence and transparency toward shareholder primacy have not compelled Japanese boards to seek short-term maximization of shareholder rewards<sup>14</sup> at the expense of reaching consensus and sustainability.

<sup>11</sup> Institute of Directors in Southern Africa (IoDSA), *King IV Report on Corporate Governance for South Africa 2016* 15 (Institute of Directors in Southern Africa, 2016).

<sup>12</sup> A. Keay, *The Corporate Objective* 58 (Edward Elgar Publishing, 2011).

<sup>13</sup> R. H. Schmidt and G. Spindler, *Path Dependence, Corporate Governance and Complementarity* 45 (International Finance Corporation, 2002).

<sup>14</sup> M. Aoki, *Towards a Comparative Institutional Analysis* 76 (MIT Press, 2001).

#### 2.3.4. *India: Stakeholder Model and Regulation*

India's corporate governance regime is overseen by both the Securities and Exchange Board of India (SEBI) and the Companies Act, 2013. Indian corporate governance stresses strongly on the protection of stakeholder interests together with that of shareholders. The company will have extensive financial disclosure, diversity, and independent directors. The Indian model of governance also absorbed the elements of greater social responsibility in it<sup>15</sup> along with the primacy of shareholders that, traditionally, forms part of highlighting the region.

#### 2.3.5. *South African Integrative Governance*

The King IV Code of South Africa promotes the governance framework in such a way that it aligns the financial performance with ESG factors. The long-term value generation, sustainability, and ethical leadership have formed the three prime objectives of this stakeholder-centric strategy. South Africa has been awarded recognition around the world for the governance standards applied<sup>16</sup> towards encouraging ethical business practices on social issues, which incorporate factors such as environmental sustainability and equality.

### 3. **Legal Principles Governing Boards of Directors in India**

The board of directors plays an essential role in corporate governance in guiding the company in fulfilling all its legal and ethical requirements. There exists a set of legal rules and regulations that govern the actions of boards and ensure their activities are carried out in the best interest of the corporation and stakeholders, such as fiduciary duties, federal laws, and state laws, among others, which govern the composition and structure of boards.

#### 3.1. *Fiduciary Duties of Directors*

Basic fiduciary duties owed by a board of directors to the corporation and its shareholders represent the basic legal obligations of directors. The fiduciary duties are meant to ensure that a director performs his duties to the best advantage of the company and the stakeholders. Generally, there are three basic fiduciary duties forming the core of corporate governance: the duty of care, the duty of loyalty, and the duty of good faith<sup>17</sup>.

##### 3.1.1. *Duty of Care*

Duty of Care charges the director with the duty to exercise such reasonable prudence as would an ordinarily prudent person under similar circumstances<sup>18</sup>. This duty to act instructs corporate directors to make informed and thoughtful decisions on behalf of the corporation. To satisfy the duty of care, a director must:

<sup>15</sup> R. Chakrabarti, W. Megginson, and P. K. Yadav, "Corporate Governance in India" 20 *Journal of Applied Corporate Finance* 54 (2008).

<sup>16</sup> IoDSA, *King IV Report on Corporate Governance for South Africa 2016* 5 (Institute of Directors in Southern Africa, 2016).

<sup>17</sup> T. Clarke, *The Regulation of Corporate Governance: The Case of the UK* 112 (Ashgate Publishing, 2007).

<sup>18</sup> A. Dignam and J. Lowry, *Company Law* 88 (Oxford University Press, 2012).

- 3.1.1.1. Be Informed: Decisions should be guided by enough relevant information. The directors should hence attend board meetings regularly, critically review all the materials and seek relevant questions wherever necessary.
- 3.1.1.2. Have Sound judgment: Proposals for action need to be analysed and the potential risks and advantages to the corporation taken into account when choosing a course of action.
- 3.1.1.3. Defer to Experts: Consistent with principles of due process, in complex matters, directors should defer to external experts such as legal counsel, financial advisers and industry consultants, so long as such deference is reasonable.

This duty of care may make the directors personally liable if their negligence hurts the corporation. On the other hand, in most jurisdictions, protection of directors who are acting in good faith is given by the business judgment rule which is a type of rule giving directors room to make business decisions as long as they act prudently and in the best interest of the corporation, and no personal liability is attached.

