



## “A MACHINE LEARNING APPROACH FOR POLARITY DETECTION REVIEWS IN HINDI LANGUAGE USING EXISTING CLASSIFICATION TECHNIQUES”

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**ABSTRACT:** - Due to the increase in the amount of Hindi content on the web in the past years, there is a greater need to do sentiment analysis for the Hindi language. Sentiment analysis (SA) is a function that finds orientation in a fraction of information in relation to an entity. It analyzes from the information given about the information, feelings and attitude of a speaker or writer. Sentiment analysis involves capturing user behavior, likes and dislikes from text. The job of most of the SA system is to identify the feelings expressed on a unit, and then classify it into a positive or negative emotion. Our proposed system for analyzing the sentiment of Hindi film review to find the overall feeling associated with the document. The negativity and discourse relationships that mostly exist in Hindi film reviews are controlled to improve the performance of the system. The basic task of sentiment analysis is classifying the polarity of given text at the document; sentence level is positive, negative or neutral. It also analyses at emotion state such as "angry", "sad" and "happy". With the rapid growth of user-generated data on the web, people are using online review sites, blogs, forums, Social Networking sites and express their opinions.

**KEYWORDS:** - SentiWordNet, Synset Replacement, Sentiment Analysis (SA), Polarity, HindiSentiWordNet (HSWN).

### 1. INTRODUCTION

The Sentiment Classification Model of Indian Languages extract only Sentimental Words (Adverb, Adjective, negation words such as- खराब , सुस्त , तेज , सुंदर , नहीं, etc) from the given the piece of text further categorizes it into positive, negative or neutral levels. The actual Parameter used to support sentiment classification includes words, part of speech (POS), syntactic dependence, and negation. There is a need for a Research model that has the ability to identify, interpret and understand such Sentimental Words automatically and produce better Sentiment Classification results with greater accuracy. Sentence analysis is a task under natural language processing that finds the orientation of a person's opinion or feelings on a unit [1]. It is concerned with analyzing the personal feelings, feelings, attitudes and opinions of a speaker or an author on an object. The primary goal of SA is to discover the feelings expressed by an individual on an information or institution [2]. The Social networking sites such as Facebook, Twitter, instagram Google are rapidly gaining popularity as they allow people to share and express their views about topics, discuss with various communities or post messages around the world. Hindi is the third most spoken language in the world. The web is also

enriched with non-English languages as compared to previous years. There are very few systems that count the sentiment associated with the Hindi text because the sensitivity analysis is very difficult for the Hindi language due to the different complexity associated with the Hindi text. The Hindi language lacks the availability of skilled resources such as parser and tagger which are necessary to remove emotion. HindiSentiWordNet (HSWN) is well aware that English Sentiwordnet is available, but has a limited number of adjectives and adverbs that still need to be improved to achieve higher accuracy. In this paper, we provide a survey and comparative analyses of existing techniques for opinion mining like machine learning and lexicon-based approaches, together with evaluation metrics

**2. RESEARCH OBJECTIVES:** - The fundamental objective of this research work is design a model for sentiment classification of Hindi word expression using various classification techniques. The main objectives of proposal model are given below-

- The proposed research will classify public expression of Hindi on Twitter using hybrid approach for political and social domain.
- The proposed research will provide better accuracy and efficient results than previous research.
- This will explore the number of entries in lexicon, Corpus and Database size.
- The tool will be developed online for better accuracy and analysis.
- Research will be based on sentence level.
- Use of statistical method and machine learning algorithm to customize the previous Research Algorithm.

### 3. METHODOLOGY

We mainly/commonly employ below mentioned strategies to evaluate.

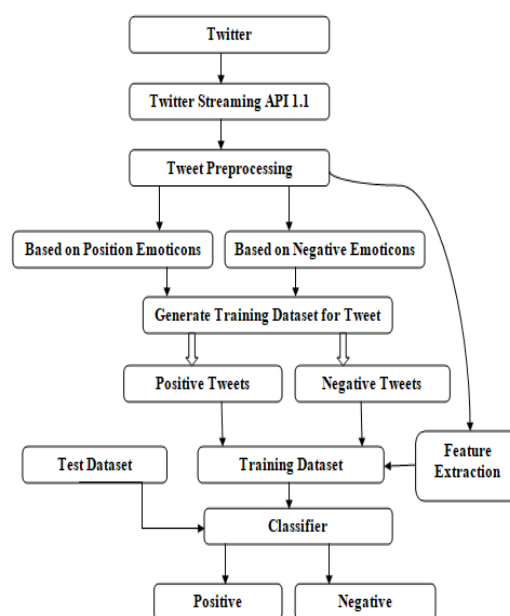
**3.1 Lexicon-Based Approaches:** The Lexicon-based method [20] uses sentimental dictionaries with the word opinion that match them with the data to determine polarity. They provide sentimentality to the Hindi words of thought by saying how the object is identified; the words are

positive, negative and natural words in the dictionary.

