

# JOURNAL OF EMERGING TECHNOLOGIES AND INNOVATIVE RESEARCH (JETIR)

An International Scholarly Open Access, Peer-reviewed, Refereed Journal

# **Awareness of Artificial Intelligence amongst Management Students of Indore Region**

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#### **Abstract**

In the study, researchers have identified the scope of big data analytics concepts, programs, and techniques, by exploring the awareness among scholars, industrial professionals, and academicians. The impact of demographic profiling has been measured using ANOVA, and the chi-square test on awareness of big data analytics concept. Descriptive statistics have been studied and hypothesis testing was performed in the study. In the study, it was found that the level of awareness is almost similar for different cadres of the society in Indore region and there is much need to create Big Data Awareness programs for students, teachers, and industry for big data paradigm. In the study techniques like Predictive, prescriptive, and descriptive analytics were enquired for their awareness. and software applications and programming have been also explored for SAS, R, Tableau, etc...

Keywords: Big data analytics, Awareness, Hadoop, Python, prescriptive analytics, predictive analytics.

#### Introduction

Many organizations are currently using data to make better decisions about their strategic and operational directions. Using data to make decisions is not new; business organizations have been storing and analyzing large volumes of data since the advent of data warehouse systems in the early 1990s. However, the nature of data available to most organizations is changing, and the changes bring with them complexity in managing the volumes and analysis of these data. Basu (2013) observed that most businesses run on structured data (numbers and categories) today. However, this does not reflect the complexity of the nature of available corporate data and their untapped hidden business value. According to IBM, 80% of the data organizations currently generated are unstructured, and they come in a variety of formats such as text, video, audio, diagrams, images and combinations of any two or more

formats. Most of these unstructured data make their way to corporate data warehouse. The term 'Data warehouse' refers to a central repository of data or a centralised database. It represents an ideal vision of maintaining a central data repository and a living memory of data that can be leveraged for better decision making. Recent developments in database technologies made it possible to collect and maintain large and complex amounts of data in many forms and from multiple sources. In addition, there are analytical tools available that can turn this complex data into meaningful patterns and value, a phenomenon referred to as Big Data. Fisher et al (2012), asserted that big data is data that cannot be handled and processed straightforwardly. Yaseen and Obaid (2020), said that big data is a term for massive data sets having large, more varied, and complex structures with the difficulties of storing, analyzing, and visualizing for further processes or results. Bakshi (2013) asserted that unstructured data is the fastest-growing data and needs to be organized, structured, and analyzed to overcome the problem of big and growing data. Manyika et al, (2011) described data that is fundamentally too big and moves too fast, thus exceeding the processing capacity of conventional database systems. It also covers innovative techniques and technologies to capture, store, distribute, manage, and analyze larger-sized data sets with diverse structures.

With new concepts, critiques emerge. Some critics contested that the notion of Big in the term itself is misleading and that it does not reflect only data size but complexity. Yang (2013) pointed out the definition of Big Data has little to do with the data itself, as the analysis of large quantities of data is not new, rather Big Data refers to an emergent suite of technologies that can process mass volumes of data of various types at faster speeds than ever before. This conceptualization of Big Data was echoed by Forrester defining Big Data as "technologies and techniques that make capturing value from data at an extreme scale economical." The term economical suggests that if the costs of extracting, processing and making use of data exceed the advantages to be collected, then it is not worth indulging in the process. Dijicks. (2012), identified volume, velocity, variety and value as characteristics of big data, whereas Beyer and Laney (2012), identified 'High volume, velocity and variety information assets that demand cost-effective, innovative forms of information processing for enhanced insight and decision making as characteristics of Big Data. Described as under:

- Volume—a large amount of information is often challenging to store, process, transfer, analyze, and present.
- Velocity—relating to the increasing rate at which information flows within an organization—(eg, organisations dealing with financial information have ability to deal with this).
- Veracity refers to the biases, noise and abnormality in data. It also looks at how data is being stored, and meaningfully mined to the problem being analysed. Veracity also covers questions of trust and uncertainty.
- Variety—referring to data in diverse format both structured and unstructured.
- Verification—refers to data verification and security.
- Value—most importantly, has the data been utilised to generate value of the insights, benefits, and business processes, etc. within an organisation?

