

“Reliability Centered Maintenance”

¹SreeramPavan Nemani,
Deputy manager- CBM,
Jhajjar Power Limited,
Jhajjar- Harayana-124142
India.

Abstract:-

This paper aims to discuss evolution of diferent types of maintenance’s strategies that came into practise from starting of industrial revolution to till date.Different advantages and disadvantages of existing maintenance strategies, conditions that lead to the evolution of Reliability Centered Maintenance.Understanding various phases RCM Project cycle.

Introduction:-

With the advent of industrial revolution which had paved way for set up of different industries which often required maintenance. As we can see in below graph earlier equipments were used to run until it fails .They were repaired or a spare was used. Little thought was given to improving equipment reliability or peredicting failures. The maintenance department was a huge cost sink, and that was considered a standard part of running business.

As it was observed that down time & spares cost were very high then organisations stared to reliase that it is wort to invest time and money to change maintenance practises to be more poractive and to work to improve equipment reliability. During this peroid various starategies like preventive maintenance corrective maintenances has evolved.

Emerging Strategies for Maintenance Management

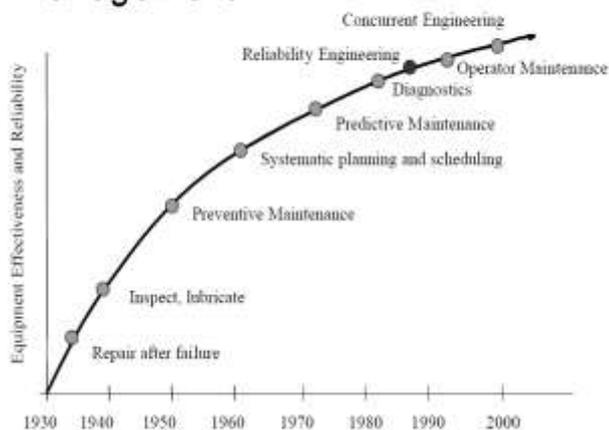


Fig-a Maintenance Strategy

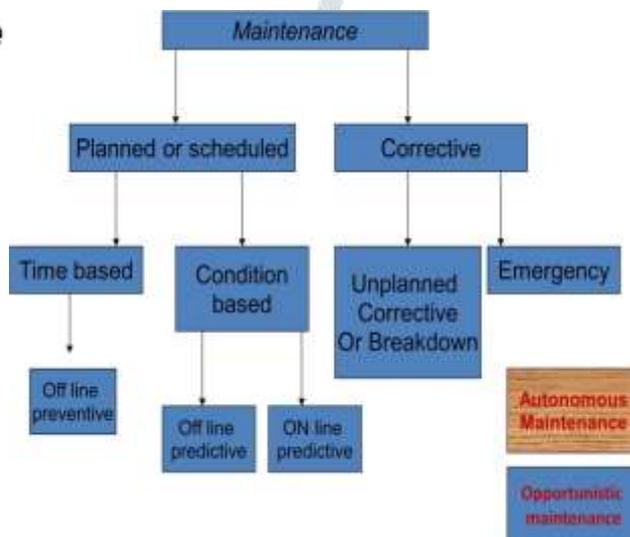


Fig-b Maintenance Types

Breakdown maintenance:- “Fix it when it breaks” . Control is lost when breakdown maintenance is employed. Often termed as reactive maintenance.it was major strategy used in 1950’s. This type is mainly useful when

- ✓ machine is not critical, does not impact production, is highly redundant, is inexpensive to repair or replace and is unlikely to cause colateral damage, or other problem if it fails.
- ✓ It is not cost effective to monitor the machine, there are no benfiifts of preventive maintenecne actions.

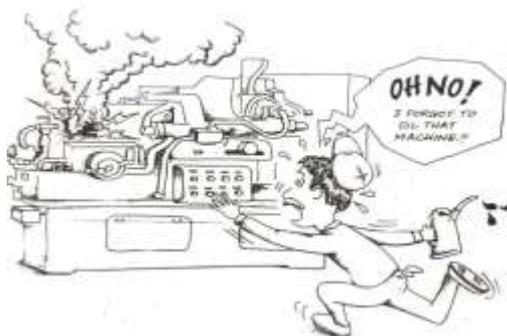


Fig-c Breakdown maintenance Pictorial illustration

Preventive Maintenance(PM):- “Perform regular overhauls so that the machine will not fail”. It is a schedule of planned maintenance actions aimed at the prevention of breakdowns and failures. The primary goal is to prevent the failure of the equipment before it actually occurs. It is designed to enhance equipment reliability by replacing worn components before they actually fail. After deploying this strategy, equipment breakdowns were reduced but not considerably.