**3.2 Dictionary-based:** It is based on the usage of terms (seeds) that are usually collected and annotated manually. The set grows by searching for synonyms and antonyms of a dictionary. An example of that dictionary is WordNet, which is used to develop a thesaurus called sentiwordnet.

**3.3 Corpus-Based:** The corpus-based approach have objective of providing dictionaries related to a specific domain. This dictionary originates from a set of sentiwordnet data set opinion words that grow through the uses of statistical or semantic technique through the search for related words.

## 4 Proposed Algorithm



**5 PROPOSED SYSTEM:-** To extract the sentiments associated with Hindi documents, HindiSentiWordNet (HSWN) will be used, which includes the Hindi sense words and their associated positive and negative polarity. The existing HSWN here has been improved by adding sentimental words related to the Hindi film domain. The first phase we are improving the existing HSWN with the help of English Centiwordnet, where sentimental words that are not present in HSWN are translated into English and then searched in English Centiwordnet to reclaim their polarity. In the second stage, the emotion is extracted by finding the overall polarity of the document; which can be positive, negative or neutral. Here during pre-processing the token is extracted from the sentence and spell checked. The rules are designed to negate and handle the

discourse relation that highly influences the sentiments expressed in the document. Finally, the overall sentiment orientation of the document is determined by aggregating the polarity values of all emotional words in the document.

**5.1 Improving HindiSentiWordNet:-** The current version of HindiSentiWordNet has been improved at this stage, since the adjective and verb adjective i.e. emotion bearing words are especially present in the existing HSWN, so all those missing sense words are used to get more accurate results. Need to add. HSWN is created using Hindi WordNet and English sentiwordnet(SWN), which corresponds to words with the same sync ID. While HSWN was created for the Hindi language, it was believed that all synonyms of a particular expressive word have the same polarity while all antonyms have opposite polarity.

## Extraction

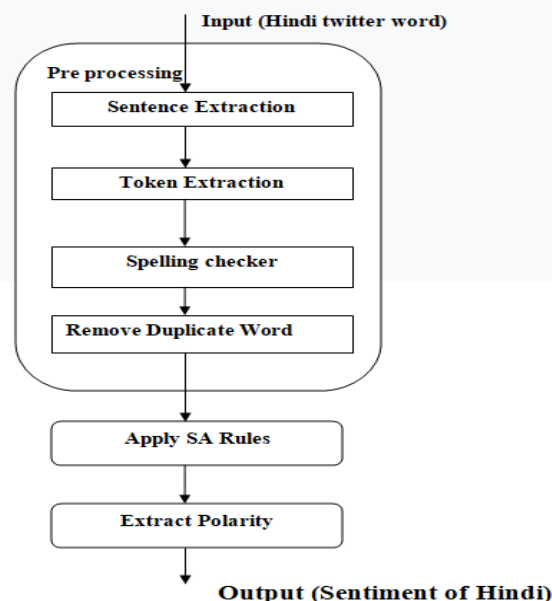
### 5.2 Sentiment Extraction

In this step the overall sense of the input document will be extracted using HindiSentiWordNet. This phase consists of three stages:

1. Pre-processing phase
2. Applying negativity and SA based rules
3. Removing Duplication

#### 5.2.1 Pre-processing phase

This step involves sentence segmentation, where paragraphs will be divided into sentences, then sentence tokens will be excluded where tokens are extracted in the sentence. Spell checking is also done using Google's online Hindi spelling checker API [10]. Finally, stop words will be removed because stop words are words that play a better role in the forward process to drive emotion.



**Figure: 1. Sentiment Hindi**

#### 5.2.2 Apply Negation and SA based rules:

This phase involves the inclusion of prohibition and discourse relations in the text. Negative operators (negative, action, etc.) present in the text mostly reject the emotional meaning of the text which mostly follows negative words. To handle negativity in sentiment analysis we first consider a window of words of a certain size (usually 4 to 6) that crosses the negative operator and then reverse the polarity of all the words in it. Here all the words in the window are reversed by adding every word in the window and that is done until the sentence is complete or the violation is expected or opposite or a combination or just a delimiter is encountered. is. Some rules have been proposed to handle negation based on the negation operator and sentence structure where the inversion can be applied in the forward or reverse direction when facing the negative operator.

#### 5.2.3 Extracting Duplication:

Each token in the document has been matched in HSWN to remove its relevant polarity, there may also be cases where the token polarity is not found for the cases that we will use the syncset replacement algorithm, which replaces the semantic words. If there are still no polarity words, those words will be save in a separate list so that they can be handled to improve HSWN next time. Finally the overall polarity of the document is revealed where we can classify the overall polarity as positive, negative, or neutral. The Synset Replacement Algorithm [8] replaces the term whose polarity cannot be found in the test documentation, with the closest term in the trained list, a similar sense

of which polarity is available in HSWN. The trained list here can be a manually annotated word list.