Yohanna et al (2017) in Forrester lamented 'Big data warehouse (BDW) is a modern architecture that combines both of the best worlds — leveraging existing data warehouse and new big data technologies that enable organizations to support their growing analytical requirements. Bayer and Laney (2012) proposed three of the most common properties of Big Data in Gartner's report. The report made three fundamental observations: the increasing size of data, the growing rate at which it is produced, and the cumulative range of formats and representations employed. Douglas proposed a threefold definition encompassing the "three Vs" (Volume, Velocity, and Variety).

There are other properties of Big Data also, such as data validity, which refers to the accuracy of data, and volatility, a concept associated with the longevity of data and their relevance to analysis outcomes, as well as the length required to store data in a useful form for appropriate value-added analysis. In addition to these properties, there are three stages required to unlock the value of Big Data in any organization. These include data collection, data analysis, visualization, and application.

#### **Research Objectives**

- 1. To study the awareness level of big data analytics techniques.
- 2. To study the awareness level of big data analytics software.
- 3. To study the awareness level of big data analytics solutions.
- 4. To study the impact of demographic profile on Awareness level.

#### Research Methodology

#### **Data Collection**

The sample: The sample of 111 respondents was analysed in the study using survey method, in which a questionnaire as constructed and as sent via google forms online to various social networks. The non probability sampling technique is applied to collect the data.

#### **Tools & Techniques**

In the study impact of demographic profiling has been measured using ANOVA, and chi-square test on awareness of big data analytics concept. The descriptive statistics have been studies and hypothesis testing as performed in the study.

# **Results and Discussions**

# **Demographic Profile**

# Age (in years)

|         |         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|---------|-----------|---------|---------------|--------------------|
|         | 15 - 25 | 102       | 91.9    | 92.7          | 92.7               |
| Valid   | 25 - 30 | 7         | 6.3     | 6.4           | 99.1               |
| Valid   | 30 - 50 | 1         | .9      | .9            | 100.0              |
|         | Total   | 110       | 99.1    | 100.0         |                    |
| Missing | System  | 1         | .9      |               |                    |
| Total   |         | 111       | 100.0   |               |                    |

#### Gender

|       |        | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|--------|-----------|---------|---------------|--------------------|
|       | MALE   | 53        | 47.7    | 47.7          | 47.7               |
| Valid | FEMALE | 58        | 52.3    | 52.3          | 100.0              |
|       | Total  | 111       | 100.0   | 100.0         |                    |

# Qualification

|         |        | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|--------|-----------|---------|---------------|--------------------|
|         | XII    | 7         | 6.3     | 6.4           | 6.4                |
|         | UG     | 43        | 38.7    | 39.1          | 45.5               |
| Valid   | PG     | 56        | 50.5    | 50.9          | 96.4               |
|         | Ph.D.  | 4         | 3.6     | 3.6           | 100.0              |
|         | Total  | 110       | 99.1    | 100.0         |                    |
| Missing | System | 1         | .9      |               |                    |
| Total   |        | 111       | 100.0   |               |                    |

# **Location Background**

|         |            | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|------------|-----------|---------|---------------|--------------------|
|         | RURAL      | 9         | 8.1     | 8.2           | 8.2                |
| 37 1' 1 | SEMI-URBAN | 35        | 31.5    | 31.8          | 40.0               |
| Valid   | URBAN      | 66        | 59.5    | 60.0          | 100.0              |
|         | Total      | 110       | 99.1    | 100.0         |                    |
| Missing | System     | 1         | .9      |               |                    |
| Total   |            | 111       | 100.0   |               |                    |

