Importance of Service Sectors in India’s Infrastructure Developments: A Critical Study

Ms. Magdalena Colaco
Student-PHD
Business Administration
Annamalai University

Dr. J. Vidhya
Assistant Professor
Department of Business Administration
Government Arts and Science College
Manalmedu
Mayiladuthurai

Dr. C. Samudhra Rajkumar
Professor
Department of Business Administration,
Annamalai University.

Abstract

Since the back the importance of the service sector’s have been increasing tremendously even several decade after. Its size and aims are really augmented and expansion with an interest to achieve its goals and ambitions of earning good name among the people, so many sectors and government. In this contemporary and modern time nothing work or task is impossible to do without cooperation and service of the service sectors, its role really seeming as so beautiful as so admirable amid of the development and populated India, further needful and necessary components and facilities should be arranged with sufficient remedial and recovery polices in order to motivate, instigate and enable its vigor in strengthening its service in the public and private sectors developments. As never before in the history its march and presence in the social, economical and political contexts are developing so fast with unbridled polices and achieving interest. It is needed through and enough energy from the government and other private sources toward facilitate and encourage its hidden service minded energy to accomplish too many goals.

Keywords: Service Sectors, GDP Growth, Infrastructure Development, Entertainment Sectors and Prominent Role.

Introduction

Contribution of GDP:

During the 1950-51 the aggregate contributions of the service sectors such as hotels, transports, storage, communication, banking, insurance, real estate, community and personal services are increased nearly 28.5
%,32.8 % in 1970 and finally 51 .3 percent in 2013-2014.Constantly its contribution in India’s GDP is increased much more than previous decades and years with a abundant currency developments. In up to date scenario the total percentages of the service sectors developments are increased about 55.7 percent without role of constructions companies which is excluded .Yearly its abnegation and role in promoting and strengthening India’s GDP is continuous and efficient one along with the participations of the hotels, transports, storage, communication, banking, insurance, real estate, community and personal services.

There would be surplus increment in India’s GDP development if construction companies are included , unavoidably it has been excluded from the domain of the social sectors contributions towards increasing the GDP developments. Perhaps the construction companies were attached in service sectors developments its contributions in strengthening India’s GDP would be exceeded 75 % ,this developments are most expected and anticipated by the government of India , census of the India and economic survey of India. the three sectors of the economy. The share and percentages of the community and personal services sector’s into India’s GDP developments are increased nearly 8.5 percentages in 1950-51 and again 12.9 percent rose up during 2013-14, additionally the role of the state, business service also increased considerably 9.0 in 1950 to 51 and suddenly increased 19.8 percentage during 2013 and 2014. Therby it has been seen that there are considerable developments in the India’s GDP developments with much well assumed plan.

**Higher CAGR and Rapid Growth of Services Sector:**

Compound annual growth rate (CAGR) is strongly indicating about the role of service sector’s in Indian economy developments during the period of 2004 -05 to 2011-12. it is nearly increased 10 .0 percentage in Indian economic growth. Excellently the service sector’s role and developments are outnumbered over agriculture sectors and industrial sectors its dynamic activities with undisclosed aim is highlighted its supremacy as a higher sectors beyond the there sectors in the recent years. Its rapid developments are being still as one of the role model of the so many industry and sectors in the survives world and also impacted in India’s economic developments rapidly and considerably as procurable and laudable by the private and government people. Moreover its service has been viewed and looked dramatically in public service developments and congratulations, India’s economy has been transformed as a service oriented economy from its own image of non service economy, even still India do not adhere its modern economy system of service sectors in strengthening citizens requirements. From the support of manufacturing and agriculture industry India has shifted its goal to lean on service sectors supports.

Obviously the speedy growth ratio of the public sectors is increasing considerably in the developments of agriculture and industrial sectors in a justifiable and genuine way and thereby it has been generating employment opportunities and increasing production capacity and ratio. Gradually service sector’s contributions in India’s economic development is seeming much one for an example in 8.6 percent was in 2004 -2005 and 2009-
2010, owing its speedy development service its growth percentages were increased suddenly as 10 during the 2009-2010. Always rate or growth would not be prototype it will change and shift from one stages to other situations as human being minds are changing from minutes to minutes. Likewise its growth rate has been found steady one towards ascending order rather than descending orders.