### 3.1.2. *Duty of Loyalty*

The duty of loyalty imposes on the part of directors, to act to maximize the interest of the corporation above and beyond personal interests. In cases where directors have an interest in a transaction connected with the corporation to which they owe their fiduciary duties, it becomes especially relevant-for instance, when they have financial interests or family ties with one of the parties involved. Principally, the duty of loyalty consists of:

- 3.1.2.1. Avoiding Conflicts<sup>19</sup> of Interest: Directors are required to disclose personal interest when the director herself or her family members get involved personally in the transactions being dealt with by the corporation and avoid taking part in decisions where such a conflict has arisen.
- 3.1.2.2. Act in the Best Interest of the Corporation: Decisions should be made by directors that are in the best interest of the corporation rather than their own personal or monetary interest.
- 3.1.2.3. Fair Dealing: In case a transaction involving the director's, personal interests is inevitable, it must be conducted at arm's length and be fair to the corporation.

Breach of the duty of loyalty violates the rights of shareholders, and they may suffer consequences in the form of invalidated conflicted transactions, upon which the director may be held personally liable.

### 3.1.3. *Duty of Good Faith*

The duty of good faith is, of course closely allied to duties of care and of loyalty. Directors must act honestly, fairly and with integrity in carrying out their duties<sup>20</sup>.

- 3.1.3.1. Honesty in actions: Directors are not allowed to be fraudulent or dishonest in any way that can harm the corporation.

<sup>19</sup> B. Pettet, *Company Law* 45 (Pearson, 2nd ed., 2013).

<sup>20</sup> J. Solomon, *Corporate Governance and Accountability* 67 (Wiley, 3rd ed., 2017).



3.1.3.2. Fair treatment to shareholders: The directors should be able to handle all the shares irrespective of their value, and make sure that the shareholders are treated equitably.

3.1.3.3. Ethical behaviour: Directors need to act in ways that show ethical behaviour and ensure that whatever values and principles the company adopts are kept in mind while conducting its business activities.

Breach of the duty of good faith can lead to claims of misconduct or bad faith. Directors suffer from personal and reputational liability.

### 3.2. Legal Frameworks for Boards of Directors

The legal framework of duties, responsibilities, and the structure of boards of directors in India is founded in both federal and state laws that inform the duties of the directors, the mechanism of accountability, and standards of governance as set for companies. This section expounds on the central legal principles guiding boards of directors in India under both federal and state systems of law<sup>21</sup>.

#### 3.2.1. Federal Laws

##### 3.2.1.1. The Companies Act, 2013

The principal legislation, the Companies Act, 2013, is the governing authority for corporate governance in India. The Act defines the legal framework for the role and functioning of boards of directors<sup>22</sup>, including the following:

3.2.1.1.1. *Director Duties*: Directors have fiduciary duties under the Act, which include acting in the best interest of the company, furthering compliance with legal requirements, and protecting interests of shareholders.

3.2.1.1.2. *Board Composition*: The Act mandates the minimum number of directors based on the type of company being incorporated with specific requirements of independent directors, women directors, and resident directors for maintaining boardroom diversity and independence.

3.2.1.1.3. *Board Committees*: It requires establishment of various committees like Audit Committee and Nomination and Remuneration Committee amongst others for enhancing governance practices and risk management.

3.2.1.1.4. *Corporate Social Responsibility (CSR)*: All companies with turnovers over the limits mandatorily need to form a CSR committee at the board level. The CSR committee is expected to grow and ensure the developing CSR policies are formulated and implemented<sup>23</sup>.

##### 3.2.1.2. SEBI Regulations

For listed companies, SEBI is the ultimate regulatory in the context of corporate governance. This is because SEBI has framed a concept known as Listing Obligations and Disclosure Requirements (LODR) by which boards of directors are subject to additional requirements:

<sup>21</sup> M. S. Rao, "Corporate Governance in India: A Comparative Perspective" 14 *Journal of Corporate Law Studies* 45 (2014).

<sup>22</sup> Government of India, *The Companies Act, 2013* (Ministry of Corporate Affairs, 2013).

<sup>23</sup> B. Choudhury, *Companies Act, 2013: A Comprehensive Guide* (LexisNexis, 2014).