# Category you belong to

|         |                       | Frequency | Percent | Valid Percent | Cumulative |
|---------|-----------------------|-----------|---------|---------------|------------|
|         |                       |           |         |               | Percent    |
|         | STUDENT               | 99        | 89.2    | 90.0          | 90.0       |
| T7 11 1 | TECAHER               | 3         | 2.7     | 2.7           | 92.7       |
| Valid   | INDUSTRY PROFESSIONAL | 8         | 7.2     | 7.3           | 100.0      |
|         | Total                 | 110       | 99.1    | 100.0         |            |
| Missing | System                | 1         | .9      |               |            |
| Total   |                       | 111       | 100.0   |               |            |

# Work experience

|         |           | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
|         | 0-1 YEAR  | 82        | 73.9    | 77.4          | 77.4               |
|         | 1-3 YEARS | 16        | 14.4    | 15.1          | 92.5               |
| Valid   | 3-5 YEARS | 2         | 1.8     | 1.9           | 94.3               |
|         | 5 & ABOVE | 6         | 5.4     | 5.7           | 100.0              |
|         | Total     | 106       | 95.5    | 100.0         |                    |
| Missing | System    | 5         | 4.5     |               |                    |
| Total   |           | 111       | 100.0   |               |                    |

# Industry

|         |                   | Frequency | Percent | Valid Percent | Cumulative |
|---------|-------------------|-----------|---------|---------------|------------|
|         |                   |           |         |               | Percent    |
|         | IT                | 6         | 5.4     | 5.7           | 5.7        |
|         | BANKING & FINANCE | 20        | 18.0    | 19.0          | 24.8       |
|         | ACADEMICS         | 37        | 33.3    | 35.2          | 60.0       |
| Valid   | MANUFACTURING     | 7         | 6.3     | 6.7           | 66.7       |
|         | OTHERS            | 30        | 27.0    | 28.6          | 95.2       |
|         | RETAIL            | 5         | 4.5     | 4.8           | 100.0      |
|         | Total             | 105       | 94.6    | 100.0         |            |
| Missing | System            | 6         | 5.4     |               |            |
| Total   |                   | 111       | 100.0   |               |            |

# **Hypothesis Testing**

| S.No. | Null Hypothesis  | F Value/Chi-Square | P-Value | Result   |
|-------|--|--------------------|---------|----------|
|       |  | Value              |         |          |
| 1     | There is no significant impact of  | .492               | .613    | Accepted |
|       | Age on Awareness   |                    |         |          |
|       | level of Big Data<br>Streams   |                    |         |          |
| 2     | There is no significant impact of Age on Awareness level of Big Data Analytics' softwares. | 7.94               | 0.001   | Rejected |
| 3     | There is no significant impact of Age on Awareness level of Big Data Techniques            | 1.231              | .296    | Accepted |

| 4  | There is no                | 27    | .017 | Rejected |
|----|----------------------------|-------|------|----------|
|    | significant impact of      |       |      |          |
|    | Gender on                  |       |      |          |
|    | Awareness level of         |       |      |          |
|    | Big Data Streams           |       |      |          |
| 5  | There is no                | 7.8   | .342 | Accepted |
|    | significant impact of      |       |      |          |
|    | Gender on                  |       |      |          |
|    | Awareness level of         |       |      |          |
|    | Big Data Analytics'        |       |      |          |
|    | softwares.                 |       |      |          |
| 6  | There is no                | 4.5   | .339 | Accepted |
|    | significant impact of      |       |      |          |
|    | Gender on                  |       |      |          |
|    | Awareness level of         |       |      |          |
|    | <b>Big Data Techniques</b> |       |      |          |
| 7  | There is no                | .453  | .716 | Accepted |
|    | significant impact of      |       |      |          |
|    | <b>Qualification</b> on    |       |      |          |
|    | Awareness level of         |       |      |          |
|    | Big Data Streams           |       |      |          |
| 8  | There is no                | 5.714 | .001 | Rejected |
|    | significant impact of      |       |      |          |
|    | <b>Qualification</b> on    |       |      |          |
|    | Awareness level of         |       |      |          |
|    | Big Data Analytics'        |       |      |          |
|    | software.                  |       |      |          |
| 9  | There is no                | .768  | .515 | Accepted |
|    | significant impact of      |       |      |          |
|    | <b>Qualification</b> on    |       |      |          |
|    | Awareness level of         |       |      |          |
|    | <b>Big Data Techniques</b> |       |      |          |
| 10 | There is no                | .749  | .475 | Accepted |
|    | significant impact of      |       |      |          |
|    | <b>Location</b> on         |       |      |          |
|    |                            |       |      |          |

