



# Online Banking fraud detection using machine learning classification algorithms

Archit Panjiyar

MCA Scholar

School of CS and IT, Dept of MCA

Jain (Deemed-to-be University)

Bangalore, Karnataka

architpanjiyar5@gmail.com

Dr.S.K. Manju Bargavi

Professor

School of CS and IT

Jain (Deemed-to-be University)

Bangalore, India

bargaviskm@gmail.com

## ABSTRACT

Today criminal operations in regards to online monetary exchanges have become progressively complex and borderless, bringing about colossal monetary misfortunes for the two sides, clients and associations. Numerous procedures have been proposed to extortion anticipation and location in the web-based climate. Notwithstanding, these strategies other than having a similar objective of distinguishing and battling fake web-based exchanges, they accompany their own qualities, benefits and detriments. We identify the fake exchanges from the Online Banking dataset from Kaggle. This artificially produced dataset comprises of installments from different clients made in various time-frames and with various sums. In this paper another most appropriate methods for it are utilized to identify extortion.

**Keywords:** Fraud detection, K-Neighbors classifier, Random Forest classifier, Statistical classifier, XGBoost classifier.

## I. INTRODUCTION

Deceitful way of behaving should be visible across a wide range of fields like web-based business, medical services, installment and banking frameworks. Misrepresentation is a billion-dollar business and it is expanding consistently. The PwC worldwide financial wrongdoing overview of 2018 saw that as half (49%) of the 7,200 organizations they reviewed had encountered extortion or some likeness thereof. Regardless of whether extortion is by all accounts frightening for organizations it very well may be recognized utilizing insightful frameworks, for example, rules motors or AI.

For these sort of issues ML comes for help and diminish the gamble of cheats and the gamble of business to lose cash. With the mix of rules and AI, identification of the misrepresentation would be more exact and surer.

## II. Literature Survey

Web based financial extortion has turned into a genuine is-sue in monetary wrongdoing the board for all bank organizations. It is turning out to be always difficult and prompts gigantic misfortunes, because of the development and advancement of perplexing and creative web based financial extortion, for example, phishing tricks, malware contamination and phantom sites. The recognition of web based financial extortion should be moment since it is undeniably challenging to recuperate the misfortune assuming that misrepresentation is unseen during the location time frame. Most clients generally seldom check their web based financial history consistently and are consequently not ready to find and report extortion exchanges im-mediately after an event of misrepresentation [1].

This makes the chance of misfortune recuperation extremely low. In this specific circumstance, internet banking location frameworks are supposed to have high precision, high discovery rate, and low bogus positive rate for producing a little, reasonable number of alarms in complex web based financial business. These attributes extraordinarily challenge existing extortion identification procedures for safeguarding Mastercard exchanges, internet business, protection, retail, telecom, PC interruption, and so on. These current strategies exhibit terrible showing in effectiveness and additionally exactness when straightforwardly applied to web based financial misrepresentation identification.[2]

For example, Visa extortion identification frequently centers around finding specific ways of behaving of a particular client or gathering, yet misrepresentation related internet banking exchanges are exceptionally unique and show up basically the same as authentic client conduct. Some interruption identification strategies perform well in a unique processing climate; however, they require a lot of preparing information with complete assault logs as proof. Be that as it may, there is no conspicuous proof to show whether an internet banking exchange is deceitful [3].

As expressed in crafted by Wei et al, the embodiment of online misrepresentation mirrors the maltreatment of connection between assets in three universes:

- The fraudster's knowledge maltreatments in the social world,
- The maltreatment of web innovation and Internet banking assets in the digital world.
- The maltreatment of exchanging apparatuses and assets the actual world.

In similar work we observe that most internet-based extortion identification have the accompanying attributes and difficulties:

- The informational collection is huge and exceptionally imbalanced.
- Extortion recognition should be constant.
- The extortion conduct is dynamic.
- The client ways of behaving are assorted.
- The web-based it is fixed to bank framework

The above qualities make the recognition of web based financial misrepresentation exceptionally testing, which is the motivation behind why there have been created many AI procedures to fix this issue Seeja and Masoumeh proposed a Mastercard extortion identification model for profoundly and mysterious dataset. Incessant thing set mining was utilized to deal with the class unevenness issue subsequently observing lawful and unlawful exchange designs for every client. A matching calculation was then used to dissuade mine the example of an approaching exchange whether it was certified or extortion. The assessment of this model affirmed that it is feasible to recognize false exchange and furthermore im-demonstrate lopsidedness arrangement. Duman and Ozcelik proposed a clever blend of the hereditary calculation and the dissipate search calculation to recognize Mastercard extortion in an enormous Turkish bank. From this original mix, the creators had the option to further develop the bank's current misrepresentation discovery system by acquiring a high inclusion of 200% [4].