Rather than agricultural developments and growth percentage in India’s GDP developments the service sector’s role and growth has been steadily sidling all the trade institutions and increasing India’s GDP developments activities. Though agricultural sectors was much dominating and superior in increasing India’s GDP developments but the share of service sectors in India’s GDP development is sidelined it, and keep challenging its development as you and me in determining India’s GDP growth rate.

**Horizontally Higher Share of Services in GSDP:**

Apart from the other sector’s impinging in India’s economic developments the role and share of the service sector’s are being still much prominent and popular one in the developments of the different state’s economy and including economy. According to the contrasting of the gross State Domestic product in 2011 and 2012 indicates that service sector’s role and share in State gross Domestic products are increasing so fast and speedy towards put its name fist at India’s economic developments. Among the several state’s service sectors growth stage analysis the following stats are caught an important places in promoting the India’s economy. Such as such as Tripura, Nagaland, West Bengal, Mizoram, Maharashtra, Bihar, Tamil Nadu, Kerala, Delhi and Chandigarh have recorded a higher share of services sector to its GSDP which are again higher than all India shares (55.7 per cent) of its services sector.

**Employment Generation of Services Sector:**

Since service sectors are contributing in generating employment opportunities for studied youngsters and adults person defiantly bits purpose, goals and role could be able to understand and seen plausibly. Once upon time agriculture was it service sectors place both promoting employment chances and increasing India’s economic developments but now agriculture was overridden and bypassed by the service sector’s role in contributing in multiple ways social and India developments. Though it was good in its role toward increase and develop all the developments of India but it also met some decline in its business as not able to provide employment opportunity and chances during the 19993, 2009. After rectifying this gap their services sectors are directed with sharp polices to shine good in its role and agriculture sectors also were given special motivation and attentions on generating employment opportunity and increasing its productivity role.
During the same period, the share of services and construction sectors in employment increased from 19.70 per cent to 25.30 per cent and 3.12 per cent to 9.60 per cent respectively. After this gap activities of the service sectors and constructions sectors are speedily generated employment opportunity and participated in India’s economic developments with steady and sufficient role towards redeem its lost images in the public places. After getting normal position in agriculture production, construction works and service sectors services the sufficient and enough career opportunities were generated such as 1000 people employed in rural India, 679 people are employed in the agriculture sector, 241 in the services sector (including construction) and 80 persons in the industrial sector.

In continuation of these sector’s employment generation again 75 persons are employed in the agriculture area, 700 persons were given career opportunity in the service sectors including construction companies, 300 persons were provided career opportunity in the Industrial sectors. Intact, among the several cluster sectors these are the major employment providing sectors such as construction, trade, hotels and restaurants and public administration, education and community services are the three important employments providing service sectors. Furtherer this study highlights that salary and job structure in these companies are seeming so elite and covenant than other jobs thereby employment opportunities are developed in territory wise with the strong and steady goal and polices.

Due to following developments of these sectors state wise employment opportunities and chances were increased for example in Sikkim, Tripura and Manipur have been increased much employment opportunities by the service sectors role. Likewise even Delhi and Chandigarh also career opportunities were promoted and expanded to the youngsters by the services sectors marvelous business role. In this two states nearly 2000 thousand jobs were offered to youngsters who had and had not enough eligibility because they would be given training to do its jobs properly.

Based on the calculations of the employment opportunities are provided by the service sectors in a way to help to India’s developments Kerala state has given career opportunity to 600 persons of out of 1000 persons. These companies are being still as referable and notable by all the people to wrad seek employment opportunities such as construction; trade, hotels and restaurant; and public administration, education and community services are the three major employment providing services sectors in all these different states. Following states are providing different style of jobs in different strength and capacity. In urban India the shares of employment in services in most of the states varied like 833 in Assam, 877 in Meghalaya, 732 in Bihar, 787 in Jharkhand, 711 in Kerala, 716 in Maharashtra, 743 in Rajasthan, 653 in Uttar Pradesh, 641 in Gujarat, 586 in Tamil Nadu and 683 in West Bengal out of 1000 employed people.
Contribution to India’s Services Trade:

Comparing other sectors the service sectors are constantly being part of in export developments, thereby India is developing much in external world by its social service sectors exporting developments. The rate and ratio of the Balance of Payment, data of exports and merchandise reports are assessed it had been increased as a 22 to 25 percentages during 2004-05 to 2008-09. During 2000 and 2011 India’s role in exports and host country business were increased as 1.0 percent from 0.6 and further it has been increased as 3.3 percentage in business, exports and merchandised area. As an impact of global financial crisis the services sector’s income was fallen as 10 percentage, slowed down situations were recovered by devising meticulous policy and company activities.