|    | Awareness level of    |       | ,    | .org (10011 2040 0102) |
|----|-----------------------|-------|------|------------------------|
|    | Big Data Streams      |       |      |                        |
| 11 | There is no           | .501  | .608 | Accepted               |
|    | significant impact of |       |      | •                      |
|    | Location on           |       |      |                        |
|    | Awareness level of    |       |      |                        |
|    | Big Data Analytics'   |       |      |                        |
|    | softwares.            |       |      |                        |
| 12 | There is no           | .010  | .990 | Accepted               |
|    | significant impact of |       |      |                        |
|    | <b>Location</b> on    |       |      |                        |
|    | Awareness level of    |       |      |                        |
|    | Big Data Techniques   |       |      |                        |
| 13 | There is no           | 1.287 | .280 | Accepted               |
|    | significant impact of |       |      |                        |
|    | <b>Category</b> on    |       |      |                        |
|    | Awareness level of    |       |      |                        |
|    | Big Data Streams      |       |      |                        |
| 14 | There is no           | 7.880 | .001 | Rejected               |
|    | significant impact of |       |      |                        |
|    | <b>Category</b> on    |       |      |                        |
|    | Awareness level of    |       |      |                        |
|    | Big Data Analytics'   |       |      |                        |
|    | softwares.            |       |      |                        |
| 15 | There is no           | 2.819 | .064 | Accepted               |
|    | significant impact of |       |      |                        |
|    | <b>Category</b> on    |       |      |                        |
|    | Awareness level of    |       |      |                        |
|    | Big Data Techniques   |       |      |                        |
| 16 | There is no           | 1.212 | .309 | Accepted               |
|    | significant impact of |       |      |                        |
|    | Work Experience on    |       |      |                        |
|    | Awareness level of    |       |      |                        |
|    | Big Data Streams      |       |      |                        |
| 17 | There is no           |       |      |                        |
|    | significant impact of |       |      |                        |

|    | · <b>)</b> = 0 = 0, 0 = 0 = 0 = 0   |       |      | norg (room zo roz) |
|----|---|-------|------|--------------------|
|    | Work Experience on Awareness level of Big Data Analytics' softwares.                            |       |      |                    |
| 18 | There is no significant impact of Work Experience on Awareness level of Big Data Techniques     | 7.658 | .000 | Rejected           |
| 19 | There is no significant impact of Industry on Awareness level of Big Data Streams               | 2.603 | .056 | Accepted           |
| 20 | There is no significant impact of Industry on Awareness level of Big Data Analytics' softwares. | 1.862 | .108 | Rejected           |
| 21 | There is no significant impact of Industry on Awareness level of Big Data Techniques            | 2.181 | .062 | Accepted           |

#### Conclusion

In the study impact of demographic profiling has been measured using ANOVA, and chi-square test on awareness of big data analytics concept. The descriptive statistics have been studies and hypothesis testing as performed in the study. In the study it was found the level of awareness is almost similar for different cadres of the society in Indore region and there is much need of creating Big Data Awareness programs to make students, teachers and industry ready for big data paradigm.