Krenker et al. proposed a model for constant misrepresentation discovery in light of bidirectional brain organizations. In their review, they utilized a huge informational index of phone exchanges given by a charge card organization. The outcomes affirmed that the proposed model

out-plays out the standard based calculations as far as misleading positive rate [5].

In a similar setting of misleading positive rate, in Bhusari V. et al utilized Hidden Markov Model to distinguish Mastercard extortion during exchanges. Their analysis con-solidified that HMM model assists with getting a high extortion revealing joined with a low misleading positive. Well model addresses an incredible worth answer for tending to discovery of misrepresentation exchange through Visa. Additionally, Delio Panaro et al proposed a two-layer measurable classifier for delicate, profoundly slanted and gigantic informational indexes to recognize misrepresentation [6].

The calculation has been enlivened by the need of examining an informational index of around fifteen million certifiable internet banking exchanges, traversing from 2011 to 2013 fully intent on distinguishing fakes from authentic activities. Results affirmed that the calculation is especially powerful in recognizing irregularities, accomplishing high obvious positive rates and reason-capably low misleading positive rates. Accordingly, a few different examinations have been made to foster classifiers in this feeling of high inclusion, which incorporate strategies in view of Naïve Bayes, supporting, brain organizations, and gathering learning [7].

In a review made by Mishra et al the examination of charge card extortion identification has been done through three order models on two datasets. The methodologies were com-pared by their exactness and slipped by time. The examination of its presentation was finished with two methodologies like choice tree for misrepresentation recognition and multi-facet perceptron network.

Azeem Ush Shan et al proposed a calculation named Simulated Annealing calculation that was utilized to prepare the brain net-works for the identification of charge card fakes in a continuous situation. The proposed method was valuable for individual clients and furthermore for the associations as far as cost and time proficiency [8].

In this setting of cost productivity, in Sa-hin et al proposed another practical tree choice way to deal with limit the all-out cost of classification which resolves the issue of distinguishing extortion [9].

Analyzing the so far published literature it is pragmatic that most of the articles focus on detection of fraud in the context of high accuracy while processing large volumes of trans-action data, cost and time efficiency, high fraud coverage combined with low false positive rate etc. Which represents the reason why the focus of our research is mainly on these three criteria [10].

### III. Proposed Machine learning Techniques

Steps of propose work: Exploratory Data Analysis (EDA), Data Preprocessing, Oversampling with SMOTE, K-Neighbors Classifier, Random Forest Classifier, and XGBoost Classifier.

#### 1. Exploratory Data Analysis

In this progression we will play out an EDA on the information and attempt to acquire some knowledge from it. Information As we can find in the principal lines beneath the dataset has 9 element segments and an objective section. The element sections are:

Step: This element addresses the day from the beginning of reenactment. It has 180 stages so reenactment ran for basically a half year.

Client: This element addresses the client id.

Zip Code Origin: The postal district of beginning/source.

Shipper: The vendor's id

Zip Merchant: The shipper's postal division

Age: Categorized age

- 0: <= 18,
- 1: 19-25,
- 2: 26-35,
- 3: 36-45,
- 4: 46:55,

- 5: 56:65,
- 6: > 65
- U: Unknown

Orientation: Gender for client

- E : Enterprise,
- F: Female,
- M: Male,
- U: Unknown

Class: Category of the buy. I will not compose all classes here; we'll see them later in the investigation.