The following example shows the work of our proposed system Sample input document

"मोबाइल की गुणवत्ता अच्छी है लेकिन बैटरी जीवन भयानक है"

"इस दुनिया में माँ बाप भगवान से भी बढ़कर होते हैं"

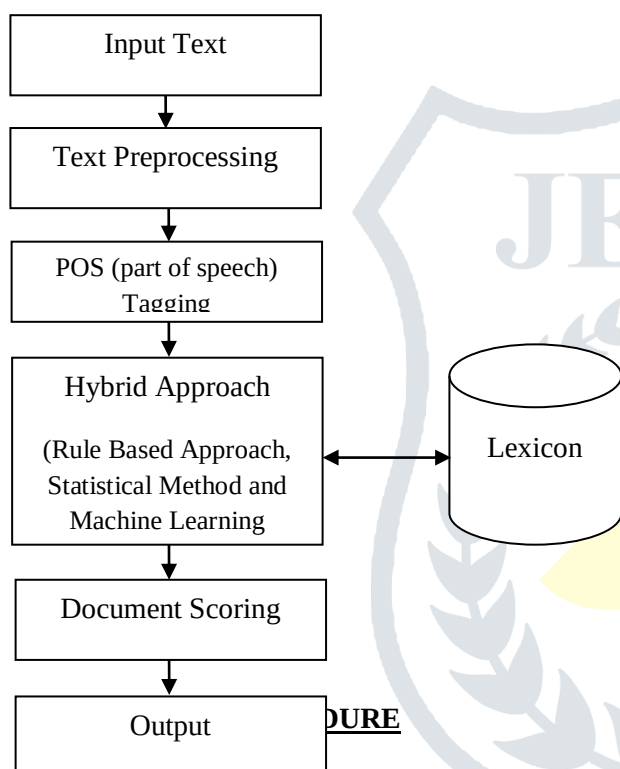
"कभी भी हार मत मानो क्योंकि बाधाएं, डर की तरह, एक भ्रम मात्र ही होती हैं।"

"दया का कोई भी काम चाहे कितना भी छोटा हो, कभी बेकार नहीं जाता।"

"आपकी सफलता और खुशी आपके अंदर है।"

"इस दुनिया में माँ बाप भगवान से भी बढ़कर होते हैं"

"कोशिश करने वाले इंसान हमेशा सफल होते हैं"



**STEP-1: (Input Phase) :-** Input any text into system. It breaks entire words into sentences because the proposed constitutional words are classified into model functions in the sentence.

**STEP-2: (Text Preprocessing Phase):-** In order to achieve higher accurate results, some pre-processing operation applied on the given text or sentence because there are some noise (special character, symbols, logos, question mark, URLs, smiles etc) in the text that doesn't return any meaning and by the presence of those noises we cannot get the correct Sentiment Classification results.

**STEP-3: (POS Tagging Phase):-** Each word in the given sentences is not usually used for Sentimental classified words because some words capture emotion so after the POS (Part-of-Speech) tagging, the

sentiment bearing words or group of word is characterized by their associated tag.

**STEP-4: (Hybrid Approach Phase) :-** There are Two types of models are used in the hybrid approach:

1. Roulette-based model: - This is the model that includes a set of rules for negative word handling because in some statements the polarity of a sentence can be changed from positive to negative and vice versa. The Negative words are more problematic to classify sentimental.

2. **STATISTICAL-BASED MODEL:-** To achieve accuracy of the dataset all sentimental word with their statistical score is developed under this model. The positive Sentimental words assign a positive value (between 0 to 1) and negative to (-1 to 0.).

**STEP-5: (Output Representation Phase):-** The system get the value of every Sentimental Words exists in the sentence and sum will be calculated. If the calculated sum is Positive means, Sentence is Positive otherwise Negative. If the addition sum is 0 means Sentence is neutral.

## 6 EXPECTED OUTCOME AND SOCIAL IMPORTANCE OF THE RESEARCH WORK

This research is centered on "Implementation and analysis of natural language based classification model Sentiment Analysis for Hindi is an important task. In this research, we proposed a graph based method to generate the Hindi subjectivity lexicon. We explored how the synonym and antonym relations can be exploited using simple graph traversal to generate the subjectivity lexicon. We have tested and verified this approach for Hindi, but we believe this approach will work for any language. This approach just uses only one resource (WordNet) for Lexicon generation. Our proposed algorithm achieved ~79% accuracy on classification of reviews and 70.4% agreement with human annotators. In future, this work can be extended to incorporate Word Sense Disambiguation (WSD) and morphological variants which could result in better accuracy for words which have dual nature. We experimented with adjectives and adverbs, this work can be extended for other parts of speech (verbs and nouns). To test our Sentiment Classification Model, A dataset of 1000 sentences have been taken and from which 500 sentences are Positive and 500 are Negative. These sentences are taken as input for Sentiment Classification. After Classification, our system is providing 70 % correct results. The proposed Sentiment Classification method on Hybrid Approach which provides better accuracy and efficient



results than previous research. Discovered the dimension of the novel by incorporating more word expressions to achieve the quality of sentimental words and classified for the Hindi language.

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