#### Links

#### **Questionnaire**

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# Appendix

#### **ANOVA**

|                  |                | Sum of Squares | df  | Mean Square | F     | Sig. |
|------------------|----------------|----------------|-----|-------------|-------|------|
| Big_Data_Streams | Between Groups | 15.155         | 2   | 7.578       | .492  | .613 |
|                  | Within Groups  | 1647.063       | 107 | 15.393      |       |      |
|                  | Total          | 1662.218       | 109 |             |       |      |
|                  | Between Groups | 38.522         | 2   | 19.261      | 7.974 | .001 |
| Software         | Within Groups  | 258.469        | 107 | 2.416       |       |      |
|                  | Total          | 296.991        | 109 |             |       |      |
|                  | Between Groups | 5.437          | 2   | 2.719       | 1.231 | .296 |
| Techniques       | Within Groups  | 236.381        | 107 | 2.209       |       |      |
|                  | Total          | 241.818        | 109 |             |       |      |

#### **ANOVA**

|                  |                | Sum of Squares | df  | Mean Square | F     | Sig. |
|------------------|----------------|----------------|-----|-------------|-------|------|
|                  | Between Groups | 21.041         | 3   | 7.014       | .453  | .716 |
| Big_Data_Streams | Within Groups  | 1641.177       | 106 | 15.483      |       |      |
|                  | Total          | 1662.218       | 109 |             |       |      |
|                  | Between Groups | 41.345         | 3   | 13.782      | 5.714 | .001 |
| Software         | Within Groups  | 255.646        | 106 | 2.412       |       |      |
|                  | Total          | 296.991        | 109 |             |       |      |
|                  | Between Groups | 5.141          | 3   | 1.714       | .768  | .515 |
| Techniques       | Within Groups  | 236.677        | 106 | 2.233       |       |      |
|                  | Total          | 241.818        | 109 |             |       |      |

#### **ANOVA**

|                  |                | Sum of Squares | df  | Mean Square | F    | Sig. |
|------------------|----------------|----------------|-----|-------------|------|------|
|                  | Between Groups | 22.944         | 2   | 11.472      | .749 | .475 |
| Big_Data_Streams | Within Groups  | 1639.275       | 107 | 15.320      |      |      |
|                  | Total          | 1662.218       | 109 |             |      |      |
|                  | Between Groups | 2.753          | 2   | 1.377       | .501 | .608 |
| Software         | Within Groups  | 294.238        | 107 | 2.750       |      |      |
|                  | Total          | 296.991        | 109 |             |      |      |
|                  | Between Groups | .047           | 2   | .023        | .010 | .990 |
| Techniques       | Within Groups  | 241.772        | 107 | 2.260       |      |      |
|                  | Total          | 241.818        | 109 |             |      |      |

#### ANOVA

|                  |                | Sum of Squares | df  | Mean Square | F     | Sig. |
|------------------|----------------|----------------|-----|-------------|-------|------|
|                  | Between Groups | 39.046         | 2   | 19.523      | 1.287 | .280 |
| Big_Data_Streams | Within Groups  | 1623.172       | 107 | 15.170      |       |      |
|                  | Total          | 1662.218       | 109 |             |       |      |
|                  | Between Groups | 38.126         | 2   | 19.063      | 7.880 | .001 |
| Software         | Within Groups  | 258.865        | 107 | 2.419       |       |      |
|                  | Total          | 296.991        | 109 |             |       |      |
|                  | Between Groups | 12.105         | 2   | 6.052       | 2.819 | .064 |
| Techniques       | Within Groups  | 229.713        | 107 | 2.147       |       |      |
|                  | Total          | 241.818        | 109 |             |       |      |

#### **ANOVA**

|                  |                | Sum of Squares | df  | Mean Square | F     | Sig. |
|------------------|----------------|----------------|-----|-------------|-------|------|
|                  | Between Groups | 54.494         | 3   | 18.165      | 1.212 | .309 |
| Big_Data_Streams | Within Groups  | 1528.346       | 102 | 14.984      |       |      |
|                  | Total          | 1582.840       | 105 |             |       |      |
|                  | Between Groups | 51.648         | 3   | 17.216      | 7.658 | .000 |
| Software         | Within Groups  | 229.295        | 102 | 2.248       |       |      |
|                  | Total          | 280.943        | 105 |             |       |      |
|                  | Between Groups | 16.288         | 3   | 5.429       | 2.603 | .056 |
| Techniques       | Within Groups  | 212.778        | 102 | 2.086       |       |      |
|                  | Total          | 229.066        | 105 |             |       |      |