Sum: Amount of the buy

Misrepresentation: Target variable which shows if the exchange deceitful (1) or start (0)

S N	step	customer	age	gender	zipcodeOri	merchant	zipMerchant	category	amount	fraud
0	0	C1093826151	4	M	28007	M348934600	28007	es_transportation	4.55	0
1	0	C352968107	2	M	28007	'M348934600	'28007	es_transportation	39.68	0
2	0	C2054744914	4	F	28007	'M1823072687'	28007	es_transportation	26.89	0
3	0	C1760612790	3	M	28007	'M348934600	28007	es_transportation	17.25	0
4	0	C757503768	5	M	28007	M348934600'	28007	es_transportation	35.72	0

Table 1

Misrepresentation information will be imbalanced like you find in the plot underneath and from the count of occurrences. To adjust the dataset one can, perform oversample or under example methods. Oversampling is expanding the quantity of the minority class by producing occasions from the minority class. Under examining is decreasing the quantity of cases in the larger part class by choosing arbitrary focuses from it to where it is equivalent with the minority class. The two activities have a few dangers: Oversample will make duplicates or comparable information

focuses which now and again wouldn't be useful for the situation of misrepresentation recognition on the grounds that fake exchanges might shift. Under examining implies that we lost information focuses accordingly data. We will play out an oversampled method called SMOTE (Synthetic Minority Over-examining Technique). Destroyed will make new data of interest from minority class utilizing the neighbor cases so produced tests are not precise duplicates but rather they are like occasions we have.



Fig.1 Count of Fraudulent Payments

Our hypothesis for fraudsters choosing the categories which people spend more is only partly correct, but as we can see in the table below, we can say confidently say that a fraudulent transaction will be much more.

	Fraudulent	Non-Fraudulent	Percent (%)
'es_transportation'	NaN	26.958187	0.000000
'es_food'	NaN	37.070405	0.000000
'es_hyper'	169.255429	40.037145	4.591669
'es_barsandrestaurants'	164.092667	41.145997	1.882944
'es_contents'	NaN	44.547571	0.000000
'es_wellnessandbeauty'	229.422535	57.320219	4.759380
'es_fashion'	247.008190	62.347674	1.797335
'es_leisure'	300.286878	73.230400	94.989980
'es_otherservices'	316.469605	75.685497	25.000000
'es_sportsandtoys'	345.366811	88.502738	49.525237
'es_tech'	415.274114	99.924638	6.666667
'es_health'	407.031338	103.737228	10.512614
'es_hotelservices'	421.823339	106.548545	31.422018
'es_home'	457.484834	113.338409	15.206445
'es_travel'	2660.802872	669.025533	79.395604

Table 2

Average amount spends it categories are similar; between 0-500 discarding the outliers, except for the travel category which goes very high.

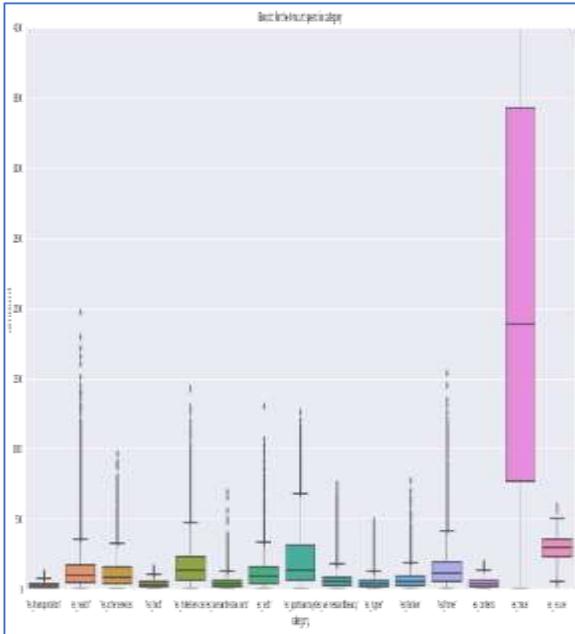


Fig.2 Boxplot for the Amount spend in category

Again, we can see in the histogram below the fraudulent transactions are less in count but more in amount.

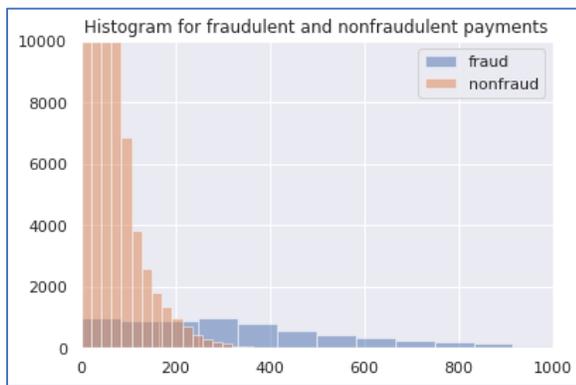


Fig.3 Histogram for fraudulent and nonfraudulent payments

Seems like deception happens more in ages same and underneath 18(0th class). Might it anytime be a consequence of fraudsters figuring it would be less results accepting they uncover how old they may be younger, or maybe they genuinely are energetic.