During the periods of 2004-2011 the services sector’s exports rate was constantly increased as a 20.6 percentage in above said years according to the reports of RBI and CAGR. According the seasons and environmental the business activities of the companies as well as people would be strengthened and developed, in this way there has been up and down developments in the pattern of services sectors. In 2010 and 2011 the export ration of the software service sectors are increased nearly 41.7 percentages and non software service’s exports activities are calculated nearly 222.6 percentages and transportation’s duties also estimated 20.5 percent. From this scenario and pattern the growth and exports activities are declining and developing based on the time and space of the marketing and exporting situations as well as impact of the international trade organizations’ rule and polices.

Aggregately services sector’s trade and exporting ratio was increased as 55.0 percentage comparing to slow status and ratio of the 25.4 in 1997-98 and 38 percentage in 2004-05, slowly service sector’s activities in business and exports are increased in terms of providing employment opportunity and exporting activities, all this jobs were able to done by its serous concerns on its employees for accomplish given assignments.

Contribution towards Human Development:

Services sector has a lot of contribution towards human development in our country. Accordingly, services sector has been rendering some valuable services, viz., In terms of India’s human resource developments the service sector’s are having much effective role and part because it not only getting and sucking work from employees body but also providing following humanitarian assistances to them for make stronger their health such as rendering health services, educational facilities, IT and IT enabled services (ITes), skill development, health tourism, sports, cultural services etc. which are largely responsible for human empowerment and improvement of quality of life of the people in general.
Services Sector Growth and FDI Inflows:

Smooth growth of the service sector’s also paved way for the inflow of the FDI into the country. Role of the Foreign Direct investment is the promotion and motivating of the service sector’s developments, the role of the service sectors are much better than other manufacturing companies because its quick and speedy result fetching and making service activity are being attracted by the common people as well as employees. Additionally, many of abroad companies are some year ago focused on their domestic markets developments, now seeking international strategies to involve in ambitious investment in the host countries for proliferate their economic developments. Specifically to develop and make transition of the economy and exports are seeming much better in Asian Continent According this points India has been as one of the developing countries in the Asian Continent by following this procedure and also being as an attractive places of the FDI establishments in Indian soil as well as South Asian Soil

Positive situations and signals are being maintained by government of India despite FDI investment has come into Indian soil with an aim to promote service sectors. On their hand certain ambiguity also existing after IDI came into its fields because some of contrary and negative thought has come into service sector’s developments. Before now service sector’s income and percentage were calculated as a single source, hereafter FDI will be inserted into the service sectors development then developments of the both source would be assessed as the factors of the developments. This classifications are revealing about the percentages of the FDI 40.5, in 2000 and 2012, consyruction companies’ percentage is 6.5, FDI’s investment is 47.0. Each shares of each sector’s are making certain developments in India’s economy developments and progress on the anticipation and expectation of perhaps the shares and investment of some other services sectors such as hotels, tourism, trading, information, broadcasting, consultancy services, ports, agriculture services, hospital and diagnostic centers, education, air transport including air freights and retail trading are included then definitely the altogether percentages and share of aggregate FDI inflows in to the services sector would be estimated around 58.4 per cent strongly.

However, in the aspects of aggregate FDI investments inflows during April 2000 to December 2011, the financial and non-financial services are seen to be the biggest receiver with 20.1 per cent, ($ 31.7 billion), which is once again followed by telecommunications authority with 7.9 per cent ($ 12.5 billion), computer hardware and software with 6.9 per cent ($ 10.9 billion), housing and real estates with 6.9 per cent ($ 10.9 billion), and construction activities 6.5 per cent ($ 10.2 billion) share. Since share of the Financial and non financial sectors are inducted into the service sectors the total FDI flows are increased as 20.1 percent in Singapore, 30.6 percent in UK and 11.9 percent in USA.
Contribution towards Development of Infrastructure and Communication Services:

Role of service sector is not one or two but it has manifold role ,its role has been considered much needful in management development, infrastructure developments and transport modernization .It has been giving much attentions on strengthening these fields with an intentions to develop internal infrastructures of the Indian government. During 2011 -12 contributions of the transports and communication technologies are in India’s GDP is calculated around 8.2 percentages, this impact is rose up due to good services sectors activities in collecting revenue through its effective role.