Preventive maintenance is mainly useful when.

- ✓ Machine or component wears out or degrades in known amount of time.
- ✓ Risk of inanimate mortality is less than risk of failure.
- ✓ Cost of Preventive maintenance action is less than the cost of failure.
- ✓ Condition monitoring is not available.

To date it is still religiously being followed in the industry as it was observed even after going for PM, still number of failures were high which has led to evolution of Preventive maintenance/Reliability Maintenance

Predictive Maintenance:- “If it ain't broke, don't fix it”. Rotating machinery will give indicative signals before it fails based on type of equipment. Various Preventive maintenance technologies like Vibration analysis, MCSA, Tribology, Parameter Monitoring, IR Thermal imaging, Ultrasonic leak detection were being used.

Proactive maintenance:-



Fig-d Proactive maintenance Pictorial illustration

A proactive maintenance program is the capstone of RCM philosophy. It provides a logical culmination to the other types of maintenance described before i.e. reactive, preventive, and predictive).

Proactive maintenance improves maintenance through better design, installation, maintenance procedures, workmanship, and scheduling.

Proactive maintenance is characterized by the following attitudes:

- ✓ Maintaining a feedback loop from maintenance technicians to designers, in an attempt to ensure that design mistakes made in the past are not repeated in future designs.
- ✓ Viewing maintenance and supporting functions from a life-cycle perspective.
- ✓ This perspective will often show that cutting maintenance activities to save money in the short term often costs more money in the long term.
- ✓ Constantly re-evaluating established maintenance procedures in an effort to improve them and ensure that they are being applied in the proper mix.
- ✓ Proactive maintenance uses the following basic techniques to extend machinery life-
- ✓ Proper installation and precision rebuild: e.g. Performance testing & vibration, alignment and balancing criteria.
- ✓ Failed-parts analysis.
- ✓ Root-cause failure analysis
- ✓ Reliability engineering: Failure rate/MTBF, Weibull distribution.
- ✓ Age exploration: use of ‘Gut-feeling’ to assess the condition of part on each inspection & slowly increasing inspection interval provided same fitter/elctr. perform that task.
- ✓ Recurrence control.

RCM Introduction:-

On December 29th, 1978 F. Stanley Nowlan and Howard F. Heap published report number A066-579, "Reliability-Centered Maintenance". The report was the culmination of several years of work aimed at determining a new, more cost effective way of maintaining complex systems. They called it Reliability-Centered Maintenance (RCM) because programs developed through RCM "are centered on achieving the inherent safety and reliability capabilities of equipment at a minimum cost". RCM is a time consuming, resource intensive process. Many practitioners have tried to reduce the amount of time and resources required to accomplish RCM projects with varying degrees of success.

The Definition of Reliability

In the book Maintainability, Availability, and Operational Readiness Engineering Dimitri Kececioglu defines reliability as:

"The probability that a system will perform satisfactorily for given period of time under stated conditions."

Nowlan and Heap define Inherent Reliability as:

"...the level of reliability achieved with an effective maintenance program. This level is established by the design of each item and the manufacturing processes that produced it. ..."

When we look at these definitions in conjunction it becomes very evident that any asset management program must address system development through all phases of a systems life. There is no maintenance program that can improve the reliability of a poorly designed system. Additionally, whatever maintenance program is developed is determined by the design of the system and the goals of the organization.

