



A STUDY OF PERIODICAL SECTION MANAGEMENT AND USERS SATISFACTION: IN STATE UNIVERSITY KAVIKULAGURU KALIDAS SANSKRIT UNIVERSITY KKSU, JNANAYOGI DR. SHRIKANT JICHKAR KNOWLEDGE RESOURCE CENTRE, RAMTEK

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ABSTRACT

This paper discusses about the periodicals section management and user's satisfaction of Kavikulaguru Kalidas Sanskrit Universities Jnanayogi Dr. Shrikant Jichkar knowledge resource centre, Ramtek. The data has been collected from the periodical section and users in the University of KKSU Jnanayogi Dr. Shrikant Jichkar knowledge resource centre Ramtek. The periodical section is mainly dealt with the subscription of Indian and Foreign print and online journals, databases, magazines, etc. This research studies mainly focused to user's and user's satisfaction also deals with different aspects of periodicals budget, selection of periodicals, renewal or discontinuation of existing periodical, mode of subscription, selection of publisher and vendor or supplier, approval of library committee, budget allocation, ordering, payment process, receiving and claiming process of supplied and non-supplied periodicals, no of periodicals, Quality of periodicals.

Keywords: KKSU-JDSJ Knowledge Resource Centre, Periodical Section Management, Print and Online Journals Subscription, Users Satisfaction and Levels of Users Satisfaction.

INTRODUCTION:

KKSU-JDSJ Knowledge Resource Centre, Ramtek Maharashtra: -

About KRC: -

Kavikulaguru Kalidas Sanskrit University Library recently changed its name to Jnanayogi Dr. Shrikant Jichkar knowledge resource centre (KRC). KRC built of space 404.35 Sq. Mt., It is the biggest KRC from the point of view of the total number of Sanskrit books, other rare collection and services offered. It has occupied a central position in the socioeconomic, cultural and educational development of the people of Maharashtra and Central India.

University KRC is well known and reputed library in the region of Maharashtra because of its different special features that contribute towards the knowledge cultural. The KRC is enriched with huge collection and reading materials in different forms and formats. This KRC is performing as a bridge between the technology and users of technology by making availability and awareness of pin-pointed, exhaustive up to date electronics information through its variety of resources. Welcome all who are visiting KRC website to procedure any information.

2. Concept and History of periodicals: -

Periodicals are the primary source of the information. Due to ever increasing research in various fields, Periodicals play a vital role for providing information to researchers and specialists. Today libraries are spending about 70-75 % of their budget for subscription of Indian as well as foreign periodicals. Periodicals are not only useful for research and development but also escape from duplication of research (Verma, 2007)¹

(Kaula, 1989) states that subsequently, the first English scientific abstract-periodical named Philosophical Transactions (Acta Philosophica) was published only three Month after the appearance of the French periodical. The publication of this periodical involved eminent group of English philosophers, including Boyle, Hooke, oray and Oldenburgthen Secretary of the Royal Society of London. It was published on 6 March 1665. The first issue consisted of sixteen pages comprising a dedication to the Society, nine articles a selective listing of current philosophical books and a selective listing of current philosophical books and extracts from Olbenburg's voluminous foreign correspondence. It was designed to record "the present undertakings, studies and labours of the in genius in many considerable parts of the world".

3. Review of Literature: -

(Birdar, 2011)³ There are several articles in the literature on use of library collection. But there are fewer articles on use of collection in technical libraries particularly, use of periodicals. The following review gives on overview of some user studies performed over the past few year. Periodicals are important information sources and play a major role in communicating research results. They constitute a major part in all technical institutions and research and development organizations and they are spending more than half of their expenditure on periodicals. The present study has been on usage of periodicals by faculty members and their opinion about the existing periodical sources and services offered by the JNNCE Library. The result of study would therefore help not only to strengthen the existing sources and services, but also act as guide to proceed in right direction in the future.

(Padmamma, 2002) another study by Padmamma and others (2002)⁴ identified the impact of personal attributes on use of periodical. Result of the study revealed that large number of teachers use subject periodicals most frequently. However, it is also observed that a good number of users expressed their general opinion about the lack of secondary periodicals and lack of online and CD-ROM database search facilities in their libraries. Since the secondary periodicals are the guide to the primary periodicals, its necessary to procure the same and importance should also be given to online and CD-ROM database searches to provide pinpointed and exhaustive literature search to teachers and research scholars. It also helps to optimize utilization of existing periodical collection in the library.