Contribution towards Growth of IT:

In the abundant development of the Indian IT sectors service sectors role and contribution is made so much sustainable developments ,its effect is reached in strengthening India’s revenue and income ,also generating numerous employment facilities in exports ,transport and service sectors areas .Generally in IT sectors youngsters are working whose skills and talents are estimated much valuable and service sectors also involved in motivating those youngsters to work further too much for the Indian science and technological developments .thr role and dedications of the India’s IT sectors are being as a marvelous elements and part, its role has been considered and understood by the chief authorities of India is efficient one in terms generating employment opportunities for so many youngsters.

As per NASSCOM estimates, India’s IT and BPM sector has earned nearly US $ 95.2 billion in 2012-13 and had been able to create direct employment opportunities for nearly 2.8 million persons in the various domain of degree and indirect employment of around 8.9 million persons in the several departments of whole country. Moreover, IT sector’s income and revenue is reached in India’s DGP development around 7.8 percentage in 2011-12 Comparing to softer ware growth rate US$ 59 billion in 2010-2011 the growth rate 69 billion in 2012 is exceeded and by passed its old developments and this growth rate also determined its supremacy in the IT and IT service industry. Altogether revenues of the It sectors are increased around 78.4 percent, in the eleventh plan period domestic sectors also have had 12.8 percentage revenue developments while comparing to previous facts of the developments.

Conclusion

In the overall summary and essay ending of this sturdy, it would like to bring to so many academicians and policy makers about the how far social sectors are applied in the development and lifting of the social entities and infrastructure would be considered as an important factors of this study .In this way service sector is doing pivotal role in strengthening following sectors Such as sports, cultural services etc. Sports promote physical fitness and develop human personality which also played an important role in national identity, community bonding and international bonding. This developments are considered as an identity of the service sectors social
service role for India’s development. Towards polishing, nurturing, preserving, maintaining and sustaining India’s traditional arts, TV, cultural services, and entertainment is also undertaken and done by the service sectors with a hallmark of its presence in India’s monuments, cultural and arts preservations, its role has been supportive one to government of India and also cleaning and keeping India neatly as we have mirror in our home. With an aim to refurbish and renovate India’s culture and old heritages during eleventh plan period considerable amount of Rs 3,555 core was allotted to this sectors working activities, it activities and role in the infrastructure developments are assessed as constructive role by so many anthropologist and historians.

Its role has been considered as an important in terms of developing infrastructure, job creations and income generations. Further its activities and performances in the area of arts, culture. Moreover, the growing volume of income and employment generated by services of sector has been working as booster or major force for the other two sectors, viz. industry and agriculture by creating new demand for its product which in turn help these two sectors to attain higher growth. In over all developments of India’s domestic infrastructure developments, GDP growth and generating employment opportunities with annual considerable export percentage is known as the unavoidable source of the India’s power and political developments. Thereby India has been recognized and perceived as a big service sectors country which makes much popular its secular, democratic and welfare form of developments. Owing to presences of the service sectors in India its most attractive tourist places, cultural festivals, norms, values, orthodox practices, hotels, food, gardens, museum, entertainment parks, TV telecommunications, software companies and other service sectors oriented things are attractively visited by the foreigners and also maintained by the best service of the services sectors. All these items and services of the service sectors are proliferated internationally with its original, value, aim, purpose, emergences and elegant structure thereby foreigners are able to comprehend and showing interest to visit India’s so many cultural and entertainment things, by which income rate also increased and generated in India. Annual income rate and GDP rate is also strengthened and increased proportionally by service sector’s good and effective role towards popularizing and advertising India’s enjoyable entertainment areas. In past several decade it has bypassed and overridden the growth rate and percentages of the agricultural developments, much employment opportunities, service quality and maintenance quality and quantity in its service is also reached to high percentage of developments than other sectors developments. Yet this must be motivated and encouraged by India’s government with an needful arrangement without delay and bias if so its service activities would be inviting countless revenue and income for develop its annual income developments.

References