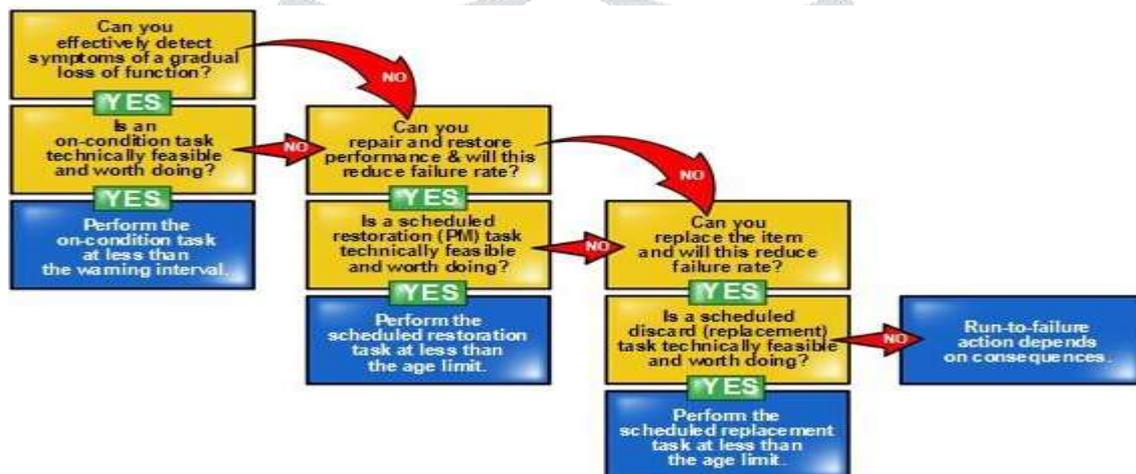


Fig-e Questionear

The Seven Questions of RCM

There are seven basic questions used to help practitioners determine the causes of system failures and develop activities targeted to prevent them. The questions are designed to focus on maintaining the required functions of the system.

1. What are the functions of the asset?
2. In what way can the asset fail to fulfill its functions?
3. What causes each functional failure?
4. What happens when each failure occurs?
5. What are the consequences of each failure?
6. What should be done to prevent or predict the failure?
7. What should be done if a suitable proactive task cannot be found?

What Are The Functions of the Asset?

Every facility is uniquely designed to produce some desired output. Within every RCM analysis we have two types of functions. First, the Main or Primary function, this function statement will describe the reason we have acquired this asset and the performance standard we expect it to maintain. Second, are the Support Functions, which list the function of each component or maintainable item that makes up the system. The Support Functions are provided by the bottom level of equipment in most facilities such as pumps, electric motors, valves, rollers, etc. Each of those maintainable items has one or more easily identifiable functions that enable the system to produce its required output. It is the loss of these functions that lead to variation in the Main or Primary function of the system and the safety, environmental, operational, and profit output of the facility.



Fig f - Functional Hierarchy

In What Way Can the Asset Fail to Fulfill its Functions?

Nowlan and Heap said there are two types of failures. There are functional failures and potential failures. Functional failures are usually found by operators, and potential failures are usually found by maintenance personnel. In many organizations there are great debates about what constitutes a failure. In their original work Nowlan and Heap used a very good definition for failure. "A failure is an unsatisfactory condition." Using this definition allows us to grasp the idea that equipment can continue to operate yet be considered failed. Many condition monitoring programs don't achieve their desired output because those running the program do not recognize that a failure has occurred as soon as an unsatisfactory condition is detected. They often try to run the equipment as long as possible or until they get closer to the F of the P- F curve. At Allied Reliability we call this "managing to the F". More mature programs manage to the P, meaning that they take action as soon as the unsatisfactory condition is recognized. Remember, the further we go along the P-F curve the higher the level of business risk we are accepting. It is equally important to recognize that there is significant value in ensuring that equipment is installed and commissioned properly.