4. Statement of the Research Problems: -

Periodicals consist of primary sources of information. Periodicals are essential for meeting information needs of students, teachers, faculty members and researchers. The acquisition of periodicals requires lot of financial sources. Organizing such a large number of periodicals requires a definite system that can ensure the proper utilization by making available for access to its users. In keeping view of its information value, its use and the cost involved in acquisition of it, the following

5. Aims and Objectives of the study: -

- 1 To explore the total numbers of Periodicals, Journals and E-journals available in KKSU Jnanayogi Dr. Shrikant Jichkar knowledge resource centre KRC Library for Various faculty and subject.
- 2 To find out the Periodical are Organized in KKSU Jnanayogi Dr. Shrikant Jichkar knowledge resource centre KRC Library.
- 3 To find out the Periodical section are Management in KKSU Jnanayogi Dr. Shrikant Jichkar knowledge resource centre KRC Library.
- 4 To find out Problems in subscription of periodicals in KKSU Jnanayogi Dr. Shrikant Jichkar knowledge resource centre KRC Library.
- 5 To assess and compare the use of printed journals with e-journals
- 6 To find out user's preference on print us electronic journals.
- 7 To find out satisfaction of user about the adequacy of journals for various faculty.
- 8 To recommend the appropriate periodical management system based on the suggestion of users.
- 9 To trace out satisfaction levels of users regarding existing periodicals collection, services and facilities in KKSU Jnanayogi Dr. Shrikant Jichkar knowledge resource centre KRC Library.

6. Scope and Limitations of the Study: -

Twenty-Five State Universities Libraries in Maharashtra Region, Only KKSU Jnanayogi Dr. Shrikant Jichkar knowledge resource centre KRC Library is selectd for this study. KKSU KRC Library Librarian, Staff and Library users were selected as respondents for the Research study. Also 2021-22 and 2022-23 only two-year periodicals sections and users' data collected for research study.

- This study describes about the availability of total numbers of periodicals on Various Faculty in KKSU-JDSJ KRC Library.
- This study portrays the collection strength of journals and e-journals available in Various Faculty in KKSU-JDSJ KRC Library.

7. Methodology: -

This study is based on survey (questionnaire) method. The questionnaires method help of data collection, based Random Sampling Technique was used for the distribution of questionnaire. The questionnaire distributed of faculty members, research scholars, students and Librarian of KKSU-JDSJ KRC Library. The data was personally collected from the Users and Librarian. Besides, observation of periodical section, personal interviews were also conducted with Librarian and Library staff to journal subscription, availability and assess the problems relating to use of printed and e-journals by the all users.

8. Hypotheses: -

- Sufficient Periodical, Journals and e-journals are available in the KKSU-JDSJ KRC Library.
- Organization of periodical and management of periodical section are excellent in KKSU-JDSJ KRC Library.
- Sufficient and adequate services are provided to the user efficiently. Availability and assess the problems relating to use of printed and e-journals by the all users.
- To determine to what extent the users of KKSU-JDSJ KRC Library are using journals and e-journals for their research and extension work.
- To explore the awareness of the respondent importance of journals and e-journals in connection to their study and research.

9. Significance of the study: -

- This study explains about of the Various Faculty Journals and Periodicals in KKSU-JDSJ KRC Library.
- It helps to find out the collection strength of the journals in KKSU-JDSJ KRC Library.
- It helps to know about user's satisfaction about availability and adequacy of journals in KKSU-JDSJ KRC Library.

10. Collections of Data, Analysis, Findings and Discussion**Table 1: Questionnaires Distribution and Collection of KKSU-JDSJ KRC Librarian**

No. of Questionnaires Distributed to KKSU-JDSJ KRC Librarian	No. of Collected Questionnaires	Response In %	
1	1	100 %	

Table 1-A total 1 copies of questionnaires distributed to the KKSU-JDSJ KRC Librarian and 1 copy (100 %) were returned. The response rate of 100 % was considered adequate for the study because the slandered and acceptable response rate for most studies is 60%

Table 2: Book's and other Print Collections Budget in the Library

Sr. No.	Name of Collections	Year Wise Budget	
		2021-22 (Budget) -RS.	2022-23 (Budget) -RS.
1	Book's	2,82,639/- (Two Lakhs Eighty-Two Thousand Six Hundred Thirty-Nine)	3,67,747/- (Three Lakhs Sixty-Seven Thousand Seven Hundred Forty-Seven)
2	Periodicals/ Journals /Magazine E-Journals / Databases E-journal Consortium	22,320/- (Twenty-Two Thousand Three Hundred Twenty)	13,935/- (Thirteen Thousand Nine Hundred Thirty-Five)
3	Newspapers	20,423/- (Twenty Thousand Four Hundred Twenty-Three)	29,573/- (Twenty-Nine Thousand Five Hundred Seventy-Three)
4	E-Journals	1799/-	Nil
5	E-Books	Nil	29,500/-
6	Any other Collection	Nil	97,947/-

Table 2- For the year 2021-22 Two Lakhs Eighty-Two Thousand Six Hundred Thirty-Nine and 2022-23 Three Lakhs Sixty-Seven Thousand Seven Hundred Forty-Seven rupees have been received for the purchase of library books, year 2021-22 Twenty-Two Thousand Three Hundred Twenty and 2022-23 Thirteen Thousand Nine Hundred Thirty-Five rupees have been received for periodicals, Journals and 1,77,443/- rupees

have been received for the purchase of newspapers, E-Journals, E-Books and Other Collections. the above amount is satisfactory.