2. Data Preprocessing

In this part we will preprocess the data and plan for the planning. There are only a solitary intriguing postal region regards so we will drop them. In

reality, taking a gander at the data ensuing to dropping.

Here we will change complete components into numerical characteristics. It is regularly better to change these sorts of outright characteristics into fakers since they have no association in size (i.e., customer1 isn't more important than customer2) but since they are excessively (over 500k clients and merchants) the features will foster 10^5 in size and it will consume a gigantic piece of time to get ready. I've changing hard and fast features into fakers.

	step	customer	age	gender	merchant	category	amount	fraud
0	0	210	4	2	30	12	4.55	0
1	0	2753	2	2	30	12	39.68	0
2	0	2285	4	1	18	12	26.89	0
3	0	1650	3	2	30	12	17.25	0
4	0	3585	5	2	30	12	35.72	0

Let's now define our independent variable (X) and dependent/target variable y.

3. Oversampling with SMOTE

Utilizing SMOTE (Synthetic Minority Oversampling Technique) [2] for adjusting the dataset. Come about counts show that now we have accurate number of class occurrences (1 and 0).

I will do a train test split for estimating the exhibition. I haven't done cross approval since we have a ton of occasions and I would rather not sit tight that much for preparing however it ought to be smarter to cross approve a large portion of the times. I will characterize a capacity for plotting the ROC\_AUC bend. It is a decent visual method for seeing the characterization execution.

As I discussed it before misrepresentation datasets will be imbalanced and a large portion of the examples will be non-fake. Envision that we have the dataset here and we are continuously anticipating non-deceitful. Our precision would be right around 99 % for this dataset and generally for others also since misrepresentation rate is exceptionally low. Our precision is exceptionally high yet we are not recognizing any cheats so it is a pointless classifier. Along these lines, the base exactness score ought to be greater essentially than

foreseeing generally non-false for playing out an identification.

**Precision**

Out of all the positive predicted, what percentage is truly positive.

$$Precision = \frac{TP}{TP + FP}$$

The precision value lies between 0 and 1.

**Recall**

Out of the total positive, what percentage are predicted positive. It is the same as TPR (true positive rate).

$$Recall = \frac{TP}{TP + FN}$$

**F1 Score**

It is the harmonic mean of precision and recall. It takes both false positive and false negatives into account. Therefore, it performs well on an imbalanced dataset.

$$F1\ score = \frac{2}{\frac{1}{Precision} + \frac{1}{Recall}} = \frac{2 * (Precision * Recall)}{(Precision + Recall)}$$

F1 score gives the same weightage to recall and precision.

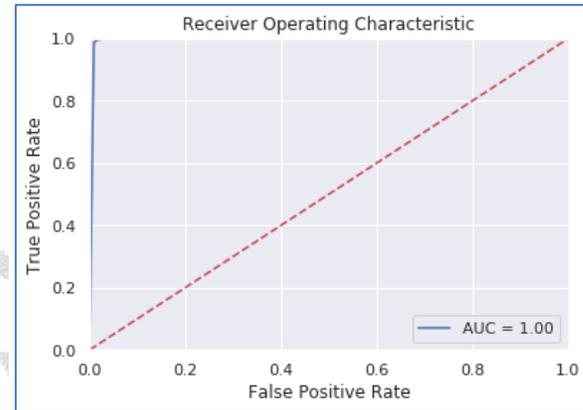
**4. K-Nearest Neighbors Classification:**

The results of KNN classification algorithm are shown below:

	precision	recall	f1-score	support
0	1.00	0.98	0.99	176233
1	0.98	1.00	0.99	176233
micro avg	0.99	0.99	0.99	352466
macro avg	0.99	0.99	0.99	352466
weighted avg	0.99	0.99	0.99	352466

Confusion Matrix of K-Nearest Neighbors:

N=352466	Predicted No	Predicted Yes
Actual No	172041	4192
Actual Yes	376	175857



**Fig.4 Classification Report for K-Nearest Neighbor (KNN)**

the error rate at K=1 is always zero for the training sample. This is because the closest point to any training data point is itself. Hence *the prediction is always accurate with K=1.*

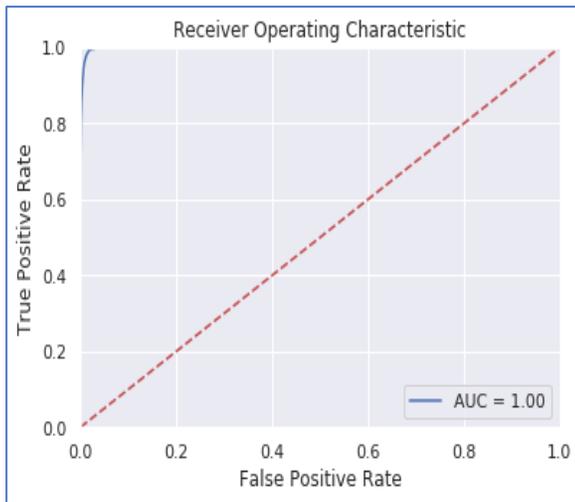
**5. Random Forest Classifier**

The results of Random Forest classification algorithm are shown below:

	precision	recall	f1-score	support
0	1.00	0.97	0.98	176233
1	0.97	1.00	0.98	176233
micro avg	0.98	0.98	0.99	352466
macro avg	0.99	0.98	0.98	352466
weighted avg	0.99	0.98	0.98	352466

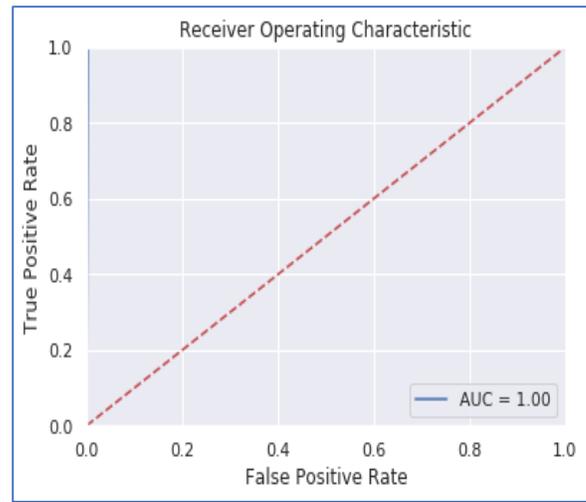
Confusion Matrix of Random Forest Classifier:

N=352466	Predicted No	Predicted Yes
Actual No	171433	4800
Actual Yes	583	175650



**Fig.5 Classification Report for Random Forest Classifier**

the error rate at K=1 is always zero for the training sample. This is because the closest point to any training data point is itself. Hence *the prediction is always accurate with K=1*



**Fig.6 Classification Report for XGBoost Classifier**

### 6. XGBoost Classifier

Here results of XGBoost Classifier classification algorithm are shown below:

	precision	recall	f1-score	support
0	1.00	1.00	1.00	176233
1	1.00	1.00	1.00	176233
micro avg	1.00	1.00	1.00	352466
macro avg	1.00	1.00	1.00	352466
weighted avg	1.00	1.00	1.00	352466

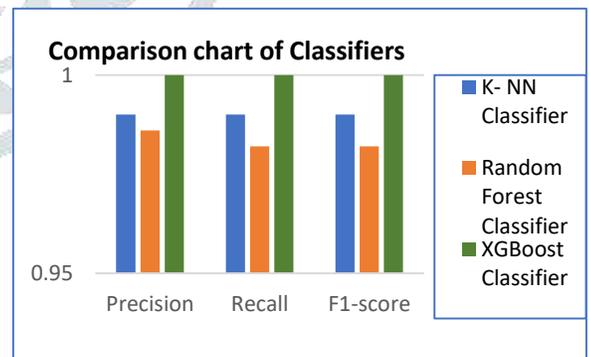
Confusion Matrix of XGBoost Classifier:

N=352466	Predicted No	Predicted Yes
Actual No	175727	506
Actual Yes	310	175923

### IV. Experimental Setup and Results

First, we will convert our data set into CSV file format. After that real data set will ready

to upload. The various tables generate in data set split in form of training and testing data set. Upload data set in Jupyter tool call panda libraries for run the code. The screenshot of anaconda navigator simulate tool is shown in