- 3.2.1.2.1. *Independent Directors*: SEBI insists on independent directors to facilitate accountability and transparency<sup>24</sup>.
- 3.2.1.2.2. *Board Review*: SEBI mandates that boards regularly review their performance as well as individual director's performance.
- 3.2.1.2.3. *Disclosure and Transparency*: Companies will need to observe meticulous standards while disclosing financial as well as non-financial information to develop an environment of greater transparency and investor protection.

### 3.2.2. *State Laws and Corporate Governance*

Federalism in India gives the states law-making powers on subjects other than those that are exclusively within the federal domain<sup>25</sup>. It is partly true that corporate law is basically within the purview of the federal government, while the state laws often affect certain aspects of corporate governance in sectors where the state has regulatory control or where SOEs operate.

#### 3.2.2.1. State-Owned Enterprises (SOEs)

State governments also enact other governance rules in firms in which the state has a substantial ownership stake, like in state-owned enterprises (SOEs)<sup>26</sup>. Those other rules would typically deal with the following issues:

- 3.2.2.1.1. *Board Appointments*: Board appointments in state-controlled enterprises are likely shaped by state-specific regulations and directives.
- 3.2.2.1.2. *State-Level Public Enterprises Acts*: Some states have specific legislations with regard to the governance of public sector entities; such acts provide for the election and appointment of directors as well as safeguarding the public funds.

#### 3.2.2.2. Labour and Industrial Laws

Although labour and industrial laws are both at the federal and state levels, an incident of running a business in some states could trigger on boards of directors the governance burden caused by state-specific Labour legislations. Boards are supposed to act in accordance with the state legislation which deals with employee welfare, wages, safety, and environmental conditions<sup>27</sup> if any, mostly in the areas where the state government is very powerful, to exert its authority.

The legal structures governing boards of directors in India would be a mix of both federal and state laws. Despite the fact that the two fundamental legislations appear to be the Companies Act in its 2013 version and SEBI regulations, state legislations also form part of the field of corporate governance.

<sup>24</sup> Securities and Exchange Board of India, *Listing Obligations and Disclosure Requirements (LODR)* (2015).

<sup>25</sup> R. Kachru, "Corporate Governance: The Indian Context" 18 *International Journal of Law and Management* 98 (2016).

<sup>26</sup> P. K. Sahoo, "State-Owned Enterprises in India: Governance and Performance" 27 *Journal of Public Administration Research and Theory* 171 (2017).

<sup>27</sup> A. Sinha, *Labour Law and Industrial Relations in India* 200 (Universal Law Publishing, 2nd ed., 2015).

## 4. Composition of the Board

### 4.1. Dimensions and Structure

The board's composition and size depend on the firm and the jurisdiction but tend to depend upon factors including industry size, sector, and regulatory environment<sup>28</sup>. Non-executive (independent) directors provide oversight and independent advice, while executive (inside) directors generally engage in the management of day-to-day operations. The board size can be as small with less than ten members to large with twenty or more. Board size: The ideal board size must be balanced between effective decision-making and a variety of views.

### 4.2. Representation and Inclusiveness

Growing awareness of the need for boards to represent diversity as it expands viewpoints, enhances decision-making, and reflects the spectrum of stakeholders in an organization<sup>29</sup>.

4.2.1. *Gender Diversity*: Many companies and governments are trying to get more women on boards. Research shows that gender diversity on boards improves corporate performance since gender-diverse boards can handle more of the diverse issues very appropriately<sup>30</sup>. For instance, one of the requirements in California and other jurisdictions is minimum female representation on a board<sup>31</sup>.

4.2.2. *Diversity of Race and Ethnicity*: This is the other important dimension of board composition. Companies with a diverse board in terms of race and ethnicity are better positioned to understand and serve many markets, hence driving innovation and increasing brand value<sup>32</sup>. In this regard, the recent changes such as the listing standards of NASDAQ promote and disclose racial diversity on boards<sup>33</sup>.

### 4.3. Comparing Inside and Independent Directors

4.3.1. *Independent directors*: Because they do not work for the company nor have any other significant ties, independent directors allow for objective scrutiny. They are necessary to ensure openness, resist conflicts of interest, and protect shareholders' interests—especially in the audit and pay committees<sup>34</sup>.

4.3.2. *Inside Directors*: Generally, the executives or major shareholders are the direct participants in the management of the company's daily operations<sup>35</sup>. Independent directors are quite essential for a proper balance in governance<sup>36</sup>, although offering the board very valuable insider knowledge, given the very high potential for conflicts of interest.