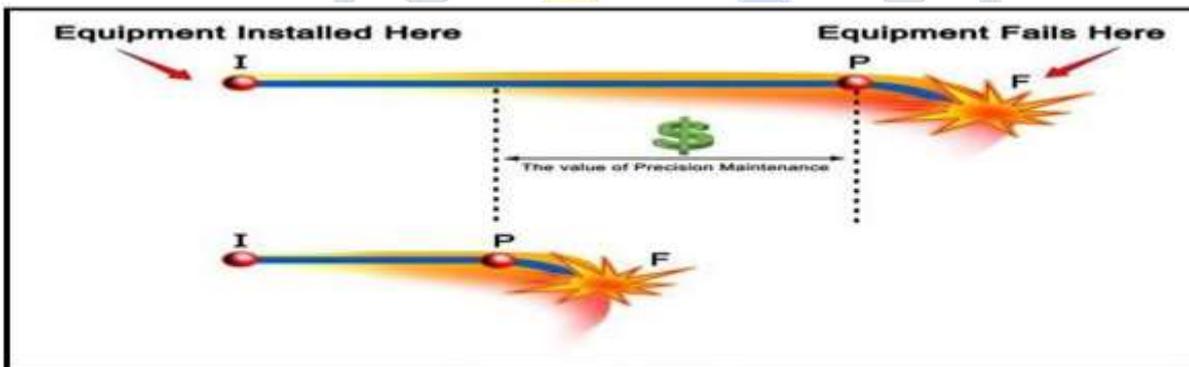


Fig-g IPF Curve

The I-P-F curve shown above is the standard P-F curve with an I-P portion added. Point I is defined as the point of installation of the component. The I-P portion of the I-P-F curve is the failure free period. This is the time during which the operation is defect free. The I-P interval for machines that were installed improperly may be just a few seconds. The I-P interval for machines installed by well trained crafts people using well designed procedures, precision techniques, and precise measuring equipment, and commissioned by operators using well designed operating procedures may be years.

The graphic above shows what the I-P-F curve for two differently installed identical machines might look like. The machine with the longer I-P interval was installed by well trained crafts personnel using a properly designed procedure and precision measuring devices, and commissioned by operators using a well designed operating procedure. The machine with the shorter I-P interval was installed by inadequately trained personnel using either no procedure or a poorly designed procedure without precision measuring devices and techniques, and commissioned by operators using either no procedure or a poorly designed procedure. The difference in lengths of the I-P portions of the curve for the two pieces of equipment may represent large sums of money. The dollars represent the additional cost of parts and labor and also the amount of additional foregone production as a result of the extra maintenance work that had to be performed.

Looking at an organization's shift in focus from F toward I is a more effective way to determine its maturity than by looking at the age of their maintenance program. Many organizations reactively maintain equipment for a long time.

An organization that is constantly focused on Point F and staying clear of it, will undoubtedly be a reactive culture. Typical things heard around this organization might be “How long can we run it before it fails?” and “Just how bad is it?”.

An organization’s first step toward maturity will be to shift its focus from Point F to Point P. The organization then focuses its efforts on understanding how things fail and their ability to detect these failures early. Typical things overheard in this organization may be something like: “Is this the best way to detect these defects early?” or “I appreciate you letting me know about this problem, even though it’s very early.”

Further maturation results in a transition from focusing on Point P to focusing on Point I. Overheard in the hallways of this organization are things like “Take the time to do it right, it will pay big dividends for us not too far down the road” and “Let’s update the procedures for that job to reflect what we just learned”. This organization is trying to prevent failures from occurring in the first place by applying best practices with fits, tolerances, alignment standards, contamination control and well documented procedures. They will see the step change in performance and they are the ones we label “mature” not the organizations that have been doing it poorly but for a longer period of time. The functional failure statement describes the loss of the equipment’s function, not what is wrong with the equipment. A good functional failure statement will most likely not have the noun name of an equipment part in it.

What Causes Each Functional Failure?

At the end of the day we will be building maintenance tasks designed to prevent functional failures from occurring. In order to do this we must understand what causes each functional failure. The cause may be the failure of some equipment part, but it can just as easily be a failure in some human activity. Improper operation and improper maintenance are likely to be the causes of failures. Remember the definition of a system. Everything and everybody in the facility has some impact on system reliability.

It is very important to describe these causes or failure modes in a way that allows us to create a living program for improving asset management. Easy to use codes in the Enterprise Asset Management (EAM) system will allow us to capture data about what types of failures are occurring and to react to that data by reengineering the maintenance plan, training plan, or equipment design associated with the equipment. A well designed Failure Reporting, Analysis, and Corrective Action System (FRACAS) is a must for continuously improving system performance. For part failures we may want to use a simple three part code that consists of the part name, part defect, and defect cause.