Table 3: Book's and other Print Collections available in the library

Sr. No.	Name of Collections	Year Wise No. of Collections	
		2021-22	2022-23
		(No. of collections)	(No. of collections)
1	Book's	37905	40067
2	Research Project Dissertation / Thesis	532	592
3	Newspaper Clipping Project	57	60
4	Manuscripts / Other collection	4496	4662

Table 3-In the year 2021-22, the number of books in the library is 37905, Research project 532, Newspaper clipping project 57, Manuscripts / Other collection 4496 and In the year 2022-23, the number of books in the library are 40067 Research project 592, Newspaper clipping project 60, Manuscripts / Other collection 4662.

Table 4: No. of Printed Periodicals / Journals and other Collections in the Library

Sr. No.	Name of Collection	Year Wise No. of Collections	
		(2021-22) No. of	2022-23 No. of
1	Periodicals / Journals / Magazine	Printed journals -50	Printed journals -56
		E-Journals -15626	E-Journals -14253
2	Back Vol. of Periodicals	1175	1299
3	Newspapers	11	14

Table 4-In the year 2021-22 the number of printed periodicals 50, E-journals 15626, number of periodical back volumes 1175 and the number of newspapers 17. In the year 2022-23 the number of printed periodicals 56, and the number of periodical volumes is 1299 and the number of newspapers 14. The Printed journals, E-Journals and periodicals volume are satisfactory and the no of newspapers are low and should be increased.

Table 5: No. of Library Users in the Library

Sr.no.	Library Users	No. of
1	Faculty Members	50
2	Research Scholars	91
3	Students	1174
4	Non-teaching Staff Members	65
5	Authority Members	05
6	Other Members	135

Table 5- Faculty Members, Research Scholars, Students, Non-teaching staff, authority members and other members-total number of members of this library are 1520. The number of authority members are low and needs to be increased

Table 6: Questionnaires Distribution and Collection of KKSU-JDSJ KRC Users

No. of Questionnaires Distributed to KKSU KRC Users	No. of collected questionnaires	Collected	Response In %
50	50	50	100 %

Table 6-A total 50 copies of questionnaires distributed to the KKSU-JDSJ KRC Library students and 50 questionnaires (100 %) were returned. The response rate of 100 % was considered adequate for the study because the slandered and acceptable response rate for most studies is 60%.

Table 7: Various services provide to Readers and Users in periodical section

Sr. No.	Services provide to Readers and Users	Yes	%	No	%
		No of Responses		No of Responses	
1	Can you take printed Periodicals and Journals at home for reading or photo copy	43	86 %	07	14 %
2	Can you take Periodicals back vol. at home for reading or photo copy	42	82 %	08	16 %
3	E-Journals and E-Resources Service	49	98 %	01	02 %
4	CAS (Current Awareness Service)	42	84 %	08	16 %
5	SDI (Selective Dissemination of Information)	42	84 %	08	16 %
6	Abstracting Service	42	84 %	08	16 %
7	Indexing Service	45	90 %	05	10 %
8	Web-based Services	45	90 %	05	10 %
9	FAQs (Frequently Asked Questions)	44	88 %	06	12 %
10	Reader Advisory and Guiding Service	44	88 %	06	12 %
11	Newspaper Clippings Service	37	74 %	13	26 %
12	Referral Service	43	86 %	07	14 %
13	Translation Service	40	80 %	10	20 %
14	Reprographic Service	43	86 %	07	14 %

15	New Arrivals (Journals) Display Service	43	86 %	07	14 %
16	Online Service of your University Library or Knowledge Resource Centre	47	94 %	03	06 %
17	Printed and Online Document Scanning Service	46	92 %	04	08 %
18	Printed and Online Document Printing Service	47	94 %	03	06 %

Table 7- Serial number 3,7,8,16,17,18 services are provided above 90 percent. Serial number 1,2,5,6,13 services need to be increased. they stated that they got the satisfactory services in the KKSU-JDSJ KRC and that is the real success of the library.

Table 8: Are you satisfied with the service provided by the periodical section?

Sr. No.	Services provide Satisfaction of Users	Satisfied Users		Satisfied Users	
		Yes	%	No	%
		No of Responses		No of Responses	
1	50 Questionnaires Distributed to KKSU-JDSJ KRC Users	49	98 %	01	02 %

Table 8-When the library users were asked whether they are satisfied with the service in the periodical section, they stated that they get 98% satisfactory services in the KKSU-JDSJ_KRC library and that is the real success of the library.

My self-opinion about KKSU-JDSJ KRC Librarians and Staff: -

The librarians and library staff are very knowledgeable and helpful, all pin-point information providing for my research. Also see very fast services providing to this library users.

11. Conclusions: -

The findings received through this study provided some understanding about issues related with students' University library use pattern, collection strength of periodicals and choice of format of periodicals, and familiarity on organization of periodicals in the KKSU-JDSJ KRC. Investigation regarding frequency of visit, purpose of visit by students, awareness about periodical section, purpose of visit to periodical section, familiarity of the periodical section, revealed positive response rate from the respondents. In order to encourage the users to use electronic periodicals, both users and the periodicals section should take initiative to make users e-resource literate. In addition, scientific management of periodicals, display of recent journals, adequate furniture and space and availability of client service were the areas that are needed to pay more attention in order to provide effective periodical service.

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