# Gender \* Big\_Data\_Streams

#### Crosstab

Count

|        |        |      | Big_Data_Streams |      |      |       |       |       |       |       | Total |       |       |       |       |       |     |
|--------|--------|------|------------------|------|------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-----|
|        |        | 2.00 | 6.00             | 7.00 | 9.00 | 10.00 | 11.00 | 12.00 | 13.00 | 14.00 | 15.00 | 16.00 | 17.00 | 18.00 | 19.00 | 20.00 |     |
| 0      | MALE   | 0    | 0                | 1    | 2    | 18    | 1     | 5     | 4     | 1     | 1     | 3     | 5     | 1     | 4     | 7     | 53  |
| Gender | FEMALE | 1    | 1                | 0    | 0    | 7     | 9     | 7     | 4     | 9     | 1     | 2     | 3     | 4     | 1     | 9     | 58  |
| Total  |        | 1    | 1                | 1    | 2    | 25    | 10    | 12    | 8     | 10    | 2     | 5     | 8     | 5     | 5     | 16    | 111 |

**Chi-Square Tests** 

|                              | Value   | df | Asymp. Sig. (2-<br>sided) |
|------------------------------|---------|----|---------------------------|
| Pearson Chi-Square           | 27.354ª | 14 | .017                      |
| Likelihood Ratio             | 31.586  | 14 | .005                      |
| Linear-by-Linear Association | .129    | 1  | .719                      |
| N of Valid Cases             | 111     |    |                           |

a. 22 cells (73.3%) have expected count less than 5. The minimum expected count is .48.

## **Gender \* Software**

#### Crosstab

#### Count

|        |        | Software |      |      |       |       |       |       |       | Total |
|--------|--------|----------|------|------|-------|-------|-------|-------|-------|-------|
|        |        | 7.00     | 8.00 | 9.00 | 10.00 | 11.00 | 12.00 | 13.00 | 14.00 |       |
|        | MALE   | 1        | 1    | 4    | 4     | 3     | 5     | 14    | 21    | 53    |
| Gender | FEMALE | 0        | 1    | 0    | 3     | 4     | 5     | 12    | 33    | 58    |
| Total  |        | 1        | 2    | 4    | 7     | 7     | 10    | 26    | 54    | 111   |

Chi-Square Tests

|                              | Value  | df | Asymp. Sig. (2-<br>sided) |
|------------------------------|--------|----|---------------------------|
| Pearson Chi-Square           | 7.897ª | 7  | .342                      |
| Likelihood Ratio             | 9.836  | 7  | .198                      |
| Linear-by-Linear Association | 4.295  | 1  | .038                      |
| N of Valid Cases             | 111    |    |                           |

a. 11 cells (68.8%) have expected count less than 5. The minimum expected count

## **Gender \* Techniques**

#### Crosstab

Count

| Techniques |        |      |      |      |      |      |     |
|------------|--------|------|------|------|------|------|-----|
|            |        | 4.00 | 5.00 | 6.00 | 7.00 | 8.00 |     |
| 0          | MALE   | 12   | 8    | 10   | 6    | 17   | 53  |
| Gender     | FEMALE | 8    | 9    | 10   | 15   | 16   | 58  |
| Total      |        | 20   | 17   | 20   | 21   | 33   | 111 |

**Chi-Square Tests** 

|                              | Value              | df | Asymp. Sig. (2-<br>sided) |
|------------------------------|--------------------|----|---------------------------|
| Pearson Chi-Square           | 4.530 <sup>a</sup> | 4  | .339                      |
| Likelihood Ratio             | 4.654              | 4  | .325                      |
| Linear-by-Linear Association | .657               | 1  | .418                      |
| N of Valid Cases             | 111                |    |                           |

a. 0 cells (0.0%) have expected count less than 5. The minimum expected count is 8.12.