<sup>28</sup> Jensen, M. C. & Meckling, W. H., "Theory of the Firm: Managerial Behaviours, Agency Costs, and Ownership Structure," *Journal of Financial Economics* 3(4) 305-360 (1976).

<sup>29</sup> Miller, T. & Triana, M. C., "Demographic Diversity in the Boardroom: Mediators of the Board Diversity-Performance Relationship," *Journal of Management Studies* 45(5) 765-786 (2008).

<sup>30</sup> Catalyst, *The Bottom Line: Corporate Performance and Women's Representation on Boards* (2011).

<sup>31</sup> Adams, R. B. & Ferreira, D., "Women in the Boardroom and Their Impact on Governance and Performance," *Journal of Financial Economics* 94(2) 291-309 (2009).

<sup>32</sup> Hunt, V., Layton, D. & Prince, S., "Why Diversity Matters: Financial Performance and the Connection to Corporate Governance," *McKinsey & Company* (2015).

<sup>33</sup> NASDAQ, "Board Diversity Disclosure," *NASDAQ*, available at: [www.nasdaq.com](http://www.nasdaq.com) (last visited on Oct. 15, 2024).

<sup>34</sup> Fama, E. F. & Jensen, M. C., "Separation of Ownership and Control," *Journal of Law and Economics* 26(2) 301-325 (1983).

<sup>35</sup> Bøhren, Ø. & Strøm, R. Ø., "Governance and Performance in Closely Held Firms," *Journal of Corporate Finance* 11(5) 621-641 (2005).

<sup>36</sup> Klein, A., "Firm Performance and Board Committee Structure," *Journal of Law and Economics* 41(1) 275-304 (1998).

## 5. Roles and Responsibilities of the Board

### 5.1. Oversight Roles

The board of directors has a very significant oversight role that helps in long-term sustainability and right conduct within the company.

*5.1.1. Financial Oversight:* The board has a mandate of overseeing whether the company is at its financial strength. This in turn follows upon review of financial statements, approval of budgets, and ensuring that resources are effectively used towards strategic goals<sup>37</sup>. The board ensures the company adheres to the proper financial reporting standards and also has audits performed regularly.

*5.1.2. Risk Management:* The board controls, measures and checks significant risks for the organization. Those risks include financial risks, operational risks as well as reputational risks<sup>38</sup>. Effective risk management contributes to the fact that the company avoids crises and responds resiliently to changes in the environment.

*5.1.3. Compliance and Ethics:* The most elementary function of a board is to allow a company to run in a legal and regulatory manner. It sets the required tone for ethical conduct through the development of a code of conduct and ensures the laws and regulations applicable to the organization are followed, such as anti-corruption statutes and issues related to corporate governance<sup>39</sup>.

### 5.2. Strategic Planning

The board is also a key influential body which determines and sets the strategic course of the company. This ranges from scrutinizing and approving various business strategies adopted by the company with regard to expansions, mergers and acquisitions, and business strategies for the long term<sup>40</sup>.

### 5.3. Stakeholder Engagement

Being answerable to different stakeholders, the board is to ensure that the interests of the different stakeholders are represented.

*5.3.1. Protection of Shareholders' Rights:* The board protects shareholders' rights and makes the vote transparent and fair. The board, among other obligations, sees to it that there is adequate timely and accurate information given to the shareholders regarding the operations of the company<sup>41</sup>. It is the board's obligation to converse with the shareholders on topics such as executive compensation and corporate strategy.

*5.3.2. Community Engagement:* Boards are increasingly being held accountable to oversee the company's impact on the community and environment. The most important contributions a board makes toward the

<sup>37</sup> Adams, R. B. & Ferreira, D., "A Theory of Friendly Boards," *The Journal of Finance* 62(1) 217-250 (2007).

<sup>38</sup> Beasley, M. S., Clune, R. & Hermanson, D. R., "Enterprise Risk Management: An Empirical Analysis of Factors Associated with the Extent of Implementation," *Journal of Accounting and Public Policy* 24(6) 521-531 (2005).

<sup>39</sup> Treviño, L. K. & Brown, M. E., "Managing to Be Ethical: Debunking Five Business Ethics Myths," *Academy of Management Executive* 18(2) 69-81 (2004).