What Happens When Each Failure Occurs?

Known as Failure Effects, these statements clearly describe what happens when a failure occurs and what events are required to bring the process back to normal operating conditions. Different things can happen when a failure occurs. Not all failures are created equal. When listing failure effect statements we should fulfill the following criteria:

1. Events that led up to the failure – Any immediate notable effects of wear or imminent failure
2. First Sign of Evidence – Is the failure evident to the operating crew as they perform their normal duties? If so explain how.
3. Secondary Effects – The effects of failure on the next higher indenture level under consideration.
4. Events Required to Bring the Process Back to Normal Operating conditions.

What Are the Consequences of Each Failure?

What makes failures matter is their impact on the business. Every business has goals for profitability, safety performance, environmental performance, and operational performance. Each failure has a different impact on business performance, and it is important for the RCM team to understand the consequences of each one. Some failures are of little to no consequence, and some can result in the loss of lives, or in extreme cases total failure of the business. Most organizations use some sort of severity matrix to define the consequences of failures. The tables below represent just some of the ways this can be done.

RCM Project Cycle:-

After deciding to start RCM project, It is important to train the members on various technologies of RCM how to implement them, Next comes selection of team, It is very important function of RCM manager to get buy back from management.

System to be developed to know existing level (KPI) so that without knowing where we stand it would be difficult to capture benefits gained.

After Finalising the KPI’s And measuring them a realistic target to be developed with methodology upon which implementing the desired gains would be achieved and qualifying the target and presenting to the management is must to get buy back from management.

The timelines of different phases to be fixed and periodically reviewed by the top management to keep focus on entire RCM project

Experienced RCM project managers typically structure an RCM project into four phases that must be accomplished to fully perform RCM. These phases, as shown in Figure h are:

- a. **Decision** – Justification and planning based on need, readiness and desired outcomes.
- b. **Analysis** – Conduct the RCM study in a way that provides a high quality output.
- c. **Implementation** – Act on the study’s recommendations to update asset and maintenance systems, procedures and design improvements.
- d. **Benefits** – Measure the improvements and identify opportunities to further improve.

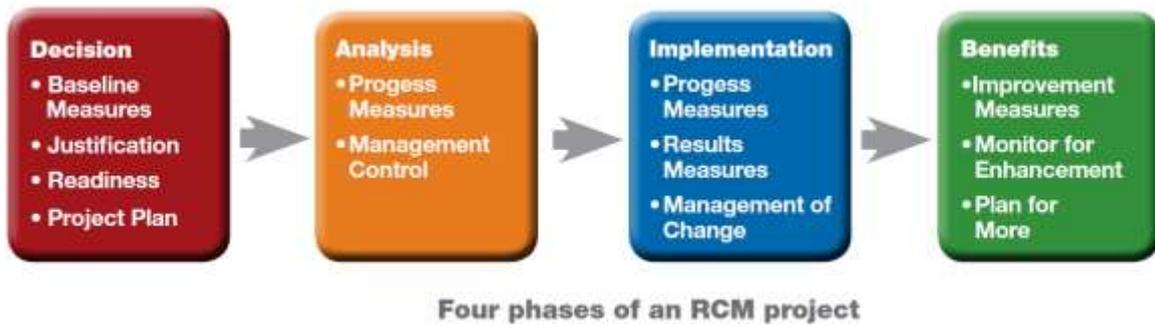


Fig-h (Four Phases of RCM Project)