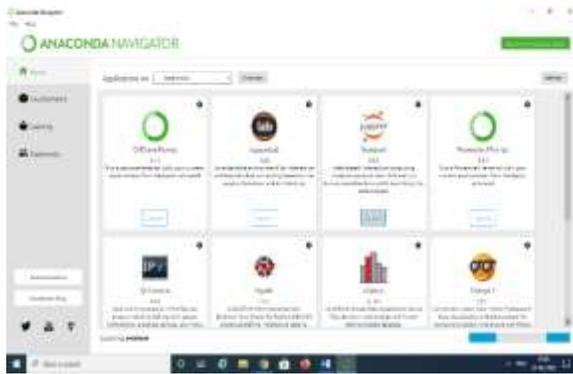
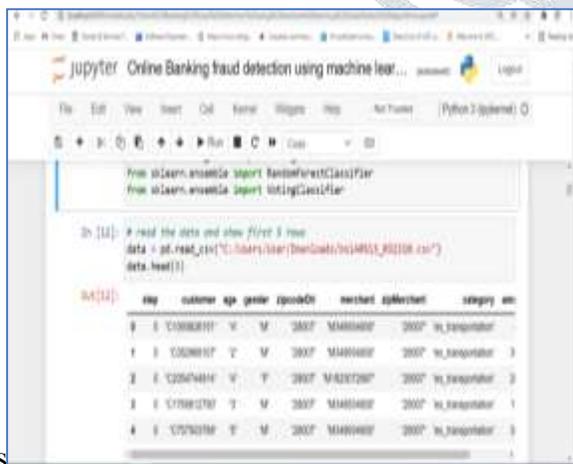


Fig. 7 anaconda navigator simulation tool.

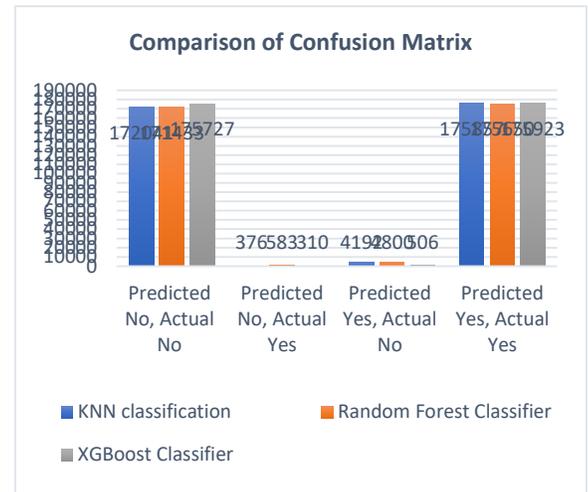
Sklearn strategy is utilized to call genuine informational index. compose code or KNN characterization. after the Panda call for import libraries on reproduction apparatus.

Run code bit by bit and eliminate punctuation blunder. Come by brings about type of disarray grid, table show informational index in type of section and lines. Get chart produce for KNN effectiveness work done on genuine informational collection values and boundaries. After that next calculation Random Forest Classifier will execute for check exactness, productivity, values like brain organization. Next one XGBoost Classifier code executes on informational collection and obtain results appropriately. The screen capture of Jupyter journal reproduction device is displayed in fig.8.

Fig. 8 Jupyter notebook simulation tool



These joint effort utilizing troupe or meta learning methods to construct classifiers. Correlation diagram will produce for all arrangement calculations results.



### V. Conclusions

In this paper we have attempted to do web based financial extortion location on a bank installment information and we have accomplished wonderful outcomes with our classifiers. Since extortion datasets have an irregularity class issue, we played out an oversampling method called SMOTE and created new minority class models. Somewhat to our review it very well may be expressed that the issue of web based financial extortion in the web-based climate has acquired the most consideration in the writing, despite the fact that there are various huge issues that poor person been tended to intently by the analysts, as online protected innovation robbery, pagejacking, counterfeit cash orders, wire-move misrepresentation. Our arrangement measures were picked in view of the most well-known hardships experienced by internet banking extortion recognition procedures. The order of the calculations showed that the best outcomes as far as exactness and inclusion were accomplished by the managed learning procedures: XGBoost Classifier, in contrast with K-Neighbors Classifier, Random Forest Classifier.

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