<sup>40</sup> Andrews, K. R., "The Concept of Corporate Strategy," *Harvard Business Review* 50(3) 90-109 (1971).

<sup>41</sup> Jensen, M. C., "Value Maximization, Stakeholder Theory, and the Corporate Objective Function," *Journal of Applied Corporate Finance* 14(3) 8-21 (2001).

larger society while enhancing the reputation of the company include engaging with local communities, socially responsible initiatives, and discussions on sustainability issues related to the environment<sup>42</sup>.

## 6. Case Studies

Most of the case studies presented include good governance models, on the one hand, and also failures in governance structure, with lessons learned about the crucial role boards play in the dispensation of accountability, transparency, and ethics in corporate conduct.

### 6.1. Satyam Computer Services (2009): A Case of Governance Failure

Satyam is one of India's most egregious corporate governance failures - the scandal unveiled deep flaws in board oversight and accountability. As unfolded in 2009, the founder and chairman of the company, Ramalinga Raju, had manipulated the company's financial statements to inflate profits by more than \$1 billion. The board did not detect nor prevent the fraudulent activities despite several warning signs.

6.1.1. *Independent Oversight Failure:* Lack of effective oversight by Satyam's board, coupled with the weakness of internal controls, led to this extent of fraud<sup>43</sup>.

6.1.2. *Role of Audit Committees:* The audit committee is unable to seriously scrutinize the financial reporting, thereby indicating that there should have been strong and independent audit functions<sup>44</sup>.

6.1.3. *Regulatory Response:* The scandal made corporate governance reforms in India gain more importance thus involving incorporation of a mandatory whistleblower policy along with rigorous implementations for independent directors under the Companies Act, 2013<sup>45</sup>.

### 6.2. Tata Group vs. Cyrus Mistry (2016): Governance Disputes

It is against this backdrop that the governance dilemmas in family-controlled businesses came to the fore in the Tata Sons-India's largest conglomerate dispute with former chairman Cyrus Mistry. The latter was summarily brought down by the Tata board in 2016, sending public legal battles down the corridors of justice, revealing issues concerning the role of the board, shareholder rights, and board independence.

6.2.1. *Boardroom Dynamics:* The case brought the wholesomeness of governance in the family-run business into focus because the board decisions were altered or shaped by the dominant shareholder, Tata Trusts in this case<sup>46</sup>.

6.2.2. *Accountability of Directors:* There was a question raised over board powers and purview, which includes the ousting and sacking of the top executives<sup>47</sup>.

<sup>42</sup> Carroll, A. B., "Corporate Social Responsibility: Evolution of a Definitional Construct," *Business & Society* 38(3) 268-295 (1999).

<sup>43</sup> Bhasin, M. L., "Corporate Accounting Scandal at Satyam: A Case Study of India's Enron," *European Journal of Business and Social Sciences* 1(12), 25-47 (2013).

<sup>44</sup> Varma, J. R., "Satyam Fraud: Lessons for Corporate Governance," *IIMB Management Review* 21(3), 140-150 (2009).

<sup>45</sup> Bajaj, P., & Kumar, S., "The Satyam Scandal: Corporate Governance Failure and Lessons Learned," *The International Journal of Business and Management* 6(5), 23-34 (2018).

<sup>46</sup> Vaish, R., "Cyrus Mistry vs. Tata Sons: Governance Issues in Family-Controlled Businesses," *Indian Journal of Corporate Governance* 10(2), 170-182 (2017).

<sup>47</sup> Mukherjee, M., "The Tata-Mistry Row: Corporate Governance and Boardroom Dynamics in Indian Family Businesses," *South Asian Journal of Business and Management Cases* 6(2), 231-243 (2017).



6.2.3. *Reputation Damage*: Because the matter is publicized, the reputation of the company is on the line, which throws emphasis on transparency and constructive dialogue in the boardrooms<sup>48</sup>.

### 6.3. Infosys (2017) - Balancing Board Independence and Shareholder Activism

Infosys is an Indian IT leader company, where its founder, Narayana Murthy, questioned the board's composition of ideas on executive compensation and corporate governance practices in 2017. Several board members, including then-CEO Vishal Sikka, resigned due to this governance shake-up within the company.