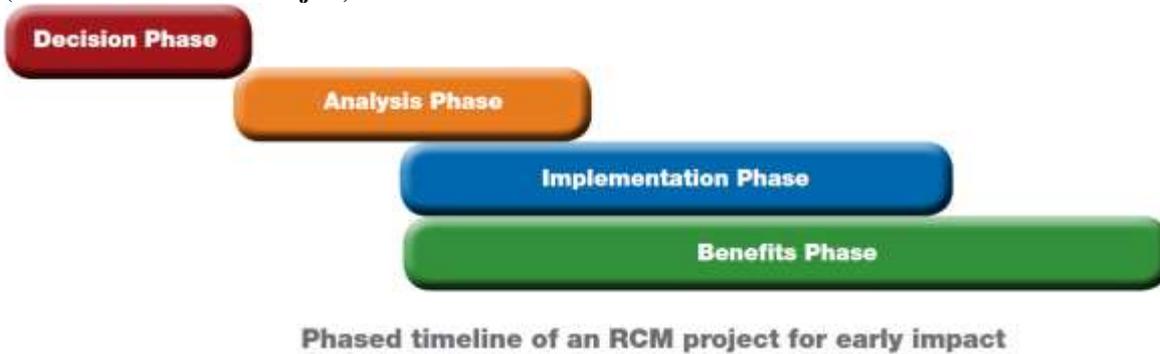


Fig-I (Phases timeline of RCM project for early impact)

Time lines for each phase to be decided before starting of RCM project and individually monitored which will help to keep track on phase of development and to plan, to bring more focus towards project.

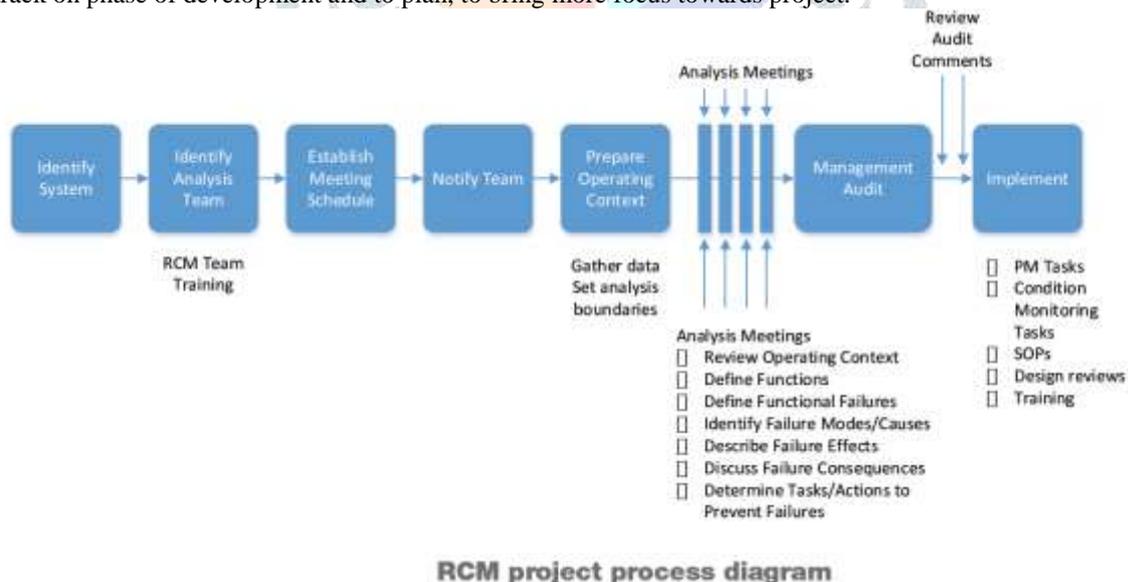


Fig-J The above figure J clearly shows RCM project process in brief.

After completion of project. Gains to be tabulated and to be presented to the management so that it will encourage others also to take up RCM projects. Sustainance of RCM project is crucial action plan to be made to check the sustainance of the completed RCM project and good practises to be communicated to all. By doing so we can minimise the maintenance cost and improve the reliability of equipment's.

References:

1. Nowlan, Stanley F. and Heap, Howard F. Reliability Centered Maintenance. San Francisco: Dolby Access Press, 1978.
2. Smith, Anthony M. and Hinchcliffe, Glenn R. RCM: Gateway to World Class Maintenance. Oxford: Butterworth-Heinemann, 2003; ISBN 9780750674614.

3. The Association for Maintenance Professionals. Certified Reliability Leader Passports and Complete Body of Knowledge, ISBN MMCLBOK, MRO Zone bookstore.
4. Reliabilityweb.com. Uptime Elements -A Reliability System for Asset Performance Management.
5. RCM Overview Workshop at 2004 SMRP Conference.
6. RCM Key Performance Indicators Workshop at the 2009 Reliability Centered Maintenance Managers Forum. www.maintenanceconference.com