6.3.1. *Board Independence*: It developed a balance of the independence of a board with a shareholder who gets directly affected by the founder-led firms<sup>49</sup>.

6.3.2. *Shareholder Engagement*: According to these case studies, it was highly essential for any firm to engage its shareholders responsibly and to communicate their concerns in a transparent way so that governance does not go haywire<sup>50</sup>.

6.3.3. *Rebuilding Trust*: After such a crisis, Infosys rebuilt itself in terms of certain governance reforms that included the appointment of fresh independent directors, restructuring of the board, and greater transparency in executive compensation<sup>51</sup>.

### 6.4. Wells Fargo (2016) – Risk Oversight Failure

The case for Wells Fargo in the U.S. saw millions of unauthorised bank accounts open for opening, as employees were pushed aggressively to try and meet sales targets. On the cards for the board of directors is an uppercut in terms of oversight and failure to manage the risks that led to huge fines, lawsuits, and massive reputational damage against the bank.

6.4.1. *Risk Management*: This case in essence depicted the board's critical role in conducting risk management processes and, more importantly, ensuring that corporate culture stands upright with ethics<sup>52</sup>.

6.4.2. *Board Accountability*: Failure to act on whistleblower complaints and allow misbehaviour led to the scrutiny of the boards in how effective the boards are in their ability to protect stakeholders' interests<sup>53</sup>.

6.4.3. *Cultural Oversight*: The case reminded boards to oversee the cultural aspect of a corporation, making sure that incentive structures did not lead towards unethical behaviour<sup>54</sup>.

<sup>48</sup> Balasubramanian, N., "Corporate Governance Issues in Family-Controlled Businesses: Tata Group vs. Cyrus Mistry," *Vikalpa* 42(1), 54-65 (2017).

<sup>49</sup> Gopalan, S., & Kamalnath, A., "Corporate Governance at Infosys: Navigating the Challenges of Founder Influence," *Journal of Corporate Law Studies* 18(1), 103-121 (2018).

<sup>50</sup> Deb, R., & Mukherjee, R., "Governance Lessons from the Infosys Crisis," *The Economic Times* (2017).

<sup>51</sup> Mohanty, P., "Rebuilding Corporate Governance at Infosys: Crisis and Recovery," *Business Today* (2018).

<sup>52</sup> Kroszner, R. S., "The Importance of Risk Management in Corporate Governance: Lessons from Wells Fargo," *Journal of Banking & Finance* 89, 45-56 (2017).

<sup>53</sup> Levitt, A., "Failure of Board Oversight: The Wells Fargo Scandal," *Harvard Business Review* (2016).

<sup>54</sup> Carnahan, S., "Ethics, Culture, and Oversight in Wells Fargo: A Corporate Governance Failure," *Journal of Business Ethics* 156(3), 825-841 (2019).

## 7. Conclusion

The board of directors holds a central position in corporate governance, overseeing financial performance, risk management, compliance, and strategy. It ensures long-term sustainability, ethical behaviour, and regulatory compliance. Boards comprise both independent and inside directors, with independent directors providing objective oversight, while inside directors contribute operational knowledge. Achieving a balanced board composition with the right size and diversity is crucial for sound governance. Boards that include gender, race, and ethnic diversity are better equipped to handle complex issues and align with stakeholder interests.

Boards are also responsible for engaging with various stakeholders, including shareholders, communities, and regulatory bodies. Their role is to ensure transparency, safeguard shareholder rights, and guide companies through ethical and legal challenges. The effectiveness of the board directly impacts corporate reputation and long-term success.

Case studies such as Satyam, Tata Group, Infosys, and Wells Fargo highlight how failures in board oversight can lead to significant financial and reputational damage. The Satyam scandal revealed weaknesses in independent oversight and audit functions, which allowed financial fraud to flourish unchecked. The Tata Group-Cyrus Mistry dispute exposed the complexities of governance in family-controlled businesses, particularly regarding board dynamics and shareholder rights. In Infosys, shareholder activism and board independence clashed, leading to leadership changes and governance reforms. The Wells Fargo scandal emphasized the importance of cultural oversight and risk management, showing how poor governance can result in ethical lapses and financial losses.

These cases underscore the need for strong governance, accountability, and proactive stakeholder engagement. By learning from governance failures, companies can strengthen board practices, promote transparency, and enhance long-term value creation for all stakeholders.